

No: ~~370~~ /HDQT-NHCT-VPHDQT1

Ha Noi, April 23, 2026rd

*Re: Information disclosure on 2026 AGM's
updated and supplemented materials*

EXTRAORDINARY INFORMATION DISCLOSURE

Respectfully to:

- The State Securities Commission;
- Viet Nam Stock Exchange;
- Ho Chi Minh Stock Exchange;
- Ha Noi Stock Exchange.

1. Company name: Viet Nam Joint Stock Commercial Bank for Industry & Trade

- Securities code: CTG.
- Head office: 108 Tran Hung Dao, Cua Nam ward, Ha Noi city.
- Telephone: +84 24.39421030
- Email: investor@vietinbank.vn

2. Content of information disclosure:

On April 02, 2026, Vietnam Joint Stock Commercial Bank for Industry and Trade (VietinBank) disclosed the materials for 2026 Annual General Meeting of Shareholders (AGM). Accordingly, the draft materials were posted by VietinBank on the website from April 02, 2026.

Pursuant to the State Bank of Vietnam (SBV)'s dispatch No. 2312/NHNN-TCCB dated 27/3/2026; dispatch No.2796/NHNN-TCKT dated 10/4/2026; dispatch No.2906/NHNN-QLGS dated 14/4/2026; dispatch No. ~~3302~~ /NHNN-TCKT dated 23/4/2026 regarding VietinBank's 2026 AGM's materials, VietinBank updated and supplemented 2026 AGM's materials and the BoD issued Resolution No. ~~165~~ /NQ-HDQT-NHCT-VPHDQT1 dated 23/4/2026 on the approval of agenda and materials submitted to 2026 AGM.

The updated and supplemented materials for 2026 AGM have been posted on VietinBank's website at "<https://investor.vietinbank.vn>" – Events" – "AGM" – "2026" – "2026 AGM" section for shareholders to access and study before 2026 AGM on April 24, 2026.

- 3. The information is announced on the electronic website of VietinBank on 23/4/2026 at <https://investor.vietinbank.vn/en/periodicreports.aspx>**

We hereby commit that the disclosed information above is true and entirely responsible for the contents of published information.

Recipients:

- As above;
- Archived at VP, VPHDQT1.

Attachment:

- Resolution No. 165 /NQ-HDQT-NHCT-VPHDQT1 dated 23 /4/2026.

LEGAL REPRESENTATIVE
CHAIRMAN OF THE BODs



Tran Minh Binh

RESOLUTION
**BOARD OF DIRECTORS OF VIETNAM JOINT STOCK
COMMERCIAL BANK FOR INDUSTRY AND TRADE**

*Approve the agenda and materials submitted to
2026 Annual General Meeting of Shareholders*

**BOARD OF DIRECTORS OF VIETNAM JOINT STOCK
COMMERCIAL BANK FOR INDUSTRY AND TRADE**

Pursuant to Enterprise Law No.59/2020/QH14 dated 17/6/2020 and its amendments, supplements and guiding documents;

Pursuant to the Law on Credit Institutions No.32/2024/QH15 dated 18/01/2024 its amendments, supplements;

Pursuant to Securities Law No.54/2019/QH4 dated 26/11/2019 and its amendments, supplements and guiding documents;

Pursuant to the State Bank of Vietnam's No. 2312/NHNN-TCCB dated 27/3/2026; dispatch No.2796/NHNN-TCKT dated 10/4/2026; dispatch No.2906/NHNN-QLGS dated 14/4/2026; dispatch No.3302/NHNN-TCKT dated 23/4/2026 regarding VietinBank's 2026 Annual General Meeting of Shareholders (AGM) materials (*for 2026 business plan, 2025 audited financial statements, the amendments and supplements to the Charter, personnel work*);

Pursuant to the Charter on Organization and Operation of Vietnam Joint Stock Commercial Bank for Industry and Trade (VietinBank);

Pursuant to the Regulation on Organization and Operation of the Board of Directors of VietinBank;

Pursuant to the Voting Minutes of VietinBank Board of Directors (BoD)' Decision No.: 433 /BBKP-HDQT-NHCT-2026 dated 23/4/2026 on the approval of the agenda and materials for 2026 AGM;

According to Board of Directors' Office's proposal dated 23/4/2026 on the approval of the agenda and materials for 2026 AGM.

DECIDED:

Article 1: Approve the agenda and materials for 2026 AGM (*as attached*) as follows:

- Draft agenda for 2026 AGM;
- Draft regulation for the arrangement of 2026 AGM;

- Report of the BoD on task performance in 2025 and development orientation in 2026;
- Report of the Board of Management on business performance in 2025, orientation and plan in 2026;
- Report of the Supervisory Board (SB) on 2025's activities and orientation in 2026;
- Proposal for approval of 2025 audited financial statements;
- Proposal for the selection of an independent auditing firm to audit the financial statements and provide assurance services regarding the operation of the internal control system in the preparation and presentation of VietinBank's financial statements for 2027;
- Proposal on 2025 profit distribution plan;
- Proposal for approval of the remuneration for the BoD and the SB in 2026;
- Proposal for approval of amendments and additions to the Charter on Organization and Operation of VietinBank;
- Proposal for approval of amendments and additions to the governance regulations of VietinBank;
- Proposal for approval of the establishment of representative offices abroad;
- The proposal for the dismissal and additional election of VietinBank's BoD members for the term 2024 – 2029;
- The proposal for the dismissal and additional election of VietinBank's SB members for the term 2024 – 2029.
- Draft regulation on the additional election of VietinBank's BoD members for 2024 - 2029 term;
- Draft regulation on the additional election of VietinBank's SB members for 2024 - 2029 term;
- Draft Resolutions for 2026 AGM.

Article 2: Execution provisions

1. This Resolution takes effect from signing date;
2. The members of Directors, members of Management; Head of operational divisions; Head of departments, centers and units at the Head Office; Affiliated units and individuals in VietinBank system shall be responsible for the implementation of this Resolution.

Recipients:

- The members of Directors;
- Supervisory Board;
- The member of Management ;
- Head of BoDs' Office;
- Archive: VP, VPHDQT1

ON BEHALF OF THE BODs
CHAIRMAN



Tran Minh Binh



**VIETNAM JOINT STOCK COMMERCIAL BANK
FOR INDUSTRY AND TRADE**
Address: 108 Tran Hung Dao Str., Cua Nam Ward., Hanoi
Tel: 84.24.39421030 - Business Registration Certificate No. 0100111948
granted for the 13th time on 08/01/2024

AGENDA
VIETINBANK'S 2026 ANNUAL GENERAL MEETING OF SHAREHOLDERS
Hanoi, 24th April 2026

TIME	AGENDA
07:30	SHAREHOLDERS REGISTRATION
-	- Shareholders register for the meeting
08:00	- Shareholders' eligibility checking
08:00	OPENING
-	- Announcement of reasons of the AGM and participants introduction
08:00	- Shareholders' eligibility checking report
-	- Voting, election instruction
08:45	- Introduction and approval of the Board of chairpersons and Vote counting committee
-	- Appointment of AGM Secretariat
08:45	- Opening Remark
-	- Approval of AGM working regulations
08:45	- Approval of AGM agenda
08:45	CONTENTS (tentative)
-	- Report of the Board of Directors (BoD) on task performance in 2025 and development orientation in 2026
08:45	- Report of the Board of Management on business performance in 2025, orientation and plan in 2026
-	- Report of the Supervisory Board (SB) on 2025's activities and orientation in 2026
08:45	- Proposal for approval of 2025 audited financial statements
-	- Proposal for the selection of an independent auditing firm to audit the financial statements and provide assurance services regarding the operation of the internal control system in the preparation and presentation of VietinBank's financial statements for 2027
08:45	- Proposal on 2025 profit distribution plan
-	- Proposal for approval of the remuneration for the BoD and the SB in 2026
12:00	- Proposal for approval of amendments and additions to the Charter on Organization and Operation of VietinBank
-	- Proposal for approval of amendments and additions to the governance regulations of VietinBank
12:00	- Proposal for approval of the establishment of representative offices abroad
-	- Proposal for the dismissal and additional election of BoD members for the term 2024 - 2029
12:30	- Proposal for the dismissal and additional election of SB members for the term 2024 - 2029
-	- Other contents as prescribed by law and the Charter of VietinBank (if any)
12:30	- Remarks delivered by Representatives of SBV and other relevant agencies (if any)
-	- Discussion on the contents of reports and proposals
12:00	VOTING AND ELECTIONS
-	- Voting on the contents of the reports and proposals/Election
12:30	- Teabreak, video about VietinBank
-	- Announcement of voting results/election results
12:30	CLOSING
-	- Approval of AGM Minutes
13:00	- Approval of AGM Resolution
-	- Close of meeting

ORGANIZING BOARD



VIETNAM JOINT STOCK COMMERCIAL BANK FOR INDUSTRY AND TRADE

Address: 108 Tran Hung Dao Str., Cua Nam ward., Hanoi city
Tel: 84.24.39421030; Business Registration Certificate No. 0100111948
granted for the 13th time on 8/1/2024

**DRAFT REGULATION
ON ARRANGEMENT OF VIETINBANK'S 2026 ANNUAL GENERAL
MEETING OF SHAREHOLDERS**

**CHAPTER I
GENERAL PROVISIONS**

Article 1: Scope and Applicability

1. This Regulation is applicable to 2026 Annual General Meeting of Shareholders (AGM or the meeting) of Vietnam Joint Stock Commercial Bank for Industry and Trade (VietinBank).
2. This Regulation provides for the rights and obligations of shareholders, attendees and participants to the AGM; conditions, and procedures for conducting the AGM.

Article 2: Eligibility to attend the meeting

1. Shareholders or authorized representatives of institutional shareholders named in the list of shareholders as at the record date, which was prepared for the purpose of the AGM, have the right to participate in the meeting or authorize other individuals or organizations to attend the meeting.
2. Shareholders may authorize all or part of their shares to another person to attend the AGM.
3. The authorization is only legally valid when all of the following conditions are met:
 - (i) Shareholders fill in all information on the Power of Attorney (*using VietinBank's sample or as per Civil Law's regulation*);
 - (ii) The Power of Attorney has the full signature, full name and seal (*for organization*) of the granter and the agent.
 - (iii) The original hard copy of Power of Attorney is sent to VietinBank no later than the AGM's date (**24/4/2026**) via post mail to the following address: Secretariat Office to the Board of Directors (BoD) and Investor Relations, Office of the BoD, VietinBank, 108 Tran Hung Dao Street, Hoan Kiem ward, Hanoi city. Shareholders can send a photo/scan in advance to the email address: investor@vietinbank.vn and send the original hard copy via post mail later.

CHAPTER II

RIGHTS AND OBLIGATIONS OF PARTICIPANTS IN THE MEETING

Article 3: Rights and obligations of a shareholder, an authorized representative of institutional shareholder and authorized person (Delegate)

a. Rights of Delegate

1. To participate in the meeting or authorize other individuals or organizations to participate in the meeting to vote and elect on all issues within the AGM's competence as prescribed by law and Charter on organization and operation of VietinBank.

2. To receive voting cards, voting papers and election papers (with participants' code and the number of voting shares specified in such cards and papers) after completing the shareholders' eligibility checking. The voting power of the voting cards, voting and election papers corresponds to the percentage of voting shares that delegate owns or represents to total number of voting shares of all delegates participating in the AGM.
 3. To discuss and vote, elect directly at the AGM through the contents, including:
 - (i) Report of the Board of Directors (BoD) on task performance in 2025 and development orientation in 2026;
 - (ii) Report of the Board of Management on business performance in 2025, orientation and plan in 2026;
 - (iii) Report of the Supervisory Board (SB) on 2025's activities and orientation in 2026;
 - (iv) Proposal for approval of 2025 audited financial statements;
 - (v) Proposal for the selection of an independent auditing firm to audit the financial statements and provide assurance services regarding the operation of the internal control system in the preparation and presentation of VietinBank's financial statements for 2027;
 - (vi) Proposal on 2025 profit distribution plan;
 - (vii) Proposal for approval of the remuneration for the BoD and the SB in 2026;
 - (viii) Proposal for approval of amendments and additions to the Charter on Organization and Operation of VietinBank;
 - (ix) Proposal for approval of amendments and additions to the governance regulations of VietinBank;
 - (x) Proposal for approval of the establishment of representative offices abroad;
 - (xi) The proposal for the dismissal and additional election of VietinBank's BoD members for the term 2024 – 2029;
 - (xii) The proposal for the dismissal and additional election of VietinBank's SB members for the term 2024 – 2029.
 - (xiii) Other contents as prescribed by law and the Charter of VietinBank (*if any*).
 4. Any delegate who joins late at the AGM shall be entitled to enroll in the meeting and has the right to participate and vote, elect after enrollment. The Chairman, however, has no responsibility to suspend the AGM and the validity of the voting, electing conducted prior to the time of that delegate's presence shall remained unaffected.
- b. Obligations of Delegate**
1. Bring ID Card or Passport, Invitation, a copy of Business Registration Certificate, a valid Power of Attorney (*in case of authorization*) for shareholders' eligibility checking.
 2. Refrain from disrupting the order of the Meeting. Delegates may voice their opinions at the meeting hall or write their opinions in the Shareholder's comments/opinions sheets and deliver them to Organization Committee. When delegates want to voice their views at the meeting hall, registration with the Organization Committee is required and delegates must provide their name, address, and participant's code before expressing their opinions.
 3. To comply with the provisions of this Regulation, the guidance and instructions of the Chairpersons related to filming, taking photos, speaking, voting, election...and respect the Meeting's outcome.

Article 4: Rights and obligations of the Eligibility Committee

1. Eligibility Committee is set up and appointed by Board of Directors of VietinBank
2. Duties of Eligibility Committee:
 - To check the shareholders' eligibility: ID Card or Passport, Invitation, a copy of Business Registration Certificate, a valid Power of Attorney (*in case of authorization*);
 - To deliver Voting cards, Voting papers, Election papers to delegates;
 - To report to the AGM about the result of shareholders' eligibility checking.
3. Eligibility Committee may set up its assisting team to complete its task.

Article 5: Rights and obligations of the Vote Counting Committee

1. The Vote Counting Committee consists of the Chairperson and other members (who are not candidates to be elected to the Board of Directors/Supervisory Board), nominated by the Chairmanship and approved by the AGM.
2. Duties of The Vote Counting Committee:
 - To guide delegates on how to use voting cards, voting papers and election papers;
 - To collect voting cards, voting papers and election papers and conduct vote counting.
 - To make minutes of vote counting and report to the AGM on the results of counting votes and elections.
3. The Vote Counting Committee may set up its assisting team to complete its tasks.

Article 6: Rights and obligations of the Chairmanship Panel and Secretariat

1. Chairmanship Panel consists of a Chairperson and other members elected and approved by the AGM, having responsibility to chair the AGM.
2. The decisions of the Chairmanship Panel on the orders, procedures or incidents arising beyond the meeting agenda are final.
3. Chairmanship Panel has the right to take necessary actions to ensure the order and the validity of the meeting, or true reflection of the expectation of the majority of participants at the AGM.
4. Chairmanship Panel may adjourn the AGM to another time (in accordance with the provisions of the Law on Enterprise and VietinBank's Charter on Organization and Operation) and at another venue at the sole discretion of the Chairperson without obtaining opinions from shareholders if occurs one of the following cases:
 - The meeting venue fails to sufficiently accommodate all participants;
 - The means of information at the AGM does not guarantee the delegates to participate, discuss, vote and elect.
 - There is attendee interfering, disrupting, threatening the fair and lawful progress of the meeting;
 - The postponement is necessary to ensure that the AGM is conducted legally.
5. The Secretariat, consists of the Chairperson and other members, appointed by the Chairmanship Panel, shall prepare AGM minutes and draft AGM resolution and provide other task as assigned by the Chairmanship Panel.

CHAPTER III AGM PROCEDURES

Article 7: Conditions for conducting the AGM



Handwritten signature or mark.

The Meeting shall be conducted if the number of delegates presenting at the AGM represents for at least 65% of total voting shares in accordance with the shareholders' list as at record date for the purpose of convening the AGM.

Article 8: Conducting the AGM

1. The AGM is scheduled to take place for ½ day.
2. Participants shall approve the meeting agenda, discuss each in turn and vote through the contents mentioned in the Clause 3, Article 3 of this Regulation.

Article 9: Approval of AGM's decisions

1. The contents at the AGM shall only be ratified if approved by at least 50% of the total number of voting shares of participating delegates.
2. The election of members of the Board of Directors/Supervisory Board shall be conducted on cumulative voting basis, whereby the total number of votes given to each delegate shall be the number of shares held by him/her multiplied by the number of elected members of the Board of Directors or the Supervisory Board and delegate has the right to put all or part of his/her total votes for one or several candidates. The election is carried out in accordance with the Regulation on election of members of the Board of Directors/ Supervisory Board (presented by the Chairmanship Panel and approved by the AGM).

Article 10: Minutes of the AGM

The contents of the AGM shall be recorded in written form and kept in accordance with relevant regulations. Minutes of the AGM shall be prepared and approved before the closing of the meeting.

CHAPTER IV OTHER PROVISIONS

Article 11: In case of failure in holding the AGM

1. In case of failure to meet the condition to conduct the Meeting as stipulated in Article 7 hereof, another meeting (second meeting) must be convened within 30 days from the planned date of the original meeting. The second meeting shall be conducted if participated delegates represent at least 51% of the total voting shares.
2. In case of the second meeting is not eligible to be conducted under the provisions of paragraph 1 of this Article, the third meeting shall be convened within 20 days from the planned date of the second meeting. In this case, the AGM shall be conducted regardless of the number of participating delegate and be deemed valid and shall have the right to decide on all issues which may be approved by the first AGM.

CHAPTER V EXECUTION PROVISION

Article 12: Validity

1. This regulation consists of 5 chapters, 12 articles and shall be effective immediately upon approval of the AGM.
2. Delegates who attend to the AGM are responsible for the execution of this Regulation.

Hanoi, 24th April 2026
**ON BEHALF OF AGM
CHAIRMANSHIP PANEL**

108 Tran Hung Dao, Cua Nam, Hanoi
Tel: 024.39421030

Hanoi, April 23rd, 2026

Business Registration Certificate No. 0100111948
13th revision dated January 8, 2024

REPORT OF THE BOARD OF DIRECTORS ON PERFORMANCE IN 2025 AND DEVELOPMENT ORIENTATION FOR 2026

In 2025, the global economic and political landscape continued to experience complex fluctuations, presenting numerous difficulties and challenges. Vietnam was not immune to the chain of global geopolitical impacts, facing intertwined difficulties, challenges, opportunities, and advantages, with challenges prevailing. From July 1, 2025, the two-tier local government model was officially implemented, marking a revolutionary transformation in the organizational apparatus as the country enters a new era. The policies and resolutions of the Party and the Government on economic development, digital transformation, administrative reform, and Party building were vigorously implemented, creating momentum for sustainable economic growth in 2025. GDP growth in 2025 reached **8.02%**, surpassing the National Assembly's target of 7% - 7.5%. Vietnam became one of the fastest-growing economies in the region and the world, with the main drivers of growth stemming from the robust recovery of industrial production, a surge in exports, and highly effective disbursement of public investment.

Against this backdrop, VietinBank closely adhered to the policies and orientations of the Party, the State, and market developments, directing the comprehensive implementation of business solutions, promoting **safe and effective credit growth** in tandem with risk control; vigorously transforming the **growth model**, advancing digital transformation, rapidly shifting the income structure, and expanding modern service channels; proactively optimizing cost efficiency and strengthening asset quality control; and resolutely implementing the plan for **restructuring in conjunction with the bad debts recovery for the 2021–2025 period**, while accelerating restructuring measures to facilitate continued safe and effective growth.

I. PERFORMANCE OF THE TASKS ASSIGNED BY THE GENERAL MEETING OF SHAREHOLDERS

1. Results of the Implementation of the 2025 Business Plan

In alignment with the resolutions approved by the General Meeting of Shareholders (AGM/GMS), the Board of Directors of VietinBank (BoD) has decisively directed the implementation of business solutions from the outset of the year, aiming for effective, safe, and sustainable growth.

The results of the implementation of several key targets assigned by 2025 AGM are as follows:



2

(Unit: VND billion, %)

Indicator	31/12/2024	31/12/2025	31/12/2025 vs 31/12/2024		Targets set by 2025 CMS	Tracked against 2025 targets
			+/-	+/- %		
Total Assets	2,385,388	2,767,699	382,311	16%	To grow by 8-10%	Achieved
Mobilized Funds	1,757,995	1,967,762	209,768	11.9%	To grow in line with credit growth, in alignment with the SBV-required prudence ratios	Achieved
Credit Exposure	1,725,877	1,994,686	268,809	15.6%	To follow the SBV-approved credit growth limits and SBV's credit policy orientation in each period	Achieved
NPL Ratio (Circular 31)	1.1%	1%			<1.8%	Achieved
Profit Before Tax (Separate)	30,361	41,146	10,785	35.5%	32,500	127%
Profit Before Tax (Consolidated)	31,764	43,444	11,680	36.8%		

(Source: Audited consolidated and separate financial statements (FS) for 2024 and 2025)

The results of the implementation of several key activities of VietinBank are as follows:

1.1. Safe and Effective Credit Growth

- Consolidated credit exposure exceeded **VND 1.99 quadrillion**, representing an increase of **15.6%** compared to the end of 2024;
- Credit growth was directed towards production and business sectors, priority areas as defined by the Government and the State Bank of Vietnam (SBV), and essential sectors of the economy; resources were prioritized to support individuals and enterprises in their production and business activities and to overcome difficulties;
- VietinBank continued to restructure its credit portfolio in line with the orientation of promoting loan growth in the retail customer segment and small and medium-sized enterprises (SMEs), resulting in the proportion of credit exposure in these two segments increasing from **61.5%** at the end of 2024 to **63%** at the end of 2025.

1.2. Efficient Funding Growth and Optimal Funding Structure Management

- VietinBank synchronously implemented solutions to effectively manage assets and liabilities balance, achieve stable and sustainable growth in mobilized funds, and flexibly and diversely utilize both domestic and international funding sources. Consolidated mobilized funds reached nearly **VND 1.97 quadrillion**, up **11.9%** compared to 2024.
- Notably, VietinBank's **CASA funds** continued to grow strongly, reaching **VND 458.1 trillion**, ranking among the **top 3** banks in Vietnam in terms of CASA scale and growth rate. The CASA-to-total mobilized funds ratio reached **25.5%**, a positive improvement compared to the end of

2024 (24.8%), thereby contributing significantly to VietinBank's cost of fund control.

- VietinBank consistently maintained its LDR and other liquidity ratios in compliance with SBV regulations.

1.3. Strengthening Risk Management Capacity, Promoting Recovery of Bad Debts and Written-off Debts

- Risk management was enhanced, with a focus on forecasting and identifying customers with potential risks, and proactively developing scenarios for loan quality. VietinBank established task forces for regions and branches experiencing deteriorating loan quality or significant bad debts. Continuous review and assessment of customers' loan group transitions were conducted to prevent the emergence of group 2 debts or unexpected bad debts. As a result, the bad debt ratio under Circular 31 at the end of 2025 was controlled at 1%, lower than in 2024 and well within the target of below 1.8% as assigned by the GMS.
- VietinBank made risk provisions in accordance with regulations, with total provisions set aside in 2025 amounting to VND 17.2 trillion, and provisions used for write-offs totaling VND 19.1 trillion. The bad debt coverage ratio in 2025 reached **158.8%**, maintaining a high level.
- VietinBank continued to implement comprehensive solutions for the recovery and handling of bad debts and written-off debts; applied differentiated approaches for self-recovery/restructuring of debts for customers or customer groups; developed a set of indicators and management thresholds to effectively segment recovery and handling solutions for bad debts and written-off debts. Accordingly, recovery of write-offs reached nearly **VND 10 trillion**, up **17.9%** compared to 2024, **the highest ever**, making a positive contribution to the Bank's operational efficiency.
- VietinBank also strengthened its IT risk management model, organizational structure, and operations to ensure business continuity, and implemented strategic consulting projects on cybersecurity, Pentest, RedTeam, and Cyber Intelligence, among others.

1.4. Enhancing Cost Efficiency and Management

- Operating expenses efficiency continued to improve, with the CIR in 2025 maintained at **30.4%**. VietinBank continued to prioritize the allocation of expenses directly supporting business activities, accelerating digital transformation, and enhancing service quality and human resources, thereby laying the foundation for the Bank's sustainable development.

1.5. Continued Growth in Operating Income and Improved Profitability

- Total operating income reached **VND 87.3 trillion**, up **6.6%** compared to 2024. Of which, net interest income (excluding guarantee fee income) reached **VND 64.6 trillion**, up **6.7%** year-on-year, accounting for **74%** of total operating income. Non-interest income (including guarantee fee income) reached **VND 22.7 trillion**, up **6.2%** compared to 2024. Several income streams recorded strong growth over 2024, including trading/investment securities, payment services, income from capital contribution/equity investment, and income from recovery of written-off debts.
- Key profitability indicators continued to improve: **ROA** reached **1.69%**, and **ROE** reached **21.25%**, a significant improvement compared to 2024 (1.44% and 18.57%, respectively).

Overall, in 2025, with the comprehensive implementation of business solutions, VietinBank's profit before risk provision reached **VND 60.7 trillion**, up **2.3%** compared to 2024, **the highest ever and among the top in the banking sector**. Consolidated profit before tax reached **VND 43.4 trillion**,

up 36.8% year-on-year, ranking **Top 2 in the banking industry**. Separate profit before tax reached **VND 41.1 trillion**, up 35.5% compared to 2024 - fulfilling 127% of the target assigned by the GMS - thereby creating a strong financial foundation for VietinBank to continue to fulfill its role as a leading state-owned commercial bank, a pillar of the economy, making significant contributions to the State budget and the country's socio-economic development in the coming period.

2. Selection of Independent Audit Firm

At the 2025 AGM on April 18, 2025, the GMS authorized the BoD to select an independent audit firm that meets the requirements stipulated in Circular 51/2024/TT-NHNN and is included in the list of audit firms approved by the State Securities Commission to audit public interest entities in the securities sector in 2025, to conduct the review of the semi-annual FS, audit the annual FS, and provide assurance services for the internal control system related to the preparation and presentation of VietinBank's FS for 2026.

Currently, the BoD is directing relevant units to carry out procedures for selecting the independent audit firm for 2026, and VietinBank will disclose information in accordance with regulations.

3. Profit Distribution for 2024

According to Resolution No. 29/NQ-ĐHĐCĐ dated April 18, 2025, the 2025 AGM approved the profit distribution plan for 2024, which VietinBank was submitting to the competent State authorities for approval and authorizing the BoD to: (i) Decide and implement the official profit distribution plan for 2024 based on the approval of the competent State authorities; (ii) Decide on the provisional appropriation of funds in 2025 from the 2024 separate profit after tax, ensuring it does not exceed the maximum appropriation rate as prescribed; (iii) Decide on the use of the annual bonus fund for managers for permitted purposes in accordance with the law.

Based on Official Letter No. 8305/NHNN-TCKT dated September 23, 2025 from the SBV regarding the payment of 2024 cash dividends, the BoD issued Resolution No. 384/NQ-HDQT-NHCT-VPHDQT1 dated September 30, 2025, approving the payment of 2024 cash dividends to VietinBank shareholders at a rate of 4.5% of par value (i.e., VND 450 per share). VietinBank completed the dividend payment to shareholders on **November 17, 2025**. For the remaining profit of 2024 after the cash dividend distribution, VietinBank will continue to work with the competent State authorities and disclose information in accordance with regulations.

4. Consolidation of the BoD and Supervisory Board (SB); Remuneration of the BoD and the SB in 2025

4.1. Consolidation of the BoD and the SB for the 2024–2029 Term

At the 2025 AGM held on April 18, 2025, the list of members of the BoD and SB of VietinBank for the 2024–2029 term was consolidated as follows:

- Mr. Nguyen Duc Thanh resigned from the position of BoD member to assume the position of Deputy General Director as of April 18, 2025.
- Mr. Nguyen Van Anh was elected as a BoD member as of April 18, 2025.
- Mr. Nguyen Hai Dang and Ms. Pham Thi Thu Huyen were elected as SB members as of

April 18, 2025; Ms. Mai Huong Thao was elected as an SB member as of July 1, 2025¹.

Accordingly, the BoD of VietinBank for the 2024–2029 term currently consists of 11 members:

- Mr. Tran Minh Binh – Chairman of the BoD
- Mr. Nguyen Tran Manh Trung – BoD member cum General Director
- Mr. Tran Van Tan – BoD member
- Mr. Le Thanh Tung – BoD member
- Mr. Nguyen The Huan – BoD member
- Ms. Pham Thi Thanh Hoai – BoD member
- Mr. Nguyen Viet Dung – BoD member
- Mr. Nguyen Van Anh – BoD member
- Mr. Koji Iriguchi – BoD member cum Deputy General Director
- Mr. Takeo Shimotsu – BoD member
- Mr. Cat Quang Duong – Independent BoD member

The SB of VietinBank for the 2024–2029 term currently consists of 05 members:

- Ms. Le Anh Ha – Head of the SB
- Ms. Nguyen Thi Anh Thu – SB member
- Mr. Nguyen Hai Dang – SB member
- Ms. Pham Thi Thu Huyen – SB member
- Ms. Mai Huong Thao – SB member

4.2. Remuneration of the BoD and the SB in 2025

The payment of remuneration of the BoD in 2025 was implemented in accordance with the approval of the GMS. In 2025, VietinBank continued to implement a series of measures to share, support, and resolve difficulties for customers, as well as to reduce the Bank's operating expenses. In 2025, although VietinBank's consolidated profit increased by 36.8%, the average actual salary of the BoD and SB increased at a lower rate due to the maximum cap stipulated in Decree No. 44/2025/ND-CP dated February 28, 2025, of the Government and Official Letter No. 10576/NHNN-TCCB dated December 1, 2025, of the SBV. Accordingly, the actual remuneration rate in 2025 for BoD and SB members was 0.11% of after-tax profit for 2025, lower than the rate approved by the 2025 AGM on April 18, 2025 (maximum 0.25%). Specifically:

¹ Ms. Pham Thi Thom resigned from her position as Member of the SB as of November 1, 2025, to retire and receive social insurance benefits. Ms. Pham Thi Thom has submitted her resignation letter to VietinBank. VietinBank has disclosed this information in accordance with regulations, and the BoD will report to the 2026 AGM. Mr. Dao Xuan Tuyen was elected to the SB by the 2025 AGM and will assume the rights and responsibilities of a Member of the SB after obtaining the approval from the Party Committee of the Government and the decision of the Standing Committee of the VietinBank Party Committee to relieve him from the position of Standing Deputy Head of the Inspection Committee of the VietinBank Party Committee. However, as of now, Mr. Dao Xuan Tuyen has not yet assumed the position of Member of the SB.

- BoD members: VND 20,887 million (including BoD members cum General Director);
- SB members: VND 8,369 million.

(The income of the Board of Management (BoM) was VND 16,899 million. The remuneration of each BoD and SB member and the income of each BoM member are detailed in Note 42 – 2025 Audited Consolidated FS of VietinBank and Note 39 – 2025 Audited Separate FS of VietinBank.)

5. Listing of 2025 Publicly Offered Bonds of VietinBank on the Hanoi Stock Exchange after Completion of Offerings

At the 2025 AGM on April 18, 2025, the listing of VietinBank's 2025 publicly offered bonds on the Hanoi Stock Exchange (HNX) after the completion of the offerings was approved. The BoD was authorized and assigned to decide and direct the implementation of procedures related to the registration and listing of the 2025 publicly offered bonds on HNX, ensuring full compliance with legal regulations.

Regarding the issuance of publicly offered bonds, pursuant to the BoD' Resolution No. 303/NQ-HDQT-NHCT-VPHDQT1 dated August 7, 2025, the State Securities Commission issued the Certificate of Public Bond Offering Registration No. 420/GCN-UBCK dated November 12, 2025, with a total value of **VND 10 trillion**, divided into three tranches (*Tranche 1 and Tranche 2: VND 4 trillion each; Tranche 3: VND 2 trillion*). On January 20, 2026, VietinBank completed the first tranche, successfully offering over **VND 2.2 trillion** and reported the results in accordance with regulations. Hanoi Stock Exchange had Decision No. 202/QD-SGDHN dated March 20, 2026 on the listing approval of VietinBank's public offering bonds for tranche 1). Currently, VietinBank is carrying out procedures to list the first tranche of publicly offered bonds as required. For the second and third tranches, VietinBank will consider implementation depending on market conditions.

6. Approval of the Charter Capital Increase Plan via Stock Dividend Payment from Reaming Profits for 2021, 2022, and the 2009–2016 Period (“the Charter Capital Increase Plan”)

At the 2025 AGM on April 18, 2025, the plan to increase VietinBank's charter capital, which was submitting to the competent State authorities, was approved. The BoD was authorized and assigned to decide and adjust the charter capital increase plan based on the approval of the competent State authorities.

Pursuant to Official Letter No. 9402/VPCP-ĐMDN dated October 1, 2025 from the Government Office regarding the payment of stock dividends to increase charter capital from remaining profits accumulated during 2009–2016 and in 2021, 2022; Decision No. 3414/QĐ-NHNN dated October 8, 2025, from the SBV approving the plan for additional State capital investment in VietinBank; the BoD issued Resolution No. 410/NQ-HDQT-NHCT-VPHDQT1 dated October 17, 2025, and Resolution No. 444/NQ-HDQT-NHCT-VPHDQT1 dated November 11, 2025, approving and updating the charter capital increase plan.

Based on Official Letter No. 10317/NHNN-QLGS dated November 25, 2025, from the SBV approving VietinBank's charter capital increase proposal, VietinBank has implemented procedures to issue shares for dividend payment and completed the charter capital increase from **VND 53.7 trillion to VND 77.7 trillion** in 2025, thereby strengthening the Bank's sustainable financial buffer for long-term business operations.

7. Results of the Implementation of VietinBank's Plan for Restructuring in Conjunction with Bad Debts Recovery for the 2021–2025 Period (“the Restructuring Plan”)

According to Resolution No. 27/NQ-ĐHĐCĐ dated April 27, 2024, the 2024 and 2024–2029 term AGM approved the contents of the Restructuring Plan. The BoD was assigned to: (i) Develop, approve, and implement detailed solutions based on the Restructuring Plan approved by the GMS; (ii) Approve adjustments to the Restructuring Plan in line with actual circumstances and as required by competent State agencies (*if any*). Accordingly, based on VietinBank's actual operations and the requirements of the SBV, the BoD approved adjustments to the Restructuring Plan and directed the implementation of key solutions and tasks set out in the Restructuring Plan.

On the basis of Restructuring Plan implementation, VietinBank's business activities have seen many positive changes, with business performance continuously improving, financial capacity enhanced in parallel with risk control, ensuring all operational prudence indicators are met, and fulfilling the annual plans assigned by the SBV and the GMS.

The results of several specific financial targets are as follows:

No.	Indicator	Target by 2025	Performance by 2025	Assessment
1	Total Assets	Minimum average growth of 5% for the entire period	Average growth of 15.6%	Exceeded target
2	Mobilized Funds	Growth in line with credit growth, in alignment with the SBV-required liquidity ratios	Average growth of 13.4%	Exceeded target
3	Credit Exposure	Expected average growth of at least 5–10% per year for the period	Average growth of 14.3%	Exceeded target
4	CAR	Compliance with SBV regulations	Compliance with SBV regulations	Achieved
5	Profit Before Tax	Average growth of 5–10% per year for the entire period	Average growth of 20.6%	Exceeded target

Alongside outstanding financial results, VietinBank's key initiatives have been implemented decisively and closely aligned with the directions of the Party and the Government.

- Enhancing Financial Capacity, Credit Quality, and Operational Efficiency:

In recent years, VietinBank has synchronously implemented solutions to increase capital and improve investment efficiency, thereby strengthening financial capacity and improving the capital adequacy ratio. As of December 31, 2025, VietinBank's charter capital reached nearly VND 77.7 trillion, up 62% compared to the period before the implementation of the plan. The capital adequacy ratio reached 10%, further improved compared to December 31, 2024, continuing to consolidate financial resources for sustainable business development while ensuring compliance with Circular 41 and improving the capital buffer in accordance with Circular 13. VietinBank strives to follow the roadmap set out in Decision No. 412/QĐ-TTg approving the sovereign credit rating improvement scheme to 2030 and Decision No. 689/QĐ-TTg dated June 8, 2022, of the

Prime Minister regarding the approval of the “Restructuring the credit institution system in association with bad debts recovery for the 2021–2025 period” project.

Additionally, VietinBank has consistently focused on improving asset quality, with the goal of concentrating credit in key sectors and priority areas as directed by the SBV and the Government, targeting low-risk sectors and business activities based on regional strengths; developing clean agriculture, high-tech and organic applications; and promoting industrial livestock farming with advanced technology. VietinBank’s credit growth always aligns with its fund mobilization capacity and complies with liquidity ratios. At the same time, VietinBank continuously digitizes banking operations, proactively updates technology, accelerates automation across all banking activities, launches new products and services, improves service quality, and enhances customer experience.

- Solutions to Enhance Business Management Capacity, Transparency in Operations, Modernization, and Competitiveness:

VietinBank always ensures compliance with legal regulations related to credit institution operations and governance requirements for listed companies. The Bank’s governance activities aim for sustainable development, ensuring independence in authority, responsibility, and obligations of the BoD, BoM, SB, and developing staff capacity.

During 2021–2025, VietinBank made strong investments in upgrading IT infrastructure, payment systems, and enhancing security, ready to provide infrastructure for the Bank’s digital transformation and comprehensive business transformation. VietinBank continues to shift customers from traditional channels to digital channels, increasing convenience and differentiated experiences for customers, attracting new customers, deepening the engagement and strengthening relationships with existing customers.

At the same time, VietinBank continues to upgrade and adopt risk management systems in line with Basel Committee principles and standards, and the roadmap for Basel II/III implementation in Vietnam. VietinBank has met requirements for capital calculation using the standardized approach as per Circular 41, progress and roadmap for piloting Basel II using the advanced approach.

- **Network Development Solutions:** From 2021 to 2025, VietinBank proactively consolidated and improved the efficiency of its branch network, reorganizing and reallocating transaction offices across provinces and cities without increasing the network scale, thereby contributing to the successful restructuring of VietinBank’s operations and supporting national target programs (rural development, sustainable poverty reduction, promoting cashless payment channels, etc.).
- **Promoting Green Credit and Green Banking:** ESG theme has been incorporated into VietinBank’s medium- and long-term plans, integrating sustainable development into the Bank’s business activities. VietinBank has issued sustainable development messages, defined sustainable development goals and commitments, which are published on the Bank’s website. By the end of 2025, VietinBank’s total green credit exposure reached approximately VND 56 trillion.
- **Developing Non-Credit Service Activities:** VietinBank proactively and regularly researches, updates, and diversifies advanced financial products and services to fully meet customers’ financial service needs, thereby increasing the effectiveness of non-credit service activities and making a positive contribution to the Bank’s total income.

- **Bad Debts Resolution Solutions:** VietinBank has placed special emphasis on promoting the recovery of bad debts and written off debts, achieving many positive results during 2021–2025. The total recovery of written off debts in this period reached VND 31,425 billion in principal, with nearly VND 10 trillion recovered in 2025 alone - the highest annual recovery amount to date.
- **Solutions for the VietinBank Tower Project:** Regarding the project transfer plan, from 2021 to 2025, VietinBank and the investor actively negotiated with contractors and related parties. To date, the contract transfer has basically reached consensus on the main contents of the tripartite agreement with most contractors and is in the process of being submitted to the competent State authorities for approval.

I. GOVERNANCE REPORT

1. Continued Organizational Consolidation and Enhancement of Human Resource Effectiveness

VietinBank implemented the project “Streamlining, Innovating, and Enhancing the Quality of VietinBank’s Workforce,” focusing on staff downsizing, restructuring human resources, boosting labor productivity, and consolidating and transforming the organizational model towards streamlining, specialization, and optimization. This included restructuring the branch network, reducing the total number of transaction offices from **953** in 2024 to **845** in 2025, and developing talent in conjunction with controlling labor growth and overall personnel structure.

VietinBank also digitized HR operations, applying AI in branch staffing, performance management, and personnel records. The Bank continued to innovate its salary fund allocation mechanism to enhance labor productivity, introduced incentive policies for high-performing branches, and maintained fixed salary fund allocation mechanisms for the Head Office, promoting sales-incentive salary for branch staff.

VietinBank focused on training by organizing over 100 classes with more than 13,000 participants, achieving an average trainee evaluation score of 4.97/5. The Bank continued to prioritize courses on digital transformation, data and AI, sales capability, professional skills for branch sales teams, and leadership, management, and potential talent development across the system.

2. Accelerating Digital Transformation for Breakthrough Success

2025 marked a significant shift for VietinBank from **digitizing operations** to **comprehensive digital transformation**, serving as a central pillar in the Bank’s long-term development strategy. VietinBank not only applied technology in operations but also reshaped its business model, customer experience, and management capabilities based on modern technology, big data, and artificial intelligence. Over **90 digital transformation initiatives were implemented**, with more than **99%** of payment transactions conducted via digital channels. The Data & AI Division was established, the Digital Factory was operated, and AI application in operations was accelerated—highlighted by the **VietinBank Genie virtual assistant**, which reduced document search time by **95%**. More than **50 AI and Machine Learning initiatives** were deployed across various activities, including demand prediction and product recommendations, identifying customers at risk of attrition, and early credit risk warnings. As a result, VietinBank was honored by the Ministry of Science & Technology as an **Outstanding Digital Transformation Enterprise in 2025**.

3. Continued Strengthening of Financial Capacity and Enhanced Financial Management through Supervision and Operating Expenses Control

VietinBank remained flexible in assets and liabilities management, closely monitoring domestic and international market developments, adjusting deposit interest rates across terms in line with SBV monetary policy directions, ensuring liquidity safety, and complying with SBV prudence ratios. The Bank implemented comprehensive measures to enhance capital adequacy, consolidate financial resources for sustainable business development, ensure compliance with Circular 41, improve capital buffer in accordance with Circular 13, and move towards compliance with Circular 14/2025/TT-NHNN under international Basel III standards.

4. Elevating Customer Experience and Comprehensive Service Quality Management Along the Customer Journey

Over the past year, VietinBank made significant progress in transforming service quality management towards a customer-centric approach, aligning with international best practices in customer experience (CX) management. Notably, the successful implementation of the CX Project and the completion of the CX management model across the system have established a methodical CX management foundation aligned with global standards.

VietinBank also standardized operational metrics and improved internal management tools/systems, deploying a set of **49 operational and service quality indicators** measured automatically on the Service Quality Dashboard to enhance transparency, supervision, and operational efficiency.

5. Developing New Business Models – Anticipating Trends and Expanding Growth Space

VietinBank proactively researched and developed new business models, capitalizing on opportunities from sandbox policies, international financial center (IFC) development policies in Vietnam, and market trends such as green finance, digital finance, and digital exchanges. This diversification of products enhanced competitiveness and supported the modernization of Vietnam's financial market.

VietinBank also promoted diverse partnerships, including international partners, to develop a digital ecosystem, advance financial inclusion, and position itself as a **bank that creates a modern financial ecosystem** at both national and regional levels.

6. Compliance with Corporate Governance Regulations Applicable to Large-Scale Publicly Listed Companies

6.1. Summary of Meetings and Resolutions/Decisions of the BoD

In 2025, the BoD held regular meetings to evaluate business results, set directions, provide operational guidance, and discuss topics and issues serving the Bank's governance. In addition, the BoD made numerous decisions through meetings or written consultations. The list of BoD Resolutions/Decisions in 2025 is disclosed in Appendix 01 – Corporate Governance Report 2025 of VietinBank.

6.2. Activities of BoD Members

The BoD and the Chairman of the BoD organized performance evaluations for each BoD

member in 2025. All BoD members fulfilled their duties in accordance with VietinBank's Charter, the BoD's Organization and Operation Regulations, the BoD's Supervisory Regulations, and legal requirements, ensuring the overall effectiveness of VietinBank's operations and shareholders' interests. Members studied, assessed the situation and performance, contributed to strategic direction and business plans, attended BoD meetings, discussed and voted on matters within the BoD's authority, and were accountable to the GMS and the BoD for their decisions. They implemented resolutions and decisions of the GMS and BoD, and were responsible for reporting to the GMS and BoD upon request. Members also performed other rights and obligations as assigned by the BoD, the Chairman, and as prescribed by law. Additionally, BoD members comprehensively supervised key operational areas as assigned, promptly identifying and supporting the resolution of shortcomings and limitations in management and implementation at all levels.

6.3. Activities of the Independent BoD Member and Evaluation Results of the Independent BoD Member on BoD Activities

In 2025, VietinBank had one independent BoD member, Mr. Cat Quang Duong. The independent BoD member exercised his powers and responsibilities as an independent BoD member in accordance with current laws and VietinBank's internal regulations, fully participated in the activities of the BoD, and responsibly carried out the tasks assigned by the Chairman.

According to the assessment of independent BoD member, Mr. Cat Quang Duong, the activities of VietinBank's BoD in 2025 were organized and implemented in compliance with VietinBank's Charter, the Regulations on the Organization and Operation of the BoD, current laws and VietinBank's internal regulations, and fully implemented the contents of the GMS's Resolutions and the contents authorized by the GMS. The BoD has implemented numerous specific solutions in governance, demonstrating its overarching role in guiding the business strategy and operations of the entire system, ensuring that VietinBank's operations are always controlled, aligned with strategic direction, and appropriate to practical realities.

(Details are provided in the Report on Activities of the Independent BoD Member and the Independent BoD Member's Evaluation of BoD Activities.)

6.4. Report on transactions between VietinBank, subsidiaries, and companies where VietinBank holds control of over 50% of the charter capital with BoD members and their related persons; Transactions between VietinBank and companies where BoD members are founding members or managers within the last three years prior to the transaction

In 2025, VietinBank conducted 28 transactions with: (i) Subsidiaries (VietinBank Leasing Company Limited; VietinBank Securities Joint Stock Company; VietinBank Gold and Jewelry Company Limited; VietinBank Lao Limited; VietinBank Insurance Corporation); (ii) Affiliated company (Indovina Bank Limited); (iii) Major shareholder (MUFG Bank, Ltd.).

Of these, there were 06 transactions with VietinBank Lao Limited - a subsidiary of VietinBank - where BoD member Ms. Pham Thi Thanh Hoai concurrently serves as Chairwoman of the Members' Council of VietinBank Lao Limited. *(Details are disclosed in Appendices 03 and 04 of the Corporate Governance Report 2025 of VietinBank.)*

6.5. Public Disclosure of Information in Accordance with Article 49 of the Law on Credit Institutions 2024

According to Clause 4, Article 49 of the Law on Credit Institutions 2024, credit institutions must post and retain information as stipulated in Clauses 1² and 2³ of this Article at their head office and submit a written report to the SBV within 07 working days from the date of receiving the information. VietinBank has reported to the State Bank and retained and disclosed information in full compliance with regulations⁴.

6.6. Activities of BoD Committees

As of December 31, 2025, VietinBank had **09 BoD Committees**, namely Human Resources Committee, Risk Management Committee, Policy Committee, Strategy Committee, Asset and Liability Management Committee (ALCO), Information Technology Committee, Service Quality Committee, Capital Contribution Management Committee, and Debt Quality Management Committee. The establishment of these Committees complies with SBV and legal regulations. The BoD assessed that in 2025, the Committees closely coordinated with relevant Departments/Units to fully, promptly, and effectively perform their functions and duties as stipulated in each Committee's Organization and Operation Regulations issued by the BoD. Accordingly, the Committees have helped the BoD enhance governance effectiveness and supervisory efficiency over units and individuals under the BoD's supervision within the VietinBank system.

Detailed results of the Committees' activities in 2025 are provided in the attached Appendix.

6.6. Supervision over the VietinBank's Executive Officers

The BoD supervises the BoM in strict accordance with the Regulations on Supervisory Activities of the BoD of VietinBank. Accordingly, BoD members, BoD Committees, and Supervisory Teams assist the BoD in conducting regular and ad-hoc supervisory activities as per the annual or ad-hoc supervisory plans. The BoD Office acts as the advisory unit, supporting the BoD in organizing and implementing supervisory activities. Individuals and units subject to supervision are notified of the annual or ad-hoc supervisory plans and the assignment of supervisory responsibilities to BoD members. Based on the annual or ad-hoc supervisory plans, the BoD carries out supervision through the following methods:

- **Review of Reports:** BoD members and BoD Committees review reports within their assigned supervisory scope or as directed by the Chairman of the BoD for specific reports. After reviewing, BoD members or Committees prepare supervisory result reports to submit to the Chairman or present at regular or extraordinary BoD meetings.
- **Meetings with Individuals or Units under Supervision:** The Chairman or BoD members participate in meetings with individuals or units under supervision. After the meeting, the BoD members report to the Chairman on any issues arising related to the supervisory content discussed, for further handling, direction, or reporting at regular or extraordinary BoD meetings.
- **Supervisory Teams:** Based on the approved annual supervisory plan or upon emergence of ad-hoc supervisory requirements, the Chairman of the BoD decides the formation of a Supervisory

² Applicable to members of the BoD, members of the SB, the General Director, Deputy General Directors, and equivalent positions as stipulated in the Charter of the credit institution

³ Applicable to shareholders holding 1% or more of the charter capital of the credit institution

⁴ VietinBank discloses information on the VietinBank Investor Relations website – Disclosure section and in the Corporate Governance Report of VietinBank

Team. A supervisory visit is led by either the Chairman of the BoD or a BoD member. Upon completion, the Supervisory Team prepares a result report for the Chairman, who then decides to convene a full BoD meeting to review, discuss, and handle the matters proposed in the report as per authority.

In 2025, the BoD's inspection and supervision activities were comprehensive, close, and effective, contributing to enhancing high-level supervision at VietinBank. During the year, the BoD implemented **17 supervisory themes** covering key operations and core focus areas of the Bank, including: *(i)* Sustainable core income growth; *(ii)* Increasing customer engagement to become their main bank; *(iii)* Effective resources management; *(iv)* Strengthening risk management capacity. Accordingly, BoD members and BoD Committees were assigned to supervise specific themes and report to the BoD monthly or as required by the supervisory plans.

At regular monthly BoD meetings, the General Director, on behalf of the BoM, provides comprehensive reports on all areas of VietinBank's operations, highlights of the month, progress and results of implementing GMS Resolutions, BoD resolutions, decisions, directives, or reports as requested by the Chairman, BoD members, or BoD Committees, as well as thematic reports as required by the BoD to serve supervisory activities; the status of risk control limits, proposed measures when limits are at risk of being exceeded or when unexpected material risks arise, and other proposals to the BoD.

Through the BoD's supervisory activities, it is evident that the BoM consistently reports in a timely manner, receives directions and guidance from the BoD, and fully and effectively implements these across the system while carries out tasks in accordance with assigned functions and duties. BoD members (within their assigned supervisory scope) promptly capture and record information, assisting the BoD in timely reviewing and approving matters within its authority to support the BoM and units in resolving operational bottlenecks.

Going forward, the BoD's supervision over the BoM will stay focused on thematic oversight of key foundational topics and critical operational areas of the Bank.

I. DEVELOPMENT ORIENTATION FOR 2026

1. Development Orientation for 2026

In 2026, the global economic and political landscape is expected to remain complex, with many difficulties and challenges. Vietnam will not be immune to the impacts of global geopolitical shifts. Amidst intertwined challenges, opportunities, and advantages, the Government and the SBV are expected to continue proactive and flexible policy management to maintain macroeconomic stability and foster economic development.

Based on the orientations of the Party, the Government, and the SBV, as well as analysis of market developments and achievements in 2025, VietinBank has identified several proactive and unified management solutions to be implemented consistently from the Head Office to business units, aiming to successfully fulfill the business plan targets for 2026. VietinBank will make the most from internal resources and continue to focus on **05** strategic priorities: *(i)* Diversifying revenue streams and ensuring sustainable growth; *(ii)* Becoming the primary bank for key customers; *(iii)* Enhancing the effectiveness of sales channels; *(iv)* Improving risk management efficiency and recovery of bad debts and written-off debts; *(v)* Promoting new business initiatives

and enhancing the operational efficiency of the Head Office.

2. Business Indicators for 2026

Based on the approval of the competent State authorities, VietinBank respectfully submits to the GMS the following key business targets for 2026:

1	Revenue	179,673 billion VND
2	Net profit after tax	VND 34,080 billion
	Return on equity after tax	17.95%
3	NPL Ratio	≤ 1.8%
	Ratio of loans likely to be unrecoverable	≤ 1.6%
4	Legal compliance status	In accordance with the law on evaluating and classifying credit institutions in which the State holds more than 50% but less than 100% of the charter capital.

We respectfully propose that the GMS approve the authorization for the BoD to adjust the targets based on the opinions, directions, and approvals of the competent State authorities, market developments, and the actual business performance of VietinBank (*if any*), and to disclose information in accordance with regulations.

3. Directions for some key activities include:

- Continuing to achieve sustainable credit growth, focusing on production and business sectors, “green” credit, and prioritizing infrastructure and technology sectors to create leverage for comprehensive and sustainable economic development as directed by the Government and SBV.
- Organizing and implementing monetary, credit, and foreign exchange solutions, striving to achieve targets in line with the directions of the Government and SBV.
- Effectively managing assets and liabilities balance and ensuring liquidity safety, with a particular focus on growing CASA and other reasonably priced funding sources.
- Continuing to comprehensively promote digital transformation, developing modern digital infrastructure and platforms, while ensuring system security and safety, closely following the Government’s and SBV’s National Digital Transformation Program.

- Significantly and comprehensively improving product and service quality, and increasing non-interest income.
- Synchronously implementing solutions to enhance financial capacity and manage costs efficiently, with a spirit of thrift and anti-wastefulness.
- Enhancing risk management effectiveness, ensuring operational safety, and developing business in tandem with strict credit quality control.
- Continuing to strengthen the recovery and resolution of bad debts and written-off debts.
- Streamlining the organizational model, improving labor productivity, and enhancing the quality of human resources.
- Researching, deploying, and seeking new business initiatives and cooperation opportunities, with a focus on supporting and implementing business cooperation models with start-ups and fintech companies.

VietinBank is determined to seize opportunities, overcome difficulties and challenges, and focus all efforts on excellently accomplishing the objectives and plans assigned by the Party and the State, making positive contributions to the development of the banking sector and the socio-economic development of the country.

We respectfully submit to the GMS for approval of the reports of the BoD.

**ON BEHALF OF THE BOD
CHAIRMAN**



Tran Minh Binh

APPENDIX

PERFORMANCE RESULTS OF THE BoD' COMMITTEES

1. Human Resources Committee

The HR Committee acts as an advisory and assisting body to the BoD on matters within the BoD's authority regarding the development of human resources policies, selection and arrangement of personnel for positions under the BoD's authority; and assists the BoD in supervising the implementation of HR mechanisms, policies, and management activities at VietinBank. In 2025, the HR Committee advised and assisted the BoD in:

- Streamlining and consolidating the organizational structure towards higher specialization, ensuring operational efficiency, effectiveness, and competitiveness to adapt to market changes.
- Restructuring the branch network to optimize VietinBank's operational efficiency in 2025 and subsequent years.
- Continuing to implement the project on streamlining, innovating, and improving the quality of VietinBank's workforce, focusing on staff downsizing; restructuring human resources; promoting labor productivity; developing talents in line with labor growth control and bank-wide workforce structure; comprehensively reforming HR and remuneration policies.
- Consolidating the personnel of the BoD, BoM, SB, and those under the BoD's management at units within the VietinBank system, ensuring compliance with regulations and procedures of VietinBank.
- Implementing digital transformation initiatives in HR according to set roadmap, digitizing HR management, and researching the application of AI in HR activities.

In 2026, the HR Committee will continue to advise and assist the BoD in effectively implementing the project on streamlining, innovating, and improving the quality of VietinBank's human resources; further consolidating the organizational model and personnel under the BoD's management, and planning the branch and transaction office network to ensure compliance and enhance operational efficiency.

2. Risk Management Committee

The Risk Management Committee is an advisory and assisting body to the BoD on risk management across the VietinBank system. In 2025, the Risk Management Committee:

- Developed credit orientation; managed loan quality and portfolio restructuring; strictly controlled risk appetite compliance and the 2024–2026 risk management strategy; improved the risk management policy system in line with regulatory and legal amendments; promoted IT risk management; and strengthened measures to control and mitigate fraud risks.
- As Chair of the Risk Committee under the Vietnam Banks Association, actively coordinated and participated in professional activities with member commercial banks. Through regular meetings, events, and seminars, VietinBank contributed to the enhancement of connectivity, practical risk management experiences sharing, and accessed best practices from other banks and consulting agencies. These activities not only strengthened VietinBank's risk

management capacity but also created value for the entire banking system, promoting more professional and internationally integrated risk management.

- Proactively monitored, assessed risks, and promptly advised the BoD on important matters to ensure VietinBank's safe and effective operations in line with market practices, while supporting the implementation of key projects to mitigate risks and improve business efficiency.

In the coming time, the Risk Management Committee will continue to enhance its strategic advisory role, promote the adoption of international risk management practices, and strengthen supervision and effective implementation of preventive and responsive risk measures to maintain stable and sustainable growth amid economic volatility.

3. Policy Committee

The Policy Committee is an advisory and assisting body to the BoD in ensuring the appropriateness, completeness, and consistency of VietinBank's policy documents. In 2025, the Policy Committee focused on:

- Monitoring legal changes and market trends in digitalization, identifying and assessing the impact of new legal documents affecting banking operations, including Laws, Decrees, and Circulars. Based on this, the Policy Committee advised the BoD on plans to adjust internal policies and directed the BoM to promptly amend related internal regulations, ensuring legal compliance and supporting business activities.
- Directly reviewing and evaluating the plans for policy documents adjustment of Divisions/Departments/Centers and supervising the issuance progress as planned.
- Controlling the policy document directory to ensure streamlining and limit the excessive issuance of documents that may affect users.
- Continuing to coordinate in digital transformation to advise the BoD on redesigning operational processes to improve labor productivity, enhance user experience, minimize unnecessary steps, and control risks.

In 2026, the Policy Committee will continue to advise the BoD on timely policy development and adjustment in line with legal changes; control the current policy document directory to ensure streamlining; and further improve policy management tools for completeness, consistency, and security.

4. Strategy Committee

The Strategy Committee is an advisory and assisting body to the BoD in developing and supervising the implementation of strategies, medium-term plans, annual business plans and key focus areas, and addressing bottlenecks in VietinBank's operations.

In 2025, the Strategy Committee discussed and assessed the macro environment, industry, and internal operations affecting VietinBank's strategy implementation; supervised the implementation of key focus areas for 2025 in both business and foundational aspects; discussed business model bottlenecks and advised the BoD on solutions.

In the coming time, the Strategy Committee will continue to strengthen its role in:

- Advising the BoD on monitoring and assessing macroeconomic conditions and their impacts on banking operations.
- Supervising the implementation of key activities, aligning with the action plans of all units across the Bank.
- Developing and supervising the implementation of major orientations, business plans, and key solutions for the following year.

5. Asset and Liability Management Committee (ALCO)

ALCO is an advisory and assisting body to the BoD on matters within the BoD's authority regarding asset and liability management. In 2025, ALCO:

- Advised the BoD on directions and measures to (i) optimize the asset and liability portfolio; (ii) closely monitor bank-wide risk indicators.
- Advised the BoD on liquidity, interest rate, and market risk management measures; oriented VietinBank's interest rate policy for customers and internal fund transfer pricing policy, ensuring business objectives and overall interests of VietinBank.

In the coming time, ALCO will continue to closely monitor market developments to promptly advise the BoD in directing and implementing measures to enhance VietinBank's balance sheet efficiency; improve risk control in compliance with internal and regulatory requirements.

6. Information Technology Committee

The IT Committee is an advisory and assisting body to the BoD on IT-related matters, ensuring close alignment with the Bank's business strategy, optimal resource utilization, and effective IT risk management. In 2025, the IT Committee:

- Advised the BoD on IT-related matters including: ensuring IT security and safety; enhancing IT capacity and data management; monitoring and evaluating the implementation of tasks under the BoD's approval authority and IT operational effectiveness.
- Organized regular meetings, discussions, analyses, evaluations, supervision, and promotion of IT activities; reported and recommended to the BoD on IT application in business activities, data topics, business continuity, and system security.

In the coming time, the IT Committee will continue to closely monitor and advise the BoD on directing and supervising IT, data, and artificial intelligence initiatives; IT risk management and information security; investment and implementation of key projects; and enhancing VietinBank's IT capacity.

7. Service Quality Committee

The Service Quality Committee is an advisory and assisting body to the BoD in managing service quality across the bank, enhancing operational foundation capacity, aligning with business strategy, and sustainable development of the Bank. In 2025, the Service Quality Committee focused on:

- Researching and advising the BoD on topics and directions for service quality improvement, such as strengthening service quality management mechanisms from the Committee to the Head Office and branch Service Quality Councils; improving disclosure and communication handling mechanisms upon occurrence of incidents affecting service quality; enhancing

complaint handling capacity and quality; adjusting service quality KPI measurement methods for branches.

- Organizing regular meetings, reporting service quality evaluation results and management activities across all channels and customer touchpoints; completing automated service quality measurement reports on five channels; analyzing causes; discussing and proposing solutions to address issues, and reporting and recommending directions to the BoD for service quality improvement.
- Supervising the progress of the CX Project to ensure milestones are met.

In 2026, the Service Quality Committee will continue to enhance its advisory role to the BoD in comprehensively building service quality management activities, specifically:

- Continuing to advise the BoD on comprehensive service quality management (from sales quality, product and service quality, operational quality, to customer care quality across all channels), IT application, and digital transformation to improve processes and procedures for enhancement of both external and internal customer experience.
- Supervising the implementation of service quality improvement solutions, enhancing customer satisfaction with VietinBank's products and services, thereby promoting business activities and building the Bank's brand image.

8. Capital Contribution Management Committee

The Capital Contribution Management Committee is an advisory and assisting body to the BoD in managing, supervising, and evaluating the effectiveness of VietinBank's capital contribution in subsidiaries, and providing overall directions for restructuring, promoting, and increasing the value of VietinBank's capital contributions in subsidiaries. In 2025, the Service Quality Committee focused on:

- Organizing meetings, discussions, and assessments of the status of investee entities from VietinBank, identifying key bottlenecks, and advising the BoD on solutions.
- Discussing and agreeing on long-term strategic directions for capital contributions, focusing on enhancing core operational capacity and the position of investee entities; discussing and agreeing on ecosystem development directions to strengthen the system and diversify products and services for VietinBank's customers.
- Assisting the BoD in coordinating strategic and overall implementation tasks to align with the orientation and actual operations of VietinBank.

In the coming time, the Capital Contribution Management Committee will continue to strengthen and enhance its advisory role to the BoD in supervising the implementation of solutions by investee entities, ensuring alignment with the strategic objectives of the VietinBank system and achieving the strategic goals of these entities. The Capital Contribution Management Committee will also further promote its advisory function to the BoD in order to promptly address bottlenecks and difficulties encountered by investee entities during the implementation of their strategic objectives.

9. Debt Quality Management Committee

The Debt Quality Management Committee serves as an advisory and assisting body to the BoD in identifying risks, controlling debt quality, managing the recovery and disposal of debts

across the Bank, supervising and evaluating the effectiveness of debt recovery and disposal activities, and providing overall directions to enhance credit quality and the efficiency of debt recovery and disposal at VietinBank.

In 2025, the Debt Quality Management Committee has advised the BoD on overall directions, plans, and implementation solutions to improve the effectiveness of risk management and debt recovery and disposal within the VietinBank system; supervised and evaluated the progress and effectiveness of the implementation of risk management and debt recovery and disposal measures across the Bank.

In the coming time, the Debt Quality Management Committee will focus on the following activities:

- Continuing to advise the BoD on overall directions, plans, and implementation solutions to enhance the effectiveness of risk management and debt recovery and disposal within the VietinBank system.
- Supervising and evaluating the progress and effectiveness of the implementation of risk management and debt recovery and disposal solutions throughout the system; advising on appropriate measures to further improve effectiveness.

**VIETNAM JOINT STOCK COMMERCIAL
BANK FOR INDUSTRY AND TRADE**

SOCIALIST REPUBLIC OF VIETNAM
Independence – Freedom – Happiness

108 Tran Hung Dao, Cua Nam, Hanoi
Tel: 024.39421030

Hanoi, April 2026

Business Registration Certificate No. 0100111948
13th revision dated January 8, 2024

PERFORMANCE REPORT AND EVALUATION OF THE ACTIVITIES OF THE BOARD OF DIRECTORS BY THE INDEPENDENT MEMBER OF THE BOARD OF DIRECTORS

Pursuant to Clause 4, Article 280 of Decree No. 155/2020/ND-CP dated 31 December 2020 (Decree 155) and Clause 82, Article 1 of Decree No. 245/2025/ND-CP dated 11 September 2025 amending a number of articles of Decree 155 of the Government detailing the implementation of certain articles of the Law on Securities, the Independent Member of the BoD hereby reports on the activities of the Independent Member of the BoD and provides an assessment of the activities of the BoD in 2025 as follows:

I. ACTIVITIES OF THE INDEPENDENT MEMBER OF THE BOD

In accordance with the rights and responsibilities of the Independent Member of the BoD as prescribed by current laws and VietinBank's internal regulations, the Independent Member of the BoD of VietinBank has fully participated in the activities of the BoD, responsibly performed tasks assigned by the Chairman of the BoD, and complied with the law, the Charter, and internal regulations of VietinBank, specifically:

1. On the exercise of rights and duties of a BoD member as prescribed:

- Fully participated in all BoD meetings, provided opinions/voted on matters discussed, with the awareness of ensuring compliance with the law, the Charter, internal regulations, and with the spirit of building VietinBank into a developing, safe, efficient, and sustainable institution.

- For matters under the authority of the BoD resolved by written consultation: thoroughly reviewed and considered all documents attached to the Opinion Sheets and provided independent comments/votes, ensuring compliance with the law, VietinBank's internal regulations, and meeting deadlines:

- + Participated in commenting/voting on the issuance/amendment of internal regulations related to organization, personnel, governance, and operations of VietinBank and other matters under the authority of the BoD.

- + Participated in commenting/voting on the approval of matters related to credit activities and other activities under the authority of the BoD.

- + Participated in commenting/voting on the BoD's programs, activity plans, agendas, materials for the General Meeting of Shareholders (GMS), and the organization of GMS meetings.

2. On the performance of duties as an Independent Member of the BoD:

- Supervised the vote counting and preparation of minutes for consulting BoD members'



written opinions on applications under the BoD's approval authority, ensuring accuracy and compliance with the law and VietinBank's Charter, and fully signed the vote counting minutes.

- Prepared assessment reports on the activities of the BoD in accordance with VietinBank's Charter.

3. On the BoD's supervisory activities over the BoM as assigned:

Supervised the BoM in implementing the guidelines, orientations, and policies issued under the BoD's Resolutions and Decisions at branches in Region 5 by fully participating in BoM meetings on business promotion, debt recovery and disposal, and thoroughly reviewing BoM reports on the management of branches in Region 5; thereby making recommendations/proposals to the BoD for handling within its authority or assigning/following up with the BoM to address and resolve existing issues, limitations, and potential risks for the branches and VietinBank.

4. On the performance of duties as a member of the Risk Management Committee under the BoD:

Fully attended meetings of the Risk Management Committee and provided independent opinions on matters discussed; fully and timely contributed opinions on matters requested by the Committee, actively contributing to the development of VietinBank's risk management strategies, policies, and procedures.

In addition, other assigned tasks were performed fully, responsibly, and effectively.

With the independent nature of participation in the BoD, the role of the Independent Member of the BoD at VietinBank has made a positive contribution to enhancing the quality, objectivity, and transparency of the BoD's resolutions and decisions.

II. EVALUATION BY THE INDEPENDENT MEMBER OF THE BOD'S ACTIVITIES

1. On Organizational Structure

The 2025 AGM (*held on 18 April 2025*) approved the dismissal of one member of the BoD to appoint him as Deputy General Director, and concurrently elected one additional member of the BoD and four SB members⁵ for the 2024–2029 term. The organizational structure of the BoD and the SB ensures compliance with the Charter and legal regulations regarding the number, standards, and conditions of members, as well as meeting specialized legal requirements on the structure of independent members. In addition, in 2025, VietinBank further strengthened its senior management team by re-appointing one Deputy General Director and appointing four new Deputy General Directors (including one Deputy General Director nominated from the BoD), thereby consolidating the governance foundation, ensuring stability and smooth operation of the organizational apparatus, and creating a solid premise for the implementation of development strategies in the next phase.

2. On Working Mechanism:

- The BoD always complies with and fully performs its duties and powers in accordance with the Charter on organization and operation of VietinBank and legal regulations, ensuring the overall operational efficiency of VietinBank and its shareholders; studying, evaluating the

⁵ Among them, Mr. Dao Xuan Tuyen shall exercise the rights and obligations of a member of the SB for the 2024–2029 term upon the availability of the written approval from the Party Committee of the Government and the decision of the Standing Committee of the VietinBank Party Committee to relieve him from the position of Permanent Deputy Head of the VietinBank Party Committee Inspection Commission.

situation, business results, and contributing to the development orientation and business plans of VietinBank.

- The BoD meetings are organized fully and in accordance with regulations, ensuring proper procedures and order. In 2025, the BoD of VietinBank organized regular monthly, quarterly, semi-annual, annual, and ad-hoc meetings to evaluate business results/supervise the activities of the General Director, provide directions and guidance for business operations, and discuss certain topics and issues serving the governance of VietinBank. In addition, the BoD also coordinated with the Party Committee and Trade Union to organize several joint meetings to serve social security work, employee welfare policies, and other matters.

- The process of consulting members of the BoD in writing is implemented in accordance with regulations. Accordingly, in many cases under the approval authority of the BoD, written opinions were collected and consolidated from BoD members, ensuring compliance with the law and the Charter. On that basis, the BoD's resolutions and decisions are issued in due course.

- The quality of the supporting apparatus for the BoD, including the Committees under the BoD and supporting units, has been strengthened through the BoD's direction to consolidate organizational models and personnel, and improve policy documents. The Committees have closely coordinated with the commissions under the BoM to effectively perform their functions and tasks in accordance with the organizational and operational regulations of each Committee as promulgated by the BoD.

3. On the Results of Governance and Supervisory Activities:

In 2025, the BoD fully and properly performed its duties and powers in accordance with the law and VietinBank's internal regulations, while continuing to innovate in governance, direction, and supervision of the BoM in implementing the business plan approved by the GMS. The BoD's governance and supervisory activities in 2025 achieved positive results, specifically as follows:

3.1 Fulfillment of GMS-assigned Business Targets for 2025:

In 2025, VietinBank's business activities achieved positive results, ensuring the Bank's efficiency and shareholders' interests, laying the foundation for future business development.

Overall business results: Consolidated total assets reached nearly VND 2.77 quadrillion, up **16%** compared to the end of 2024, fulfilling the GMS-assigned target for 2025 (growth of 8%–10%). Separate profit before tax reached **VND 41,146 billion**, up **35.5%** compared to 2024, achieving **127%** of the GMS and SBV-assigned target (VND 32,500 billion).

3.2 On the Implementation of Key Tasks:

a) Implementation of Key Business Focuses in 2025:

- Consolidated outstanding balance reached VND 1.99 quadrillion, up 15.6% compared to 2024. VietinBank focused on lending to key sectors, economic growth drivers, national key projects, and developed flexible financial policies and solutions to meet capital needs for FDI enterprises, energy, construction, infrastructure, export, agriculture, forestry, and fishery enterprises, especially SMEs in accordance with Resolution No. 68-NQ/TW. Loans to priority sectors accounted for over 30% of total outstanding balance.

- CASA ratio improved despite a challenging market, reaching 25.5% in 2025—the highest ever.

- Non-interest income activities continued to be promoted: Despite a general decline in service fee income across the banking sector compared to 2024, VietinBank's net service income grew by ~10% (excluding the impact of UPAS LC), mainly from core fees such as trade finance fees (up 18%) and net card fees (up 10.8%). FX trading profit in market 1 grew by ~15.9%.

- Enhanced customer engagement, becoming the main bank for customers: VietinBank currently has a portfolio of over 20 million individual customers (of which 14.4 million are active) and nearly 300,000 corporate customers (of which 160,000 are active). There remains significant potential to further engage existing customers and become their main bank.

- Efficient resource management through operating expense control and improved labor productivity: Operating expenses in 2025 were ~ VND 26.6 trillion, up VND 4 trillion (+17.8%) compared to 2024; the CIR in 2025 was 30.4%, controlled within the SBV-approved budget. Operating profit before risk provision per staff reached VND 2.46 billion, up VND 26 million (+1.1%) compared to 2024. AI and RPA applications improved productivity, with over 10 IT projects enhancing automation across systems, reports, and processes.

b) On Service Quality Improvement: In 2025, the BoD actively directed units to implement activities to improve and enhance service quality towards comprehensive customer experience (CX) management, specifically:

- Successfully implemented the CX Project, establishing a systematic CX management foundation aligned with international practices, including: (i) CX vision and strategy; (ii) Guideline Handbook for Applying CX Principles in Designing CX Programs; (iii) CX behavior framework at three levels across VietinBank in alignment with CX vision; (iv) CX capability enhancement roadmap for 2025–2027; (v) International-standard CX management model; (vi) Bank-wide CX communication plan; (vii) CX training plan for Head Office and branches; (viii) Customer Journey Mapping (CJM) solutions to identify pain points and improvement measures.

- Standardized operational metrics and completed internal management tools/systems, deploying 49 automated operational and service quality indicators on the Service Quality Dashboard.

- Set target thresholds for customer notification waiting times across the Bank based on CTO program data (measuring customer transaction times), improving branch transaction efficiency; deployed the Customer Transaction Waiting Time Dashboard for centralized, transparent management and monitoring at each transaction point.

- Developed and completed self-service customer counter (iHUB) services at transaction points, moving towards a modern “Paperless Banking” model, expected to save ~1 million teller hours, reduce ~5.8 million customer visits to counters, and save VND 6.7 billion in printing costs; reduce transaction time by 30% and customer waiting time by 50%.

c) On Information Technology (IT) and Digital Transformation: In 2025, VietinBank's digital transformation entered an acceleration phase through: (i) Implementing over 90 digital transformation initiatives, with 64 officially operational, and 99% of payment transactions conducted via digital channels; (ii) Specializing and consolidating IT and data units to meet digital transformation requirements by establishing the Data & AI Division and 17 cross-functional teams at business units, applying agile methodology to accelerate product/service delivery; (iii) Strengthening technology and data platforms, operating data governance, enhancing AI application capacity across the Bank, and deploying the VietinBank Genie virtual assistant, which reduced document search time by 95% and meeting minute preparation time by 70%, optimizing



productivity; (iv) Focusing on modernizing payment infrastructure to improve operational efficiency, security, and system safety; (v) Organizing 16 intensive training courses, over 230 new skill training sessions in the digital era, and more than 2.6 million online learning sessions on digital transformation; 100% of middle managers and 99.3% of staff completed AI training.

d) On Organization, Human Resources, and Remuneration:

- In 2025, VietinBank continued to streamline and specialize its organizational model for optimal operation: (i) At Head Office, reviewed and reorganized 03 Divisions with 29 departments/centers to optimize efficiency, avoid overlap in coordination process, and enhance remote supervision and early detection via data systems; (ii) At branches, reduced 304 departments at 155 branches by merging Accounting - Treasury and Organization - General teams to restructure the workforce; implemented restructuring plans to streamline low-efficiency network units and proposed expansion in potential areas (*reduced total transaction offices from 953 in 2024 to 845 in 2025*); (iii) Expanded international relations by establishing five liaison offices to promote business in China, Taiwan, and Singapore.

- Continued to innovate the salary fund allocation mechanism to enhance labor productivity, raised branch salary fund ceilings, and implemented above-ceiling salary policies to encourage high-performing branches. Applied flexible salary calculation for branches exceeding assigned KPIs. Continued fixed salary fund allocation for Head Office, and promoted sales incentive (SI) remuneration for branch sales staff.

e) On Risk Management:

- Units across the Bank were directed to proactively analyze scenarios affecting business activities and develop action plans to adapt and manage arising situations, minimizing market risks. Specifically: (i) Identified affected customer groups, especially customers in public sector, funds, labor unions, etc.; proactively coordinated and guided branches to closely follow customers, strengthen connections with local authorities and agencies; (ii) Studied policy impacts on branch and transaction office network allocation; (iii) Issued guidelines for off-site lending and expanded development space.

- Simultaneously, deployed management tools and digital transformation initiatives in risk management. Applied modern technologies (AI, Big Data analytics, blockchain, etc.) to identify and detect anomalies, potential risks, and predict risk trends, supporting accurate and effective inspection and control planning.

- Effectively managed loan quality, maintaining the bad debt ratio below 1.5%: (i) Established support teams for regions/branches with deteriorating loan quality or large bad debts; (ii) Continuously reviewed and assessed the potential reclassification of customer loans to prevent unexpected group 2 or bad debts.

- Consolidated IT risk management at VietinBank, ensuring continuous operation and business, and implemented strategic cybersecurity consulting, Pentest, RedTeam, and Cybersecurity Intelligence projects.

f) On Debt Management and Recovery:

- The amount recovered from written-off debts reached nearly VND 10 trillion, an increase of ~17.9% compared to 2024, marking the highest recovery in the history of written-off debt recovery. This was achieved through the synchronous implementation of various solutions: (i) Strengthening support for branches in implementing differentiated recovery/

restructuring measures for customers/customer groups, especially those under the direction of the Debt Quality Control Board; *(ii)* Developing a set of indicators and management thresholds to effectively monitor the recovery and handling of bad debts and written-off debts.

- In addition, VietinBank successfully launched the “DCRM” debt collection and recovery system to support the review and reporting process, the submission for approval by competent authorities the application of measures taken towards potentially risky or problematic debts, thereby enhancing management and supervision, enabling timely debt resolution, and contributing to the control of the bad debt ratio.

g) On Promoting Business Activities at Investee Entities, Overseas Network, and Leveraging the VietinBank Ecosystem:

- **Domestic subsidiaries and affiliates:** In 2025, VietinBank continuously strengthened the close supervision of the business plan implementation of domestic investee entities, urging capital representatives at companies to be proactive, enhance their sense of responsibility, and fulfill the targets assigned by VietinBank. From January 01, 2025, the management and supervision of capital representatives/investee entities have been reorganized vertically, ensuring direct interaction and support in terms of expertise from specialized business divisions in line with the scale, industry, business sector, and operational model of each investee entities. This aims for comprehensive management and supervision, closely following the actual operations of subsidiaries in accordance with VietinBank’s governance orientation and risk management policies.

- **VietinBank – Germany Branch:** The BoD directed and issued Resolutions regarding the operations of the Germany Branch. Accordingly, the Branch continued to develop its business in line with the 2022–2025 business orientation and the overall medium-term business plan of the Bank.

- **VietinBank Lao Ltd.:** In 2025, VietinBank Lao Ltd. accomplished several key tasks: issued policy documents as a legal framework for Basel II implementation; was approved by the Bank of the Lao PDR to act as an international settlement bank in Laos; expanded payment channels for import-export customers; and achieved business results exceeding the 2025 plan.

h) On Communications, Branding, and Social Security:

- **Communications:** Communications activities were implemented in line with strategic orientation, focusing on key topics such as Digital Transformation, CX, Employee Experience, and major national and VietinBank events. In 2025, the VietinBank brand was present at 142 events/programs, thereby enhancing reputation and outreach. The brand promotion network was expanded across central routes, airport–downtown routes, advertising systems at major airports, and LED screens at provincial/city centers, contributing to a synchronized and professional communications system. Coordinated the implementation of 90 proactive communications topics; maintained a strong media presence with over 2,000 news/articles, over 4,000 images, and dozens of interviews with VietinBank’s leadership.

- **Social security:** *(i)* VietinBank continued to fulfill its role as a leading state-owned commercial bank, demonstrating social responsibility and leadership in the banking system; proactively and effectively implemented social security activities with a total budget of nearly VND 675 billion. *(ii)* Thoroughly implemented legal regulations on national defense and security tasks to raise awareness and responsibility among staff, Party members, and employees for national defense, maintaining discipline, and social order in the new context. *(iii)* Continued to

implement the Cultural Development Strategy for 2023–2025, constantly promoting innovation and creating new, differentiated, and optimal value for customers, shareholders, employees, partners, and the community. (iv) Employees were ensured job security, salary, social insurance, healthcare, and occupational safety in accordance with the law.

i) On Investor Relations (IR): VietinBank successfully organized the 2025 AGM to approve many important matters such as the business plan, profit distribution, BoD and SB personnel for the 2024–2029 term, and the plan to increase charter capital, etc. The Bank implemented the 2024 cash dividend payment (at a rate of 4.5%) and issued shares to pay dividends from remaining profits of 2009–2016, 2021, and 2022 (at a rate of ~ 44.6%). VietinBank increased the frequency, diversified the forms, and improved the quality of communications with investors through regular annual/quarterly business results update conferences; events connecting the Bank and investors; meetings/discussions with investors to provide information on VietinBank’s business activities; and proactively communicated about business results and operations, thereby enhancing transparency and professionalism in the eyes of investors and the market.

4. Supervision and Inspection Activities of the BoD:

In 2025, the BoD’s supervision and inspection activities continued to be strongly implemented, contributing to enhancing the effectiveness of senior-level oversight at VietinBank. **The BoD approved the 2025 supervision plan** with 17 supervision themes covering key activities and focus areas of the Bank, including: (i) Sustainable core income growth; (ii) Enhancing customer engagement to become the main bank; (iii) Effective resource management; (iv) Strengthening risk management capacity.

The BoD assigned and delegated responsibilities to its members in charge of key areas and sectors of VietinBank’s operations, and implemented thematic supervision, with regular monthly reports to the BoD or ad-hoc reports as required by the supervision plan. In 2025, BoD members strengthened their roles in orientation, supervision, and close coordination with BoM members to promote business, continuously implement PDCA to ensure progress as planned, and promptly resolve obstacles and difficulties for branches. BoD members (within their assigned supervisory scope) promptly captured and recorded information, enabling the BoD to review and approve matters within its authority to support the BoM and units in overcoming and resolving bottlenecks during the course of operations.

5. Conclusion:

a) The activities of the BoD of VietinBank in 2025 were organized and implemented in compliance with the Charter, internal regulations, the Organization and Operation Regulations of the BoD, and current legal provisions, fully executing the contents of the GMS Resolutions and authorized matters.

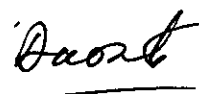
b) The BoD has implemented many specific governance solutions, demonstrating its consistent role in strategic business orientation and operations of the entire system, ensuring that VietinBank’s activities are always controlled, aligned with strategic direction, and suitable to practical conditions. Notably, the BoD has strengthened leadership in implementing solutions to improve labor productivity, promote innovation, and develop modern, breakthrough products and services, thereby enhancing VietinBank’s competitiveness in the new context, specifically: (i) Strengthening direction and close guidance in encouraging new business ideas, promoting the implementation of new business initiatives and breakthrough products/services in the market; (ii)

Enhancing resources, high-quality personnel, and expert teams to increase effectiveness in research and promote the implementation of new business ideas and breakthrough products/services for the Bank; (iii) Focusing leadership on developing superior products and services on digital channels, synchronously implementing solutions in technology, products, and communications to strongly shift transactions from counters to digital channels.

c) The BoD has supervised and supported the BoM in management activities as well as risk management, making positive and effective contributions to the Bank's overall performance.

d) All BoD members have demonstrated responsibility, solidarity, and high professionalism, always aiming for VietinBank's effective, safe, and sustainable development, and are always conscious of maximizing the interests of VietinBank.

Independent member of the BoD



Cat Quang Duong

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Hanoi, April 23rd 2026

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13th revision dated January 8, 2024

**REPORT OF THE BOARD OF MANAGEMENT
ON BUSINESS PERFORMANCE RESULTS FOR 2025;
ORIENTATIONS AND PLANS FOR 2026**

PART I. MACROECONOMIC LANDSCAPE AND THE BANKING SECTOR IN 2025

1. The global economy in 2025 still face many risks and challenges, particularly geopolitical tensions, escalating trade and technology wars, pressure on commodity prices, inflation, and global economic growth.
2. In this context, Vietnam's economy still achieved positive results. GDP in 2025 increased by 8.02%, fulfilling the planned targets set by the National Assembly and the Government, and ranking among the countries with high GDP growth in the world. The macroeconomy is stable, major balances are ensured, and inflation is controlled properly.
3. Making a positive contribution to the achievements of the economy, the State Bank of Vietnam (SBV) has implemented harmoniously and flexibly solutions to manage monetary policy, stabilize the exchange rates, curb inflation, and positively impact the Financial - Banking sector and the entire national economy. At the same time, the SBV continues to guide and direct commercial banks to focus on digital transformation, spend costs reasonably, strive to reduce lending interest rates, create more favorable conditions for customers to access bank loans, and proactively participate in the Party's and Government's socio-economic development policies, programs, and plans.

PART II. BUSINESS HIGHLIGHTS OF VIETINBANK IN 2025

A. BUSINESS PERFORMANCE RESULTS FOR 2025

In our role as a major state-owned commercial bank, VietinBank has always closely followed the directives and guidelines of the Party, the Government, and the SBV, actively implemented business solutions, strived to promote innovation, vigorously transformed our growth model, focused on comprehensive digital transformation across all operations, enhanced our financial capacity, developed modern banking solutions, improved service quality, and serviced the financial needs of customers to the fullest extent possible, supporting economic development. VietinBank has achieved positive business results, successfully completed our 2025 business plan, and implemented the 2021-2025 restructuring plan assigned by the General Meeting of Shareholders (GMS) and the SBV.

Unit: billion VND, %

Indicator	31/12/2024	31/12/2025	31/12/2025 compared to 31/12/2024		Targets set by 2025 GMS	Tracked against 2025 targets
			+/-	+/- %		
Total Assets	2,385,388	2,767,699	382,311	16.0%	To grow by 8-10%	Achieved
Mobilized Funds	1,757,995	1,967,762	209,768	11.9%	To grow in line with credit growth, in alignment with the SBV-required prudence ratios	Achieved
Credit Exposure	1,725,877	1,994,686	268,809	15.6%	To follow the SBV-approved credit growth limits and SBV's credit policy orientation in each period	Achieved
NPL Ratio (Circular 31)	1.1%	1.0%			<1.8%	Achieved
Profit Before Tax (Separate)	30,361	41,146	10,785	35.5%	32,500	127%
Profit Before Tax (Consolidated)	31,764	43,444	11,680	36.8%		

(Source: Audited consolidated and separate financial statements for 2024, 2025)

1. Sustainable growth scale, improved asset quality

- **Total consolidated assets** reached 2.77 quadrillion VND, an increase of 16.0% compared to 2024.
- **Consolidated credit exposure** exceeded 1.99 quadrillion VND, representing an increase of 15.6% compared to the end of 2024. Credit growth rate remains stable and sustainable, meeting the capital needs of the economy.
- **Mobilized funds** are balanced with the pace of credit growth, ensuring liquidity ratios. Consolidated mobilized funds reached nearly 1.97 quadrillion VND, an increase of 11.9% compared to 2024. Among them, CASA ratio reached 25.5%, a positive improvement compared to the end of 2024, supporting the improvement of the cost of funds and enhancing the competitiveness of VietinBank.
- **NPL ratio to total credit debt by Circular 31** is controlled at 1.0%, in compliance with the limits set by the SBV and the GMS.
- **NPL coverage ratio** reached 158.8%, continuing to remain high.

2. Profits are growing, exceeding the target, and the income structure is shifting positively¹

¹ Data taken from the audited consolidated financial statement



- **Total operating income** reached 87.3 trillion VND, an increase of 6.6% compared to 2024.
- **Non-interest income** increased by 6.8% compared to 2024, and the structure of non-interest income in the bank's total income reached 24%, of which: income of write-off collection reached about 10 trillion VND, which is the highest result VietinBank has achieved ever, contributing positively to the Bank's business performance.
- **Optimize cost efficiency and management**, prioritize the allocation of expenses to business-development activities, accelerate digital transformation and key projects of VietinBank. CIR stands at 30.4%.
- Profit before provisions in 2025 continues to maintain a sustainable growth rate, outperforming throughout the 2021-2025 period. **Separate profit before tax** reached 41.1 trillion VND, an increase of 35.5% compared to 2024 and completing 127% of the target set by the GMS, and the consolidated profit before tax reached 43.4 trillion VND, an increase of 36.8% compared to 2024.

3. Effectively implement the Party's and State's policies and guidelines on providing capital for the economy, continue to support citizens and businesses in difficult circumstances, and make a significant contribution to the country's recovery and development.

- Closely adhering to and implementing the policies and directives of the Government and the SBV, VietinBank has made efforts to control costs and manage asset quality well, facilitated the harmonious implementation of solutions, launched a series of credit programs with preferential interest rates to support people and businesses, oriented credit growth into production and business sectors, "green" credit, priority areas by the Government's and the SBV directives. Allocated resources to key economic sectors, supporting regions and localities to promote regional economies, and made positive contributions to the country's development.
- Implement the Program of Incentives for Social Housing Loans, Workers' Housing Loans, and Projects to Renovate and Rebuild Old Apartment Condos in accordance with Resolution No. 33/NQ-CP and other programs in line with the direction of the Government and the SBV.
- Comply with the granting of credit in accordance with legal regulations. In particular, the total outstanding credit granted to entities subject to credit restrictions as stipulated in Clause 1 of Article 135 of the 2024 Law on Credit Institutions, as of December 31, 2025, is 11,341 billion VND, accounting for 4.87% of VietinBank's own capital.

B. MANAGEMENT AND EXECUTIVE PERFORMANCE OF 2025

VietinBank has implemented a series of proactive and unified management solutions, from the Headquarters to the business units, flexibly adjusting to market developments. Specifically:

- Decisively and synchronously implement solutions to promote credit growth, strive to meet the capital needs of the economy, and at the same time, restructure the credit portfolio in a way that improves asset quality.
- Flexibly manage capital balancing and interest rate policies, optimize the efficiency of capital utilization in accordance with the monetary policy direction of the Government and the SBV.

- Continue to improve the cost-effectiveness and implement synchronously measures to enhance financial capacity such as increasing chartered capital, issuing tier -2 bonds..².
- Prioritize the deployment of resources to vigorously pursue digital transformation, with the aim of improving high-tech products, enhancing service quality, and elevating the customer experience.
- Strict control of asset quality, credit appraisal and risk management are continuously strengthened.
- Intensify the recovery of bad debts and write-offs.
- Simplify, specialize, and improve the efficiency of the organization and network of branches, enhance the quality of human resources and personnel affairs, and increase labor productivity.

With outstanding products and services and impressive business results over the years, VietinBank's position and brand have been continuously affirmed with many prestigious domestic and international awards: TOP 300 Most Valuable Bank Brands in the World; TOP 10 Most Valuable Brands in Vietnam; TOP 2000 Largest Enterprises in the World in 2025, and many other awards.

In addition to business activities, VietinBank continues to make a positive contribution to social welfare projects by the guidelines and policies of the Party, the SBV, and the Government. In 2025, VietinBank has allocated more than 675 billion VND in support of social welfare projects.

PART III. BUSINESS ORIENTATIONS FOR THE YEAR 2026

In 2026, the global economy in general and Vietnam in particular are expected to continue facing many difficulties and challenges. However, on the basis of a stable macroeconomic foundation that attracts foreign investors and the quality of growth that has been established over the past years, the Vietnamese economy is expected to remain prosperous, creating favorable conditions for the business activities of credit institutions. According to Directive 01/CT-NHNN dated January 9, 2026, monetary policy tools will continue to be proactively, flexibly, promptly, and effectively managed in coordination with fiscal and other policies, contributing to prioritizing the promotion of strong economic growth while maintaining macroeconomic stability, controlling inflation, ensuring major balances of the economy, and contributing to achieving the GDP growth target of 2026 at a two-digit rate, creating favorable conditions for the development of the economy in general and credit institutions in particular.

In order to create sustainable development in the new period, based on the analysis of potential, the growth momentum of the economy and the results achieved in 2025, VietinBank has identified the key tasks in its operations in 2026, continuing to vigorously implement management measures, promote business in line with the orientation and directives of the Government and the State Bank of Vietnam, as well as market developments to create sustainable development in the new period, bringing value to people, businesses and shareholders.

Based on the approval of the competent State authorities, VietinBank respectfully submits to the GMS the following key business targets for 2026:

² Detailed result of issuing and report on using the proceeds from public offering bonds in the appendix attached

No.	Key business highlights	Key business highlights
1	Revenue	179,673 billion VND
2	Net profit after tax	VND 34,080 billion
	Return on equity after tax	17.95%
3	NPL Ratio	≤ 1.8%
	Ratio of loans likely to be unrecoverable	≤ 1.6%
4	Legal compliance status	In accordance with the law on evaluating and classifying credit institutions in which the State holds more than 50% but less than 100% of the charter capital.

We respectfully propose that the GMS approve the authorization for the BoD to adjust the targets based on the opinions, directions, and approvals of the competent State authorities, market developments, and the actual business performance of VietinBank (*if any*), and to disclose information in accordance with regulations.

Some key solutions to implement business activities in 2026 are as follows

- Implements solutions on currency, credit, and foreign exchange in accordance with the directives of the Government and the SBV. To vigorously and effectively carry out the tasks of the banking sector in the Program for Economic and Social Recovery and Development; continues to implement solutions to support people and businesses; effectively manages operating costs; enhances financial capacity and the ability to provide credit to the economy; and stabilizes interest rates.
- Continue to increase the scale of sustainable debt, prioritize the growth of production sectors/fields in accordance with the direction of the Government and the SBV, increase the proportion of high-efficiency products and manage risks within the prescribed limits, and diversify the accessibility of banking & financial services to the economy.
- Effectively manage capital to ensure liquidity safety; pay special attention to increasing CASA and other low-cost funding sources.
- Implement a project to enhance customer experience, aiming to significantly and comprehensively improve the quality of products and services, and increase the proportion of non-interest income.
- Continue to vigorously implement digital transformation across all operations in line with the direction of the Government and the SBV.
- Continue to intensify recovery and handling of bad debts.
- Improve the efficiency of risk management, ensure compliance, ensure safety in operations, and develop business in conjunction with strict control of credit quality.
- Implement synchronous solutions to enhance financial capacity, manage costs effectively, and continue to control the rate of cost increase to be lower than the rate of

income growth.

- Streamline the organizational model, improve labor productivity, and enhance the quality of human resources.

Entering 2026, the senior management, all staff and employees of VietinBank are determined to seize opportunities, overcome difficulties and challenges, focus intensively on implementing measures to enhance competitiveness and business efficiency, improve labor productivity, transform digitally, and at the same time, pay attention to effective cost management in order to successfully complete the business goals and plans, contribute positively to the development of the banking sector and the socio-economic development of the country, and create value for our shareholders.

**MEMBER OF THE BOARD OF DIRECTORS
GENERAL DIRECTOR**



Nguyễn Trần Mạnh Trung

APPENDIX: PROGRESS REPORT ON THE USE OF PROCEEDS OBTAINED FROM PUBLIC OFFERINGS OF BONDS

(According to the Certificate of Registration for the Public Offering of Bonds No. 233/GCN-UBCK issued by the Chairman of the State Securities Commission on December 16, 2024)

The progress report on the use of proceeds obtained from VietinBank's public bond offerings was audited by independent auditor PwC and released on July 15, 2025. The total capital proceeds obtained from VietinBank's two public bond offerings are 8,000 billion Vietnamese dong, all of which is used to lend to the economy in the following sectors: (i) Electricity and gas production and distribution; (ii) Processing and manufacturing industries; and (iii) Other sectors, as approved in the Board of Directors' Resolution No. 240/NQ-HĐQT-NHCT-VPĐHQ1 on July 3, 2024, and the CEO's Decision No. 2894/QĐ-TGD-NHCT-KDVTT2 on November 19, 2024, ensuring the efficiency and safety of business operations.

Below is the main content of the Report:

PLAN FOR USING THE PROCEEDS FROM THE OFFERINGS:**Current progress**

Unit: VND

Batch 1

Industry	Plan for using the proceeds (VND)	Amount of money obtained from bond offering (VND)	Actual disbursed amount (VND)	Actual disbursement dates
Production and distribution of electricity and gas	2,000,000,000,000	4,000,000,000,000	2,000,000,000,000	From April 11, 2025 to April 28, 2025
Processing and manufacturing industries	1,000,000,000,000		1,000,000,000,000	From January 21, 2025 to June 18, 2025
Other sectors	1,000,000,000,000		1,000,000,000,000	From February 14, 2025 to April 15, 2025
Total	4,000,000,000,000	4,000,000,000,000	4,000,000,000,000	

Batch 2

Industry	Plan for using the proceeds (VND)	Amount of money obtained from bond offering (VND)	Actual disbursed amount (VND)	Actual disbursement dates
Production and distribution of electricity and gas	2,000,000,000,000	4,000,000,000,000	2,000,000,000,000	From April 21, 2025 to May 28, 2025
Processing and manufacturing industries	1,000,000,000,000		1,000,000,000,000	From April 18, 2025 to June 18, 2025
Other sectors	1,000,000,000,000		1,000,000,000,000	From April 22, 2025 to June 16, 2025
Total	4,000,000,000,000	4,000,000,000,000	4,000,000,000,000	

Changes: None

Reasons for changes: None

The progress report has been published on the VietinBank Investor Relations website at <https://investor.vietinbank.vn/vi/extraordinaryreports.aspx>, the information disclosure system of the State Securities Commission, and websites of local stock exchanges in Vietnam since July 21, 2025.

**VIETNAM JOINT STOCK COMMERCIAL BANK
FOR INDUSTRY AND TRADE****SOCIALIST REPUBLIC OF VIETNAM
Independence – Freedom – Happiness**

108 Tran Hung Dao, Cua Nam, Hanoi
Tel: 024.39421030

Hanoi, April, 23rd 2026

Business Registration Certificate No. 0100111948
13th revision dated January 8, 2024

REPORT**BY THE SUPERVISORY BOARD ON PERFORMANCE IN 2025 AND
ORIENTATION FOR 2026**

Based on:

- *The Law on Credit Institutions 2024, No. 32/2024/QH15 dated January 18, 2024 (Law on Credit Institutions 2024);*
- *The Charter on the organization and operation of Vietnam Joint Stock Commercial Bank for Industry and Trade;*
- *The Regulation on the organization and operation of the Supervisory Board as approved by the General Meeting of Shareholders on June 25, 2024.*

The Supervisory Board (“SB”) would like to report to the General Meeting of Shareholders (“GMS”) of Vietnam Joint Stock Commercial Bank for Industry and Trade (“VietinBank”) on our activities, performance of assigned mandate in 2025, and orientation for 2026, specifically as follows:

I. PERFORMANCE OF THE SUPERVISORY BOARD

On April 18, 2025, the GMS elected four additional members to the SB for the 2024–2029 term, in particular: one member commenced the rights and obligations of a SB member of VietinBank from July 1, 2025; another member assumed the rights and obligations of a SB member upon receipt of the written approval, in principle, from the Party Committee of the Government and the Decision of the Standing Party Committee of VietinBank to relieve him of the duties of the Standing Deputy Head of the Party Inspection Committee of VietinBank. As of November 1, 2025, one SB member retired and began receiving social security benefits. Thus, as of the reporting date, the SB consists of five members, including:

#	Full name	Title	Start date	End date	Qualifications
1	Ms. Le Anh Ha	Head	April 23, 2019	-	Master of Economics and Public Management
2	Ms. Nguyen Thi Anh Thu	Member (full-time)	April 23, 2019	-	Master of Business Administration
3	Ms. Pham Thi Thom	Member (full-time)	April 16, 2021	November 01, 2025	Master of Finance and Banking
4	Mr. Nguyen Hai Dang	Member (full-time)	April 18, 2025	-	Master of Finance and Banking

#	Full name	Title	Start date	End date	Qualifications
5	Ms. Pham Thi Thu Huyen	Member (full-time)	April 18, 2025	-	Bachelor in Finance and Accounting
6	Ms. Mai Huong Thao	Member (full-time)	July 1, 2025	-	Master of Finance and Banking

In 2025, the SB carried out the functions and duties as stipulated in the Law on Credit Institutions (Law on CIs), the Charter on the organization and operation of VietinBank (the Charter), and the Regulation on the organization and operation of the SB. The SB convened 11 meetings to implement tasks, discuss, and provide opinions on matters within the mandate, specifically:

#	Full name	Number of meetings	Attendance rate	Reason for non-attendance
1	Ms. Le Anh Ha	11	11/11	
2	Ms. Nguyen Thi Anh Thu	11	11/11	
3	Ms. Pham Thi Thom	10	10/11	Not attending the SB meetings following the retirement and commencement of social insurance benefits from November 1, 2025.
4	Mr. Nguyen Hai Dang	8	8/11	Not attending the SB meetings prior to April 18, 2025 (<i>not yet a SB member</i>)
5	Ms. Pham Thi Thu Huyen	8	8/11	Not attending the SB meetings prior to April 18, 2025 (<i>not yet a SB member</i>)
6	Ms. Mai Huong Thao	6	6/11	Not attending the SB meetings prior to July 1, 2025 (<i>not yet a SB member</i>)

The SB meetings were attended by the leaders of the Internal Audit Department (IAD) and supporting staff, in order to review tasks and provide specific directions for each SB member, the IAD, and supporting staff for the upcoming period. These meetings covered the following agenda: evaluating the performance of the SB and the IAD in 2024; approving the work plan for 2025; setting the orientation for 2025; deploying the directives from the State Bank of Vietnam (SBV); and discussing matters related to business activities, governance and management, risk management, and digital transformation at VietinBank. The SB meetings were convened by the Head of the SB, with full attendance by all SB members. SB meeting minutes were prepared and filed as prescribed.

Remuneration of the SB: The remuneration for the Board of Directors (BoD) and the SB in 2025 is set at 0.11% of the profit after tax for 2025, in line with Article 6 of Resolution No. 29/NQ-GMS dated April 18, 2025 by the GMS (which approved that the maximum remuneration for the BoD and the SB in 2025 shall not exceed 0.25% of VietinBank's profit

II. RESULTS OF SEVERAL SPECIFIC TASKS**1. Oversight of governance, management by the BoD, the General Director and other executives of VietinBank**

The SB's oversight of the BoD, the General Director, and other executives of VietinBank was conducted regularly, based on the provisions of laws, VietinBank's Charter, and the directives of the Government and the SBV for credit institutions. The SB's findings indicate that the BoD, the BoD members, the General Director, and other executives fulfilled and complied with their rights and obligations as stipulated by laws and VietinBank's internal regulations; and aligned VietinBank's business activities with the set-forth targets and plans, in accordance with the guidance and directives of State regulators.

- ***Implementation of directives of the SBV and State regulators in 2025:*** The BoD and the General Director strictly complied with and actively implemented the policies and orientations of the Party, the Government, and the SBV as applicable from time to time, issued directives on operations across various fields. They continued to widely and drastically apply new technologies in banking operations, utilize artificial intelligence (AI) to support customers, integrate digital technologies into all aspects of operations, optimize processes, minimize manual tasks, and enhance labor productivity. The BoD developed and directed integrated solutions to stabilize lending interest rates, address difficulties for customers, and focus on safe and effective credit growth towards productive business sectors, and priority sectors in accordance with the Government policies (such as national key projects, key manufacturing industries, green credit, loans for social housing and worker housing under Resolution 33 of the Government, loans for young people under 35 years old, and credit programs for agriculture, forestry, and fisheries, etc.). Appropriate programs, product packages, and solutions were developed to promote credit growth, combined with credit quality control, improvement and NPLs recovery.

As for directives directly related to VietinBank's operations, the BoD and the Board of Management (BoM) cascaded down instructions to each unit and department. Units developed action plans, strengthened regular inspection, supervision, and control, and reported results to the leadership. There was frequent monitoring and evaluation of loan usage and repayment capacity of borrowers, with particular attention to those in risk-prone sectors such as real-estate investment and trading, securities, corporate bonds, borrowers and related persons with large outstanding loans, and borrowers with significant accrued interest, etc. Mechanisms were established to monitor and support branches with NPL ratio greater than 3%, and efforts continued to be made to review and control debt quality through tiered debt resolution solutions, promptly identifying and managing struggling customers to have timely responses.

- ***Performance of rights and duties of the BoD members, the General Director, and other executives:***

+ Regarding governance and management activities: In order to fulfill the assigned tasks and targets, the BoD developed a supervision plan, assigned individual BoD members and supporting committees to oversee and implement tasks through 17 themes covering all operations of VietinBank. Each BoD member carried out supervision in accordance with his/her assigned themes, ensuring independence and separation of duties between the BoD and the BoM as stipulated by the SBV and VietinBank's internal regulations. BoD members consistently played a guiding and supervisory role within their assigned mandate and closely coordinated with the

BoM members by region and sector to ensure adherence to the timeline and plan. The BoD held monthly meetings to review business results, set orientations, issue directives, and determine key management tasks and adjustment measures as necessary. At these meetings, the General Director, on behalf of the BoM, reported on VietinBank's business performance, highlights for the month, plans for the upcoming months, progress and results in implementing resolutions of the GMS, and directives from the BoD. BoD members reported on their supervision results in the month according to their assigned duties, identified issues and obstacles, and proposed solutions. Supporting committees of the BoD met regularly to report on progress of task implementation, discuss and address recorded matters and new issues requiring consultation, and advise the BoD on appropriate measures, thereby enhancing the effectiveness of governance and supervision by the BoD. Through these activities, BoD members strengthened their guiding and supervisory roles, closely coordinated with BoM members to implement and promote business activities, and resolve difficulties, obstacles, and bottlenecks in operations.

+ Based on the business plan, the General Director directed BoM members and units to proactively adopt new approaches and solutions, enhance competitiveness, and closely follow business targets and key priorities, aiming for sustainable and effective development. Accordingly, the General Director presided over monthly meetings with BoM members and Heads of Units at the Head Office to review the progress of business activities and identify existing issues and setbacks. The directives and orientations of the SBV were communicated and concluded by the General Director during these meetings, with tasks assigned to relevant units for implementation. At these meetings, the BoM discussed and proposed solutions to address difficulties and obstacles, assigned specific tasks to each BoM member, and fully exercised their comprehensive management role in guiding and promptly resolving issues arising at branches. The General Director issued directives and guidance to promote credit growth, develop credit programs, and foster programs to connect the Bank to enterprises, thereby facilitating access to credit for individuals and businesses. Service quality contests, initiatives to improve service quality, enhance customer experience, and develop human resources were actively implemented, alongside programs to ensure IT system security, safety and privacy, prevent fraud and scams, and provide timely warnings about the schemes of high-tech criminals. The business plan for 2025 was assigned to each branch at the end of 2024 and directly linked to branch directors, enabling branches to proactively and vigorously implement the plan from the beginning of the year, with targets allocated to each staff member. Risk management and credit quality control were emphasized in parallel with credit growth. As a result, in 2025, VietinBank successfully achieved the targets set by the GMS.

+ Against the backdrop of the restructuring of administrative units at various levels and public service entities, ministries, and agencies of the Government, the BoD and the General Director directed and assigned focal points to proactively assess the impact of policy changes on VietinBank's operations, and to actively engage with local authorities and relevant agencies to ensure seamless operations. Furthermore, in response to changes in laws, decrees, circulars, and guidelines (related to land, invoicing, VAT, corporate income tax, etc.), VietinBank took the initiative in implementing, adjusting, and developing internal regulations, as well as business plans and solutions that are adaptive and appropriate to the evolving models and policies, while supportive for customers. The Bank continued to pursue measures to complete the Project on restructuring of the credit institutions associated with the resolution of NPLs for the 2021–2025 period, making the best efforts to achieve the set objectives.

- **Risk Management:** Alongside business development, enhancing the effectiveness of risk

management has been identified as one of VietinBank's strategic priorities, contributing to operational safety and business growth closely linked with stringent credit quality control. VietinBank issued internal regulations on the risk management framework, established risk management principles, and promulgated policies and procedures governing the identification, measurement, monitoring, control, and reporting of key risks. These have been implemented comprehensively across all critical areas and activities of VietinBank, enabling early detection of issues that require attention or enhanced control to develop appropriate response. Additionally, risk limits for each key risk were updated, issued, and applied periodically. The Risk Management Committees and the Risk Council convened regularly to report on the situation, impacts, changes, and influences, and to advise and propose solutions to the BoD and the BoM for addressing outstanding issues to ensure effective risk control. Compliance with risk appetite was updated and reported frequently. The culture of compliance with legal regulations, directives from the SBV, and VietinBank's internal regulations was consistently communicated and widely disseminated at all levels. Internal audit and supervisory findings indicate that risk management at VietinBank adheres to the regulations stipulated in Circular 13/2018/TT-NHNN.

- ***Personnel affairs and organizational consolidation:*** In 2025, VietinBank re-arranged the BoD personnel by appointing one additional member and relieving one member from his position; added four members to the SB¹ and appointed four Deputy General Directors. The process of consolidating high-level personnel was carried out in strict accordance with legal procedures and VietinBank's Charter. Regarding the organizational model, to enhance operational efficiency and streamline the structure, in 2025, VietinBank continued to reform the internal control and inspection model, established the Credit Support Department at the Head Office, and re-organized the network of under-performing transaction offices.

- ***Oversight by the BoD and the General Director over internal control, risk management, and internal capital adequacy assessment*** was reflected through policy and executive documents issued by the BoD and the General Director, as well as through regular and ad-hoc reporting mechanisms and instructions for remediation of shortcomings as required or recommended by the SBV, independent auditors, other regulators, the SB and the IAD. Risk management and control activities were emphasized and strengthened; the culture of compliance, awareness of adherence to regulations, procedures, laws, and professional ethics was consistently promoted.

2. Oversight of business performance and financials

- ***Oversight of delivery of financial targets under the GMS Resolution***

The SB regularly supervised the implementation of the GMS Resolution, business plans, and financial targets assigned by the SBV, as well as directives from the Prime Minister and the SBV from time to time, followed up on the progress of strategic directions, business plans, financial targets, and compliance with prudential ratios and required limits; and conducted monthly reviews of data to assess the fulfillment of targets.

By participating in meetings of the BoD, the BoM, supporting committees of the BoD and the General Director, and other meetings convened by the BoD or the BoM related to bankwide governance and business operations, the SB: (i) Gained insight into VietinBank's operations; (ii) Assessed and provided opinions on the business performance and financial status of

¹ SB members perform rights and obligations as specified in Part I

VietinBank based on targets assigned by the GMS and directives from the SBV regarding business plans and credit growth for each period; (iii) Identified shortcomings and risks in business operations, governance, and risk management, thereby offering recommendations, proposals, and advisory support to the BoD and the BoM to make informed decisions in governance and operational direction.

- **Appraisal of financial statements:** The SB conducted the appraisal of the consolidated financial statements for the fiscal year ended December 31, 2024, based on the financial statements independently audited by Deloitte Vietnam Co., Ltd., and the interim consolidated financial statements for the period ended June 30, 2025, based on the financial statements independently audited by PwC Vietnam Co., Ltd. The appraisal results indicate that VietinBank's financial statements have been prepared and audited in accordance with legal regulations, and present a true and fair view, in all material respects, of VietinBank's consolidated financial position. The financial statements are presented in accordance with the SBV's regulations on financial reporting for credit institutions, and comply with Vietnamese Accounting Standards and current State regulations. Through the appraisal process, the SB monitored the legality, consistency, and integrity of accounting practices, accounting records, and the contents of the financial statements, as well as related appendices and documents.

By the end of 2025, VietinBank's business operations, in essence, experienced positive growth, successfully fulfilling the targets assigned by the SBV and the GMS. Key indicators including assets, liabilities, and lending showed increases compared to the beginning of the year. The leadership of VietinBank took measures to control and resolve debts, with the ratio of NPLs to total outstanding credit balance remaining under control. Kindly find below several key indicators:

Cal. unit: VND, %

Indicator	Targets set by the SBV and the GMS	Result as of December 31, 2025	Tracked against 2025 targets
Total Assets	To grow by 8-10%	16%	Achieved
Mobilized Funds	To grow by 8-10%	11.9%	Achieved
Credit Exposure	To follow the SBV-approved credit growth limits in each period	15.6%	Complied
NPL Ratio (Circular 31)	<1.8%	1%	Achieved
Profit Before Tax	32,500	41,146	127%

3. Update on the list of founding shareholders, major shareholders, and related persons of members of the BoD, the SB, and the BoM of VietinBank.

The SB regularly updated the list of related persons of members of the BoD, the SB, the BoM, and major shareholders of VietinBank, based on coordination and communication with the Secretariat to the BoD and Investor Relations. Monitoring and updates indicate that, compared to the end of 2024, the list of related persons of VietinBank in 2025 had some changes, reflecting adjustments in the composition of the BoD, the SB, and the BoM. Specifically:

- Mr. Nguyen Duc Thanh was released from his position as a BoD member of VietinBank for the 2024–2029 term to assume the position of Deputy General Director of

VietinBank, effective from April 18, 2025.

- Mr. Nguyen Van Anh was elected as a BoD member of VietinBank for the 2024–2029 term, effective from April 18, 2025.
- Mr. Nguyen Hai Dang and Ms. Pham Thi Thu Huyen were elected as members of the SB of VietinBank for the 2024–2029 term, effective from April 18, 2025.
- Mr. Duong Van Quan and Ms. Nguyen Bao Thanh Van were appointed as Deputy General Directors of VietinBank, effective from May 28, 2025.
- Ms. Dang Thi Viet Ha was appointed as Deputy General Director of VietinBank, effective from June 1, 2025.
- Ms. Mai Huong Thao was elected as a member of the SB of VietinBank for the 2024–2029 term, effective from July 1, 2025.
- Ms. Pham Thi Thom resigned from her position as a member of the SB, effective from November 1, 2025, to retire and receive social security benefits (*On October 8, 2025, VietinBank received Ms. Pham Thi Thom's resignation letter from the SB. VietinBank made a public disclosure in accordance with Official Letter No. 987/HĐQT-NHCT-VPHQQT1 dated October 8, 2025. The BoD will report to the GMS at the 2026 AGM.*

This list has been promptly updated and filed by the SB as regulated.

4. Oversight of approval and execution of contracts, transactions within the authority of the GMS and the BoD.

- ***Review of contracts and transactions with related persons of VietinBank within the approval authority of the BoD or the GMS:*** In 2025, the SB reviewed 28 contracts/transactions between VietinBank and institutions that are related persons (subsidiaries, affiliates, major shareholders). The review results show that the procedures, processes, and approval authority were in accordance with legal regulations and VietinBank's Charter. The signing and execution of contracts were legally grounded, approved by the BoD within the mandate, and disclosed as required.
- ***Review of transactions between VietinBank and companies in which members of the BoD, the General Director, or other executives are founding members or managers within the three years preceding the transaction:*** The review found one case - Ms. Pham Thi Thanh Hoai, a BoD member of VietinBank, is the Chairwoman of the Members' Council of VietinBank Lao Limited (VietinBank Lao). In 2025, based on submitted documents, the SB recorded 06 transactions between VietinBank and VietinBank Lao. The review confirmed that these transactions were subject to the authority of the BoD, duly approved, and legally grounded.
- ***Oversight of approval of investment projects, purchase and sale of fixed assets, and other contracts and transactions:*** In fulfilling the responsibility to oversee the approval of contracts and transactions related to investment projects, the purchase and sale of fixed assets, and other transactions within the authority of the GMS and the BoD, the SB, based on relevant records and documents, found that resolutions were passed in accordance with proper procedures, authority, and in compliance with legal regulations, the Charter, and the Regulation on the organization and operation. Additionally, the SB monitored the implementation of the Resolution on approval of capital plans, the purchase and sale as per the approved plans, and regularly tracked progress.

5. Direction and high-level supervision over IAD

Based on VietinBank's development plan and orientation, directives from the SBV, and the results of supervision and risk identification by the SB and the IAD, the SB instructed the IAD to develop a well-defined and priority-driven audit plan for 2025, giving precedence to

areas and activities flagged for attention or potential risks as directed by the SBV (such as credit operations, IT, anti-money laundering, counter-terrorism financing, statistical reporting systems under Circular 35/2015-TT-NHNN, digital transformation, etc.). The IAD conducted independent audits and assessments of compliance with mechanisms, policies, legal regulations, and internal rules by the BoD, the General Director, and the first and second lines of defense, including identifying shortcomings, limitations, and their causes. Additionally, the IAD independently reviewed and assessed the relevance and legal compliance of internal mechanisms and policies. Based on these findings, the IAD proposed recommendations to the BoD, the General Director, the BoM members, and the first and second lines of defense to establish roadmaps and implement measures to address shortcomings and limitations. In 2025, the IAD carried out and completed 13 audits as per the approved plan (9 thematic operational audits and 4 unit audits). The IAD strengthened audits of credit extensions to sectors and industries identified as high-risk or flagged for attention according to directives from the SBV.

III. COORDINATION BETWEEN THE SB AND THE BOD, THE GENERAL DIRECTOR AND THE SHAREHOLDERS

In 2025, based on coordination and communication between the SB, the BoD, the BoM, and the stakeholders, information was shared in strict compliance with legal regulations and internal policies. The SB regularly participated in periodic meetings of the BoD and monthly meetings of the BoM, and attended, as invited guests, meetings of certain committees under the BoD and councils under the General Director. The SB closely collaborated with the BoD and the BoM in fulfilling the functions and duties, exchanging information in accordance with the principles of compliance with legal regulations and VietinBank's internal policies. Based on the results of supervision and internal audit activities, the SB made recommendations and proposals, providing advisory support to the BoD and the BoM to enhance governance, risk control, and take necessary measures to address shortcomings and limitations. This support also provided the Chairman of the BoD and the General Director with additional reference information in making decisions, and directing relevant units to research and take measures to promote business in line with strategic orientation, effectively managing risks, and improving the quality and safety of banking operations.

In 2025, the SB did not receive any requests from shareholders or groups of shareholders regarding the review of accounting records, documents, or requests for inspection related to VietinBank's business operations, governance, or management.

IV. ORIENTATIONS FOR THE BS ACTIVITIES IN 2026

Based on the functions and duties of the SB, as well as directives from the Government and the SBV regarding key objectives, tasks, orientations, business plans, and financial targets for 2026 as assigned by the GMS and approved by the SBV, in 2026, the SB will strive to continue fulfilling the responsibilities and powers in accordance with legal regulations and internal policies, with a particular focus on the following key tasks:

1. Executing oversight function pursuant to laws, Charter and directives of the SBV

- Overseeing VietinBank's governance and management activities to ensure compliance with legal regulations, internal policies, the Charter, resolutions and decisions of the GMS and the BoD; monitoring the implementation of resolutions of the GMS and directives from regulators; supervising the approval and execution of investment projects, purchase and sale of fixed assets, contracts, and other transactions within the decision-making authority of the GMS and the BoD; monitoring compliance with the provisions of Chapter VII of the Law on Credit Institutions 2024 regarding restrictions to ensure operational safety; overseeing the financial status and the performance of business plan, and appraising periodic financial statements.

- Fully and strictly implementing all directives and requirements of the SBV as set forth in warnings and recommendations. Developing a comprehensive, risk-based internal audit plan covering all aspects of operations, which is closely aligned with the directives of the SBV.
- Further strengthening audit and supervision across all activities to detect and identify risks, issue warnings, and promptly address violations and potentially risky activities, with particular focus on key risks such as credit risk, liquidity risk, and operational risk (especially in credit granting activities, real estate lending, groups of customers and related persons, accrued interest, debt classification structure, and risk provisioning, etc.). Maintaining ongoing supervision through information systems, promptly reporting, identifying and controlling issues with significant impact on banking operations, providing recommendations and developing appropriate response.
- Maintaining information exchange mechanisms with the BoD and the BoM to stay informed for supervisory activities and monitor the implementation of directives from SBV.
- Overseeing the implementation of corrective actions for shortcomings and limitations as per requirements, recommendations from regulators, as well as internal recommendations from the SB and IAD.

2. Improving the IAD's audit capacity and quality

- Exercising the high-level supervision over IAD to ensure that internal audit activities fulfill the approved annual plan, and that internal audit reports meet the quality requirements of Internal Audit Standards (accuracy, objectivity, clarity, conciseness, constructiveness, completeness, and timeliness).
- Further enhancing IT capabilities and applying AI in audit activities, developing and training human resources, deploying teamwork solutions, and developing supporting tools and software. Continuing to reform audit methods and mindset to improve the quality and effectiveness of audit work, ensuring compliance with legal and internal regulations, and closely following the directives of the SBV.

Kindly submit to the GMS!

**PP. SUPERVISORY BOARD
HEAD**



Le Anh Ha

**VIETNAM JOINT STOCK COMMERCIAL
BANK FOR INDUSTRY AND TRADE**

108 Tran Hung Dao, Cua Nam, Hanoi
Tel: 024.39421030

Business Registration Certificate No. 0100111948
13th revision dated January 8, 2024

**SOCIALIST REPUBLIC OF VIETNAM
Independence – Freedom – Happiness**

Hanoi, April 23rd, 2026

PROPOSAL

Re: Approval of the 2025 Audited Financial Statements

**To: The General Meeting of Shareholders of
Vietnam Joint Stock Commercial Bank for Industry and Trade**

Pursuant to the current regulations of the State and the guiding documents of relevant Ministries and Agencies in the field of finance and accounting;

Pursuant to the Charter on organization and operation of Vietnam Joint Stock Commercial Bank for Industry and Trade (VietinBank);

Pursuant to Resolution No. 29/NQ-DHDCD dated April 18, 2025 of the General Meeting of Shareholders (GMS) of VietinBank;

Pursuant to Official Letter No. 2800/NHNN-TCKT dated April 15, 2025 of the State Bank of Vietnam (SBV) regarding the business plan and financial plan for 2025 of VietinBank;

Pursuant to Official Letter No. 6453/NHNN-TCKT dated July 25, 2025 of the SBV regarding the financial plan and assignment of targets for evaluation of the efficiency of the State capital investment in 2025 of VietinBank;

Pursuant to the Board of Directors' Resolution No. 347/NQ-HĐQT-NHCT-VPHĐQT1 dated September 03, 2025 on the approval and official announcement of business targets for 2025;

Pursuant to the financial statements for the fiscal year ended December 31, 2025 of VietinBank audited by PwC Vietnam Limited;

Pursuant to the Supervisory Board's report on the results of the appraisal of the consolidated financial statements for the fiscal year ended December 31, 2025 of VietinBank;

The Board of Directors of Vietnam Joint Stock Commercial Bank for Industry and Trade respectfully submits to the General Meeting of Shareholders:

In alignment with the directions of the Government and the State Bank of Vietnam, VietinBank continues to affirm and fully leverage its role as a key commercial bank and a pillar of the Vietnamese economy to make positive contributions to the country's socio-economic development. The year 2025 marks a breakthrough in the implementation of the challenging medium-term business plan for the 2024–2026 period, during which VietinBank has achieved positive results. The Bank's key financial indicators achieved in 2025 are as follows:

Unit: VND billion/%

No.	Indicator	2025 Performance	2024 Performance	+/- compared to 2024	+/- % compared to 2024	2025 Plan
1	Total Assets	2,767,699	2,385,388	+382,311	+16.0%	To grow by 8-10%
2	Credit Exposure	1,994, 686	1,725,877	+268,809	+15.6%	To follow the SBV-approved credit growth limits and SBV's credit policy orientation in each period.
3	Mobilized Funds	1,967,762	1,757,995	+209,768	+11.9%	To grow in line with credit growth, in alignment with the SBV-required prudence ratios
4	NPL ratio (Circular 31)	1%	1.1%	-	-	< 1.8%
5	Separate Profit before Tax	41,146	30,361	+10,785	+35.5%	VND 32,500 billion
6	Consolidated Profit before Tax	43,444	31,764	+11,680	+36.8%	


(Source: Audited consolidated and separate financial statements (FS) for 2024, 2025, VietinBank has disclosed the audited FS for 2025 on its IR website at <https://investor.vietinbank.vn/vi/periodicreports.aspx>, and disclosed to the State Securities Commission and stock exchanges in Vietnam on March 31, 2026).

The Board of Directors would like to seek approval from the General Meeting of Shareholders for the following:

- Approval of 2025 audited financial statements, prepared in accordance with Vietnamese Accounting Standards and the Accounting Regime applicable to Vietnamese credit institutions as of December 31, 2025, and for the period from January 1, 2025 to December 31, 2025.
- Authorizing the Board of Directors of VietinBank to adjust the figures in 2025 audited financial statements as required by competent State authorities (if any).

Respectfully submitted for approval by the General Meeting of Shareholders.

ON BEHALF OF THE BOARD OF DIRECTORS
CHAIRMAN



Tran Minh Binh

**VIETNAM JOINT STOCK COMMERCIAL
BANK FOR INDUSTRY AND TRADE**

108 Tran Hung Dao, Cua Nam, Hanoi
Tel: 024.39421030

*Business Registration Certificate No. 0100111948
13th revision dated January 8, 2024*

**SOCIALIST REPUBLIC OF VIETNAM
Independence – Freedom – Happiness**

Hanoi, April 23rd, 2026

PROPOSAL

Re: Selection of an Independent Auditor for the Audit of Financial Statements and Provision of Assurance Services for the Operation of the Internal Control System in Preparation and Presentation of VietinBank's Financial Statements for the Year 2027

**To: The General Meeting of Shareholders of
Vietnam Joint Stock Commercial Bank for Industry and Trade**

Pursuant to the Law on Credit Institutions No. 32/2024/QH15 dated January 18, 2024 and its amendments and supplements;

Pursuant to Circular No. 51/2024/TT-NHNN dated November 29, 2024 of the State Bank of Vietnam on independent audit of credit institutions and branches of foreign banks;

Pursuant to the Charter on Organization and Operation of Vietnam Joint Stock Commercial Bank for Industry and Trade (VietinBank);

The Board of Directors (BoD) of VietinBank respectfully submits to the General Meeting of Shareholders for consideration and approval:

1. The selection of Deloitte Vietnam Auditing Company Limited as the independent auditing organization to review the semi-annual financial statements (FS), audit the annual FS, and provide assurance services for the operation of the internal control system in the preparation and presentation of VietinBank's 2027 FS.
2. Authorizing and assigning VietinBank's BoD:
 - To decide on the necessary contents and organize the implementation of procedures to sign 2027 audit service contract with Deloitte Vietnam Auditing Company Limited.
 - In the event that the signing of the audit service contract cannot be carried out, VietinBank's BoD is authorized to select another independent audit organization that meets the conditions stipulated in Circular 51/2024/TT-NHNN and is on the list of audit organizations approved by the State Securities Commission to conduct audits for public interest entities in the securities sector in 2027 to review the semi-annual FS, audit the annual FS, and provide assurance services for the operation of the internal control system in the preparation and presentation of VietinBank's 2027 FS.

Proposal for Selection of an Independent Auditor for the Audit of Financial Statements and Provision of Assurance Services for the Operation of the Internal Control System in Preparation and Presentation of VietinBank's Financial Statements for the Year 2027

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Respectfully submitted for approval by the General Meeting of Shareholders.

ON BEHALF OF THE BOARD OF DIRECTORS
CHAIRMAN



Tran Minh Binh

**VIETNAM JOINT STOCK COMMERCIAL
BANK FOR INDUSTRY AND TRADE**
**SOCIALIST REPUBLIC OF VIETNAM
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108 Tran Hung Dao, Cua Nam, Hanoi
Tel: 024.39421030

Hanoi, April 23rd, 2026

Business Registration Certificate No. 0100111948
13th revision dated January 8, 2024

PROPOSAL

Re: Approval of the 2025 Profit Distribution Plan

**To: The General Meeting of Shareholders of
Vietnam Joint Stock Commercial Bank for Industry and Trade**

Pursuant to the Law on Credit Institutions 2024 No. 32/2024/QH15 and its amendments and supplements;

Pursuant to the current legal regulations in the field of Finance and Accounting;

Pursuant to the Charter on Organization and Operation of Vietnam Joint Stock Commercial Bank for Industry and Trade (VietinBank);

Pursuant to the audited separate financial statements for 2025 of VietinBank;

The Board of Directors of VietinBank respectfully submits to the General Meeting of Shareholders for approval the 2025 Profit Distribution Plan, which VietinBank is submitting to the competent State authorities for approval, as follows:

Unit: VND million

No.	Item	Formula	Amount
1	2025 Separate profit after tax		32,906,427
2	Adjustment due to changes in prior year's profit (*)		22,078
3	Distributable profit	$(3)=(1)+(2)$	32,928,505
4	Appropriation to charter capital supplementary reserve fund (**)	$(4)=(3)*10\%$	3,292,850
5	Appropriation to financial reserve fund (**)	$(5)=[(3)-(4)]*10\%$	2,963,566
6	Appropriation to development investment fund (**)	$(6)=[(3)-(4)]*25\%$	7,408,914
7	Appropriation to bonus and welfare funds	Up to 3 months of actual salary	3,050,316
8	Remaining profit after mandatory appropriations and bonus & welfare funds	$(8)=(3)-(4)-(5)-(6)-(7)$	16,212,859

No.	Item	Formula	Amount
9	Dividend payment in shares: subject to approval by the competent State authority		16,212,859

(*) Accounting adjustments made after the preparation of the 2024 financial statements, which were reflected in the audited financial statements for 2025.

(**) In accordance with the provisions of Decree No. 135/2025/ND-CP on the financial regime applicable to credit institutions, branches of foreign banks, and on financial supervision and assessment of the efficiency of state capital investment in credit institutions wholly owned by the State and credit institutions with state capital.

We respectfully submit to the General Meeting of Shareholders for approval the authorization for the Board of Directors of VietinBank to:

- (i) Decide and implement the official 2025 profit distribution plan based on the approval of the competent State authorities;
- (ii) Determine the provisional appropriation amounts for the funds in 2026 from the 2025 separate profit after tax, ensuring that the appropriations do not exceed the maximum rates prescribed by current regulations;
- (iii) Decide on the Bonus for the Board of Directors and the Supervisory Board for permitted purposes in accordance with the law.

Respectfully submitted for approval by the General Meeting of Shareholders.

ON BEHALF OF THE BOARD OF DIRECTORS
CHAIRMAN



Tran Minh Binh

**VIETNAM JOINT STOCK COMMERCIAL
BANK FOR INDUSTRY AND TRADE**
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Business Registration Certificate No. 0100111948

13th revision dated January 8, 2024

Hanoi, April 23rd, 2026

PROPOSAL

Re: Approval of the 2026 Remuneration for the Board of Directors and the Supervisory Board

**To: The General Meeting of Shareholders of
Vietnam Joint Stock Commercial Bank for Industry and Trade**

Pursuant to the Charter on the Organization and Operation of VietinBank;

Pursuant to Resolution No. 29/NQ-DHDCD dated April 18, 2025 of the General Meeting of Shareholders of VietinBank;

Pursuant to Official Letter No. 10576/NHNN-TCCB dated December 01, 2025 of the State Bank of Vietnam regarding the 2025 salary budget of VietinBank; and Resolution of the Board of Directors No. 20/NQ-HDQT-NHCT-VPHDQT1 dated January 23, 2026 on the approval of the 2025 actual salary fund of VietinBank (for the bank only);

The Board of Directors (BoD) of VietinBank respectfully submits to the General Meeting of Shareholders (GMS) for approval of the remuneration for the BoD and the Supervisory Board (SB) for 2026 as follows:

1. Implementation of the 2025 Remuneration for the BoD and SB

- According to Resolution No. 29/NQ-DHDCD dated April 18, 2025, the GMS approved the approved the remuneration rate for the BoD and SB in 2025 of up to 0.25% of profit after tax.

- The actual remuneration rate for the BoD and SB in 2025 was 0.11% of profit after tax, which is lower than the rate approved by the GMS, for the following reasons:

+ In 2025, VietinBank continued to implement a series of measures to share, support, and resolve difficulties for customers, as well as to cut the Bank's operating expenses.

+ In 2025, VietinBank's profit increased by 36.8%; however, pursuant to Decree No. 44/2025/ND-CP dated February 28, 2025 of the Government and Official Letter No. 10576/NHNN-TCCB dated December 01, 2025 of the State Bank of Vietnam, the average salary for the BoD and SB was capped at a maximum level.

2. Proposal of the BoD of VietinBank on the 2026 Remuneration for the BoD and SB

Based on the GMS-approved remuneration rate for the BoD and SB in 2025, and the key business targets for 2026 as presented to the GMS, as well as the expected number of members of the BOD and SB in 2026, the Board of Directors of VietinBank respectfully submits to the GMS for approval of the **2026 remuneration rate for the BoD and SB of up to 0.25% of profit after tax for 2026** (equivalent to the GMS-approved remuneration rate for the BoD and SB in 2025).

Respectfully submitted for approval by the General Meeting of Shareholders.

ON BEHALF OF THE BOARD OF DIRECTORS



CHAIRMAN

Tran Minh Binh

**VIETNAM JOINT STOCK COMMERCIAL
BANK FOR INDUSTRY AND TRADE**

108 Tran Hung Dao, Cua Nam, Hanoi

Tel: 024.39421030

Business Registration Certificate No. 0100111948

13th revision dated January 8, 2024**SOCIALIST REPUBLIC OF VIETNAM
Independence – Freedom – Happiness**Hanoi, April 23rd, 2026**PROPOSAL***Re: Approval of Amendments and Supplements to the Charter on Organization and Operation of Vietnam Joint Stock Commercial Bank for Industry and Trade***To: The General Meeting of Shareholders of
Vietnam Joint Stock Commercial Bank for Industry and Trade**

Pursuant to the authority of the General Meeting of Shareholders (GMS/AGM), the Board of Directors (BoD) of Vietnam Joint Stock Commercial Bank for Industry and Trade (VietinBank) respectfully submits to the 2026 AGM for consideration and approval the amendments and supplements to the Charter on Organization and Operation of VietinBank (the “Charter”) to ensure compliance with legal regulations and the actual operations of VietinBank. The specific amendments and supplements are as follows:

1. Amendment to Article 8 on the **Main Activities of VietinBank** to comply with the provisions of the Law on Credit Institutions 2024 (Articles 107 to 114) and VietinBank’s License for Establishment and Operation No. 13/GP-NHNN dated June 17, 2022, its subsequent amending and supplementing decisions.

2. Amendment to Clause 3, Article 23 on **Rights of Shareholders** to ensure compliance with Clause 18, Article 1 of the Law on Enterprises as amended and supplemented in 2025.

3. Amendment to Clause 5, Article 27 on the **Powers and Duties of the GMS** to ensure consistency with the authority of the BoD as stipulated in Clause 10, Article 39 of this draft Charter.

4. Amendment to Clause 2, Article 30 on **Convening, Agenda, and Announcement of the GMS** to ensure compliance with Clause 21, Article 1 of the Law on Enterprises as amended and supplemented in 2025, and to reflect the fact that VietinBank is a listed enterprise, with the list of shareholders being the register of securities holders provided by the Vietnam Securities Depository and Clearing Corporation.

5. Amendment to Article 43 on **Meetings of the BoD** to supplement the form of collecting opinions by other electronic means in accordance with Clause 2, Article 3 of the Law on Electronic Transactions 2023.

6. Amendment to Clauses 1,2 of Article 62 on **Approval of Contracts and Transactions between VietinBank and Related Persons** to ensure compliance with Clause 9, Article 70 of the Law on Credit Institutions and the definition of “Manager” in this Charter; Amendment to Clauses 3 of Article 62 to ensure compliance with point r, Clause 3, Article 67 of the Law on Credit Institutions and Clause 5, Article 27 of this draft Charter.

7. Amendment to Clause 1, Article 74 on **Accounting and Bookkeeping** to ensure compliance with Article 151 of the Law on Credit Institutions 2024 and Article 37 of Decree 135/2025/ND-CP.

8. Addition of Article 76 on **Handling of Asset Losses** to ensure compliance with Article 9 of Decree 135/2025/ND-CP and the actual operations of VietinBank.

9. Amendment to Article 83 on **Transition Clause** to ensure compliance with the transitional provisions in Article 210 of the Law on Credit Institutions 2024.

10. Amendment and supplementation of several other provisions in the Preamble, Articles 1, 2, 5, 6, 12, 16, 48, 66, 69, 70, 75, 82 to ensure conformity with legal regulations and the actual operations of VietinBank.

(Detailed amendments are provided in the draft Charter and the attached Appendix of amended and supplemented provisions.)

Respectfully submitted to the GMS for:

1. Approval of the amendments, supplements, and the newly-merged full text of the Charter of VietinBank.

2. Authorization for the BoD of VietinBank to approve the adjustments, amendments, and supplements to the Charter of VietinBank at the request of the State Bank of Vietnam *(if any)*.

3. Assignment to the Chairman of the BoD to sign for promulgation of the full text of the Charter of VietinBank incorporating the amendments and supplements approved by the GMS and approved to be adjusted by the BoD of VietinBank at the request of the State Bank of Vietnam *(if any)*.

Respectfully submitted for approval by the GMS.

ON BEHALF OF THE BOARD OF DIRECTORS
CHAIRMAN



Tran Minh Binh



CHARTER

ON ORGANIZATION AND OPERATION OF VIETNAM JOINT STOCK COMMERCIAL BANK FOR INDUSTRY AND TRADE

(Revised on /2026)

Hanoi,/...../2026

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INTRODUCTION

This Charter was duly approved in accordance with the Resolution of the General Meeting of Shareholders NoNQ-DHDCD dated/2026

CHAPTER I: DEFINITIONS

Article 1. Interpretation

1. "**Charter capital**" means the total par value of shares of VietinBank which have been sold to shareholders.

2. "**Law on Credit institutions**" means the Law on Credit Institutions No. 32/2024/QH15 dated January 18, 2024, and its amending and supplementing documents.

3. "**Law on Enterprises**" means the Law on Enterprises No.59/2020/QH13 dated June 17, 2020, and its amending and supplementing documents.

4. "**Date of Establishment**" is the date on which VietinBank was granted with the Establishment and Operation License by the State Bank

5. "**State Bank**" means the State Bank of Vietnam.

6. "**VietinBank Managers**" comprise of Chairman of the Board of Directors, of members of the Board of Directors, General Director, Deputy General Directors.

7. "**Executive Officers of VietinBank**" are General Director, Deputy General Directors, Chief Accountant and branch managers of VietinBank

8. "**Vietnam**" means the Socialist Republic of Vietnam.

9. "**Shareholder**" means an organization or an individual that owns at least one Share of VietinBank.

10. "**Major shareholder**" is a shareholder who owns 05% (five percent) or more of the voting shares of VietinBank, including the shares that are indirectly owned by such shareholder.

11. "**Share**" means every equal portion that the Charter capital is divided into, and each portion is called a Share.

12. "**Share Certificate**" means a certificate issued by VietinBank, a book entry or electronic data certifying the ownership of one or a number of shares of VietinBank. VietinBank's share is registered share.

13. "**Related company**" means an enterprise whose charter capital is wholly or partially held by VietinBank, including subsidiaries and affiliated Companies.

14. "**Subsidiaries**": A company is considered as a subsidiary of VietinBank if it falls within one of the following cases:

a) VietinBank owns or VietinBank and related persons of VietinBank own over 50% of the Charter capital or over 50% of the number of voting shares of such company;

b) VietinBank is entitled nominate the majority or the entire number of the members of the Board of Directors, Members' Council or General Director (Director) of such company;

c) VietinBank reserves the right to decide on the amendment and supplement to the charter of such company;

d) VietinBank or VietinBank and Related persons of VietinBank are entitled to directly or indirectly control the approval of Resolutions, decisions of General Meeting of Shareholders, Board of Directors, and Members' Council of such company.

15. **"Affiliated company"** means a company that VietinBank owns or VietinBank and Related persons of VietinBank own over 11% of the Charter capital or over 11% of voting Share capital, but is not a Subsidiary of VietinBank.

16. **"General Meeting of Shareholders"** includes all shareholders entitled to voting rights of VietinBank.

17. **"Nomination"** mean such cases where one individual shareholder nominates himself/herself or another person; one institutional shareholder nominates its representative or another person; an eligible group of shareholders nominates one person or more within or outside the group as candidates for the position of member of the Board of Directors or member of the Supervisory Board of VietinBank in accordance with the provisions of the law and regulations of VietinBank.

18. **"Dependent unit"** means a dependent cost-accounting unit of VietinBank, including branches, representative offices and non-business units.

19. **"Family relatives"**, include: spouses, biological parents, adoptive parents, parents-in-law, biological children, adopted children, children-in-law, biological siblings, siblings-in-law, biological siblings of spouse.

20. **"Related person"** means an organization, individual that has direct or indirect relationship with another organization, individual, falling into the following cases:

a) A parent company with its subsidiary company and vice versa; a parent company with a Subsidiary of its Subsidiary company and vice versa; a credit institution with its subsidiary company and vice versa; a credit institution with a subsidiary of its Subsidiary and vice versa; Subsidiary companies of the same parent company or credit institution; Subsidiaries of subsidiary companies of the same parent company or of the same credit institution; Managers, supervisors, members of the Supervisory Board, legal representatives of a parent company or credit institution, individuals or organizations with competent authority to appoint such persons with the Subsidiary company and vice versa;

b) A company or credit institution with its managers, supervisors, members of the Supervisory Board, legal representatives of such company or credit institution, or with companies or organizations with competent authority to appoint such persons. and vice versa;

c) A company or credit institution with individual or institutional owners of 05% or more of its Charter capital or voting Share capital and vice versa;

d) An individual with his/her spouse; biological parents, adoptive parents, stepfather, stepmother, parents-in-law; biological children, adopted children, stepchildren of spouses, children-in-law; biological siblings; half-siblings; brothers-in-law, sisters-in-law in relation to biological siblings or half-siblings (hereinafter referred to as spouse, parents, children, siblings); paternal and maternal grandparents; grandchildren; uncles,

aunts, nephews and nieces;

dd) A company or credit institution with individuals having relationships with as mentioned in Clause d hereof of its managers, legal representatives and members of the Supervisory Board, or Supervisors and shareholders as owners of 5% or more of Charter capital or voting Share capital of such entity and vice versa;

e) An individual who is authorized to represent for the contributed capital of an organization or individual specified at Points a, b, c, d and dd of this Clause with his/her individual or institutional principal; individuals who are authorized to represent the contributed capital of the same organization with each other.

f) An enterprise with the another enterprise where individuals, companies and organizations specified at Points a, b, c, d, dd and e, Clause 23, Article 4 of the Law on Enterprises hold stake sufficient to control decision making of the company;

(g) Other legal entities, individuals with whom the relationship may create latent risks for the operation of a credit institution, foreign bank's branch as determined according to the internal regulations of such credit institution and foreign bank's branch or written requests of the State Bank through its inspection and supervision activities.

21. "**Law**" means any document listed in Article 4 of the Law on Promulgation of Legal Documents in 2025, and if it is amended or supplemented, the documents then defined as legal normative documents under such amendments or supplements shall be included.

22. "**Electronic means**" means hardware, software, information systems or other means operating based on information technology, electrical technology, electronics, digital technology, magnetic technology, wireless transmission technology, optical technology, electromagnetic technology or other similar technologies.

23. "**Independent member of the Board of Directors**" means a member of the Board of Directors who satisfies the following requirements:

a) Satisfying criteria and conditions to become a member of the Board of Directors specified in the Law on Credit Institutions and this Charter;

b) Not being a person who is working for VietinBank or subsidiary of VietinBank or has worked for VietinBank or subsidiary of VietinBank for the last 03 consecutive years;

c) Not being a person who is entitled to receive regular wage and remuneration provided by VietinBank except for remuneration received as a member of the Board of Directors;

d) Not having spouse, parents, children, siblings and spouse of such persons who are major shareholders of VietinBank, managers or supervisors, members of the Supervisory Board of VietinBank or its subsidiaries;

e) Not representatively owning of shares of VietinBank; not owning, together with related persons, directly or indirectly 01% or more of charter capital or voting share capital of VietinBank;

f) Not being a manager, member of the Supervisory Board of VietinBank at any time in the past 5 consecutive years.

24. “**Non-executive member of the Board of Directors**” is a member of the Board of Directors who is not the General Director, Deputy General Director, Chief Accountant or Branch Manager of VietinBank.

25. “**Legal capital**” means the minimum level of capital that must be available as required by the Law to establish a Bank.

26. “**VietinBank**” is the abbreviation name in English of Vietnam Joint Stock Commercial Bank for Industry and Trade.

27. “**Days**” are calendar days, including dates on the official calendar issued by the Vietnamese government (the solar calendar), including non-working days (Saturday, Sunday, holiday days, Tet holiday).

28. “**Business days**” are days on the solar calendar, except weekend, holidays and Tet holiday in accordance with the Law and VietinBank’s regulations from time to time.

29. “**The Majority**” means over 50%.

30. In this Charter, any reference to a certain article or document shall include the amendments thereto or replacements thereof.

31. The headings (of chapters, articles of this Charter) are used for convenience in understanding the contents only and shall not affect the contents of the Charter.

32. Terms or expressions as defined in the Law on Enterprises and the Law on Credit Institutions (if such terms or expressions are not contrary to the subject or context) shall have similar meanings in this Charter.

CHAPTER II:

NAME, FORM, HEAD OFFICE, BRANCHES, REPRESENTATIVE OFFICES, AND DURATION OF OPERATION, LEGAL REPRESENTATIVE, CORPORATE SEAL OF VIETINBANK

Article 2. Name, Head office, branches, representative offices and duration of operation of VietinBank

1. Name of the Bank

- Full name in Vietnamese: Ngân hàng Thương mại Cổ phần Công Thương Việt Nam
- Abbreviated name in Vietnamese: Ngân hàng Công Thương Việt Nam
- Full name in English: Vietnam Joint Stock Commercial Bank For Industry And Trade
- Abbreviated name in English: VietinBank.

2. Head office of VietinBank:

- Address: 108 Tran Hung Dao, Cua Nam Ward, Hanoi City
- Telephone: (84-24) 39421030
- Fax: (84-24) 39421032
- Website www.VietinBank.vn.

VietinBank is entitled to move one or a number of units in the head office to other places outside the head office in response to conditions according to regulations of the Law.

3. VietinBank is entitled to establish domestic branches, representative offices, and non-business units; establish and convert legal forms of overseas commercial presence, including branches, representative offices and other forms of commercial presence overseas in order to carry out VietinBank's objectives in compliance with the Resolutions of the Board of Directors, Decisions of the State Bank and the relevant Law.

4. Unless terminated prior to the expiry of the operation term in accordance with Article 78, going bankrupt in accordance with Article 79 of this Charter or extended in accordance with provisions of the Law, the term of operation of VietinBank is 99 years from the date of issuance of the Establishment and Operation License by the State Bank.

5. VietinBank's Establishment and Operation License is also the Business Registration Certificate.

Article 3. Form and Legal Status

1. VietinBank is organized in the form of a joint stock commercial bank which operates in accordance with its Charter and the Law.

2. VietinBank has the legal entity status in compliance with the prevailing Law of Vietnam. Rights and obligations of VietinBank's shareholders are limited within the amount of their contributed capital to VietinBank.

Article 4. Legal representative:

1. VietinBank has 01 Legal representative. Chairman of the Board of Directors is the Legal representative of VietinBank, except otherwise specified at Clause 02 of this Article

2. In case VietinBank has not got the Chairman of the Board of Directors, the General Director is the legal representative of VietinBank until the Chairman of the Board of Directors is elected.

3. The Legal representative of VietinBank exercises the rights and obligations prescribed by the Law, this Charter and internal regulations of VietinBank.

4. The legal representative of VietinBank must reside in Vietnam. In case of absence from Vietnam, he/she must authorize in writing another person who is a manager or an executive officer of VietinBank residing in Vietnam to exercise the rights and obligations of the legal representative of VietinBank.

5. VietinBank must notify the State Bank of the legal representative of VietinBank within 10 days from the date of election and appointment of the legal representative according to the provisions of VietinBank's Charter or from the date of change in the legal representative.

Article 5. VietinBank's seals

1. The seals include the seals made at the stamp-engraved establishment or a seal in the form of a digital signature according to the provisions of the Law on electronic transactions.

2. The Board of Directors of VietinBank decides on the type, quantity, form and content of the seals of VietinBank, branches, representative offices and other units of VietinBank.

3. The management, use, and preservation of seals shall be carried out in accordance with the provisions of law and VietinBank's internal regulations.

CHAPTER III: DEVELOPMENT STANDPOINT, LINES OF BUSINESS AND MISSION OF VIETINBANK

Article 6. Development standpoint, lines of business and mission of VietinBank

1. VietinBank's development standpoint is a national commercial bank, playing a key and pillar role in the economy, serving the development of the country. The Bank always promotes its potential advantages, making the most of its internal resources, aligning the bank's growth with key economic sectors and regions of the country and actively participating in the integration process. Improving the quality and efficiency of growth, bringing the Bank to be on par with regional leading banks and securing sustainable development.

2. Field of business of VietinBank consists of banking activities and other business activities in accordance with the Law on Credit Institutions.

3. VietinBank' mission is to be a pioneer bank in the development of the country on the basis of bringing optimal value to customers, shareholders and employees, partners and community.

4. Brand positioning: Improving the value of life.

Article 7. Scope of business and operation

1. VietinBank is entitled to undertake all business activities as specified in the license for establishment and operation issued by the State Bank (which is also the Business Registration Certificate), this Charter and in compliance with the Law.

2. VietinBank may undertake business activities in other areas in accordance with the Law on Credit Institutions and relevant Law.

Article 8. Main activities of VietinBank

VietinBank is entitled to conduct the activities of a commercial bank in accordance with the provisions of law and the regulations of the State Bank of Vietnam, including the following activities:

1. Banking Activities

a) Taking demand deposits, term deposits, savings deposits, and other types of deposits.

b) Issuing certificates of deposit.

c) Granting credit in the following forms:

(i) Loans;

(ii) Discounting and rediscounting;

- (iii) Bank guarantees;
- (iv) Issuing credit cards;
- (v) Domestic factoring; international factoring;
- (vi) Letters of credit;
- (vii) Other forms of credit granting as prescribed by the Governor of the State Bank of Vietnam.

d) Opening payment accounts for customers.

e) Providing payment instruments.

f) Providing payment services through accounts:

(i) Performing domestic payment services including checks, payment orders, payment authorizations, collection orders, collection authorizations, money transfers, bank cards, collection and disbursement services;

(ii) To provide international payment services after obtaining written approval from the State Bank of Vietnam; and other payment services as prescribed by the Governor of the State Bank of Vietnam.

2. Borrowing, depositing, buying, and selling valuable documents

a) Borrowing from the State Bank of Vietnam in the form of refinancing; buying and selling valuable documents with the State Bank of Vietnam in accordance with the Law on the State Bank of Vietnam.

b) Lending, borrowing, depositing, receiving deposits, buying and selling on a forward contract of valuable documents with credit institutions and branches of foreign banks in accordance with the regulations of the Governor of the State Bank of Vietnam;

c) Borrowing from foreign sources in accordance with the law.

3. Opening Accounts:

a) Open an account at the State Bank of Vietnam and maintain the required reserve amount in this account.

b) Open an account at a credit institution that provides payment services through accounts.

c) Open a payment account abroad in accordance with the law on foreign exchange.

4. Organizing and Participating in Payment Systems:

a) Organize internal payment systems and participate in the national interbank payment system.

b) Participate in international payment systems when meeting the conditions stipulated by the Government and receiving written approval from the State Bank of Vietnam.

5. Capital Contribution, Share Acquisition

a) Subsidiaries and affiliated companies must be established or acquired when conducting the following business activities:

(i) Underwriting securities, securities brokerage; managing and distributing securities investment fund certificates; managing securities investment portfolios and buying and selling shares;

(ii) Financial leasing;

(iii) Insurance

b) Establishing or acquiring subsidiaries or affiliated companies operating in the fields of debt management and asset exploitation, remittances, gold, factoring, credit card issuance, consumer credit, payment intermediary services, and credit information.

c) Capital contribution or share acquisition of enterprises operating in the following fields:

(i) Insurance, securities, remittances, gold, factoring, credit card issuance, consumer credit, payment intermediary services, and credit information;

(ii) Other areas not specified in point a of this point after obtaining written approval from the State Bank of Vietnam.

6. Foreign exchange trading, provision of foreign exchange services and derivative products

Trading and providing the following services and products to domestic and foreign customers after obtaining written approval from the State Bank of Vietnam:

a) Foreign exchange;

b) Derivatives on interest rates, foreign exchange, currencies and other financial assets.

7. Trust and Agency Operations, Delegation of Agency

a) Trust, receiving trust, agency in banking activities, delegation of payment agency as prescribed by the Governor of the State Bank of Vietnam;

b) Conducting insurance agency activities in accordance with the law on insurance business, consistent with the scope of insurance agency activities as prescribed by the Governor of the State Bank of Vietnam.

8. Other Business Activities

a) Conduct the following other business activities as prescribed by the Governor of the State Bank of Vietnam:

(i) Cash management services; treasury services for credit institutions and branches of foreign banks; asset safekeeping services, safe deposit box rental;

(ii) Providing money transfer, collection, disbursement services and other payment services not through accounts;

(ii) Buying and selling State Bank of Vietnam treasury bills, corporate bonds; buying and selling other securities except for buying and selling securities specified in point a, clause 22 of this Article.

(iv) Gold trading.

(v) Consulting on banking activities and other business activities as prescribed in the License.

b) Conduct the following other business activities as prescribed by relevant laws:

(i) Buying and selling government debt instruments, government-guaranteed bonds, and local government bonds;

(ii) Issuing bonds;

(iii) Securities depository services.

(iv) Supervisory banking operations;

(v) E-wallet services.

(vi) Providing clearing and settlement services for securities transactions as prescribed at Point a, Clause 4, Article 56 of the Law on Securities.

9. Other activities as prescribed by law and VietinBank's Establishment and Operation License from time to time.

Article 9. Restrictions to ensure safety for the Bank's operation

During its course of operation, VietinBank shall comply with regulations on restrictions to ensure safety for its operation in accordance with the Law on Credit Institutions and relevant laws and regulations.

Article 10. Application of international treaties and international trade practices

1. VietinBank shall apply international treaties related to banking activities to which Vietnam is a signatory or has acceded.

2. VietinBank may negotiate with its customers to apply international practices issued by the International Chamber of Commerce or other international practices if such practices are not contrary to the basic principles of Vietnamese laws.

Article 11. Political-social organizations within the Bank

1. Political-social organizations within VietinBank shall operate in compliance with the Constitution and the Law of Vietnam and their Charters which are in accordance with the legal provisions.

2. VietinBank respects and enables its employees to establish and participate in the operation of the organizations as stated in Clause 1 of this Article.

CHAPTER IV:

CHARTER CAPITAL, SHARES, SHARE CERTIFICATES, SHAREHOLDERS

Article 12. Charter capital

1. Charter capital of VietinBank is 77,669,446,370,000 Vietnamese Dong (in words: Seventy-seven trillion, six hundred sixty-nine billion, four hundred and forty-six million, three hundred and seventy thousand Vietnamese dongs).

2. Charter capital is accounted in Vietnamese Dong (VND).

3. Charter capital may be used for purposes and with ratios as regulated by Law.

4. Increase and decrease of Charter capital:

VietinBank may increase or decrease its Charter capital on the basis of the decision of the General Meeting of Shareholders in accordance with this Charter and relevant legal provisions. The increase or decrease of Charter capital shall only be undertaken upon approval by the State Bank.

Article 13. Shares

1. Each share of VietinBank has the par value of 10,000 Vietnamese Dongs. The total number of shares of VietinBank is computed by dividing its Charter capital to the par value of one Share.

2. All the Shares of VietinBank as of the date of approval of this Charter are Ordinary shares.

3. Preference share:

VietinBank may issue one or many types of preference shares upon approval by the General Meeting of Shareholders and in compliance with the provisions of the Law. Ordinary shares cannot be converted into Preference shares.

4. Each share of the same type will give its holder equal rights, obligations and interests.

Article 14. Share offering

1. Share offering means that VietinBank increases the number of shares, types of shares that may be offered for sale in order to raise Charter capital.

2. Share offering may be conducted in one of the following forms:

- a) Offering to existing shareholders;
- b) Public offering;
- c) Private placement.

3. The share offering of VietinBank is implemented in accordance with provision of the Law on securities

4. Where VietinBank issues additional ordinary shares and offers such shares to all ordinary shareholders in proportion to the respective number of shares of VietinBank they currently hold, the Share offering procedures shall be implemented in accordance with the provisions of the Law and VietinBank's regulations from time to time.

5. Shareholders have the right to transfer their preemptive right to purchase shares to other people.

6. If the shares expected to be offered for sale are not fully subscribed by Shareholders and the receivers of preemptive rights, the Board of Directors may sell the remaining shares to Shareholders of VietinBank or other persons provided that the offering conditions of such remaining shares are not more favorable than the conditions offered to Shareholders, unless otherwise approved by the General Meeting of Shareholders or provided for by the Law on securities.

7. Shares will be deemed to have been sold when they are fully paid and the

information of the purchasers as stipulated in Clause 1 Article 20 of this Charter is fully recorded in the Shareholder Register; from such point of time, the purchasers of such shares shall become shareholders of VietinBank.

8. Upon full payment for the Shares, VietinBank shall issue and deliver the Share Certificates to the purchasers; In case of non-delivery of the share certificates, the information of the purchasers as stipulated in Clause 1 Article 20 of this Charter shall be recorded in the Shareholder Register to certify the share ownership of such shareholders in VietinBank.

9. VietinBank shall register the change of Charter capital within 10 days from the date of completing the sale of Shares.

Article 15. Sale of shares

The Board of Directors decides the timing, method and the selling price of shares. The selling price shall not be lower than the market price at the time of share offering or the most recently recorded book value of Share, except for the following cases:

1. Shares initially offered to those who are non-founding shareholders.
2. Shares offered to all shareholders in proportion to their existing shareholding percentage at VietinBank.
3. Shares offered to brokers or underwriters. In this case, the discount amount or the discount rate must be approved by the General Meeting of Shareholders;

Article 16. Redemption of Shares

1. Redemption of Shares at the decision of VietinBank

VietinBank is entitled to redeem no more than 30% of the total number of Ordinary shares sold, a part or whole of preference shares sold in compliance with the following provisions:

a) The Board of Directors of VietinBank has the right to decide on redemption of up to 10% of the total number of shares of each type offered in 12 months. In other cases, the redemption of Shares shall be decided by the General Meeting of Shareholders.

b) The Board of Directors shall decide the price for the redemption of shares. With respect to ordinary shares, the redemption price shall not be higher than the market price at the time of redemption except for the cases stipulated in point c of this Clause. For other types of shares, if VietinBank and related shareholders do not agree otherwise, the redemption price must not be lower than the market price.

c) VietinBank may redeem shares of each shareholder in proportion to such shareholder's shareholding percentage in VietinBank, following the below procedures and order:

(i) The decision on redemption of shares of VietinBank must be notified in the way ensuring that the notice will reach all shareholders within 30 Days from the date on which the decision is approved. The notice must include the name and address of the head office of VietinBank, the total number of Shares and class of Shares to be redeemed, the redemption price or the principles for determining the redemption price, procedures and payment schedule, procedures and deadline for shareholders to offer their shares to

VietinBank.

(ii) Shareholders who agree to sell their shares must send their written consent on the sale of share to VietinBank by a method guaranteed to reach the Bank within 30 days from the date of notification. The written consent on the sale of Shares must contain full name, contact address, number of legal papers of the individual for the individual shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional shareholder; number of Shares owned and number of Shares to sell; payment methods; signature of Shareholder or its legal representative. VietinBank will only redeem the Shares within the time-limit as mentioned above.

2. Redemption of shares at the request of shareholders

a) A shareholder is entitled to request VietinBank to redeem his/her shares if such shareholder has voted against VietinBank's resolution on re-organization or alteration of the rights and obligations of shareholders as stipulated in the Charter of VietinBank. The request must be in writing and comprise of the name, address of the Shareholder, number of Shares of each type, the proposed selling price and the reasons for such redemption request. The request must be sent to VietinBank within 10 days from the date on which the General Meeting of Shareholders approves the decision on matters referred to in this Clause.

b) VietinBank must redeem Shares at request of a Shareholder as stipulated in Point a Clause 2 of this Article at market price or negotiated price within 90 days from the date of receipt of such request. If an agreement on the price cannot be reached, the parties may request a valuation agency to determine the price. VietinBank will introduce at least 3 valuation agencies for the Shareholder to select and such selection shall be the final decision.

3. Conditions for payment and dealing with redeemed Shares:

a) VietinBank is only entitled to redeem shares from shareholders as stipulated in clauses 1 and 2 of this Article if, after making payment for the redeemed shares, VietinBank shall still be able to comply with prudent ratios as regulated by the State Bank, secure sufficient legal capital as regulated by the law and pay off its due debts and other liabilities.

b) All shares that are redeemed in conformity with Clauses 1 and 2 of this Article shall be deemed as unsold shares. In case of share redemption which leads to the decrease in VietinBank's Charter capital, prior approval by the State Bank is mandatory. VietinBank has to carry out procedures for charter capital reduction in correspondence with the total par value of shares redeemed by VietinBank within 10 days from the date of completion of payment for redeemed shares, except where securities legislation provides otherwise.

c) Share certificates certifying the ownership of the redeemed shares must be destroyed immediately after the full payment for such shares has been made. The Chairman of the Board of Directors and General Director must be jointly liable for any losses to VietinBank caused by their failure to destroy or delay in destroying such share certificates.

d) If the full payment for redeemed shares results in a decrease of more than 10% in the total value of VietinBank's assets recorded in its accounting books, the Bank must notify such information to all of its creditors within 15 Days from the date of making such

payment.

Article 17. Transfer of shares

1. All shares may be freely transferable unless otherwise provided for by this Charter and by Law.

2. If shareholders have a commitment or agreement with VietinBank to not transfer their shares, then their shares shall only be transferred according to the committed or agreed terms and conditions except otherwise provided for by Law.

3. The transfers may be executed under contracts or on the securities markets. In case of transfer under contract, the transfer documents must be signed by the transferor and transferee or by their authorized representatives. In case of transacting on the stock market, the order and procedures for transfer shall comply with the provisions of the Law on securities.

4. Shareholders are entitled to give part or all of their shares in VietinBank to other individuals or organizations or use their Shares to pay debts. The individual or organization who receives the Share or receives such Shares as a repayment of a debt will become a Shareholder of VietinBank.

5. Shares which have not been fully paid are not transferable and not eligible to enjoy related rights such as the right to receive dividends, the right to receive Share certificates issued to raise share capital from owners' equity, the right to buy new Share certificates offered for sale and other benefits as prescribed by Law.

6. VietinBank must obtain approval from the State Bank in writing before commencing any procedure for changing the following: Purchase and transfer of shares, leading to becoming a Major shareholder

7. An individual Shareholder and representative for the contributed capital of an institutional Shareholder being a member of the Board of Directors, Supervisory Board or General Director of VietinBank shall not be entitled to transfer his/her Shares during his/her incumbency;

The representative of the contributed capital specified in this clause does not include the representative of the State's capital contribution at VietinBank.

8. When dealing with consequences caused by individuals as members of Board of Directors, members of Supervisory Board and the General Director in accordance with a resolution or decision of the General Meeting of Shareholders or decision of the State Bank, they shall not be entitled to transfer their shares unless falling into one of the following cases:

a) They are authorized representatives of institutional shareholders which are merged, acquired, split, dissolved and bankrupt as stipulated by Law;

b) They are forced to transfer their Shares according to legally effective Court judgments and decisions.

c) They transfer their shares to other investors in order to implement the recovery plan, the plan to transfer the entire contributed capital or the forced transfer plan that has been approved.

9. VietinBank must register the change in Shareholders in the Shareholder Register at the request of related Shareholders within 24 hours after receiving the request as provided for in this Charter.

Article 18. Inheritance of shares

1. The inheritance of Shares shall be undertaken in accordance with this Charter, legal provisions on inheritance and other relevant laws and regulations.

2. Upon the death of an individual Shareholder, his/her inheritor according to the will or by Law shall become a Shareholder of VietinBank.

3. The inheritor of the Shares held by members of the Board of Directors, members of Supervisory Board and other managers shall be entitled to possess such Shares but not automatically be successor of their membership.

4. Where the Shares of an individual Shareholder who dies without an inheritor, or the inheritor refuses to inherit or the inheritor is disinherited, such shares shall then be settled in accordance with the civil law.

Article 19. Share ownership limit

1. An individual Shareholder shall not own Shares of more than 5% of the Charter capital of VietinBank.

2. An individual Shareholder shall not own Shares of more than 10% of the Charter capital of VietinBank.

3. A Shareholder and the Related persons of such Shareholder shall not own more than 15% of the Charter capital of VietinBank. A Major shareholder of VietinBank and Related persons of such Shareholder must not own 5% or more of the Charter capital of another credit institution.

4. The provisions in clauses 2 and 3 of this Article shall not apply to the following cases:

- a) State ownership of shares in VietinBank;
- b) Share ownership of foreign investors specified in Clause 7 of this Article.

5. An individual or organization holding convertible bonds shall comply with Share ownership limit in this Article after conversion of bonds into Shares.

6. Share ownership ratio specified in Clauses 1 and 2 of this Article includes indirectly owned shares. The share ownership ratio specified in Clause 3 of this Article includes shares entrusted by shareholders to other organizations or individuals to purchase and does not include ownership of shares by related persons that are subsidiaries. of such shareholder according to the provisions of Point a, Clause 9, Article 4 of the Law on Credit Institutions and the provisions of Point a, Clause 14, Article 1 of this Charter.

7. Foreign investors may buy shares of VietinBank according to regulations of the Law.

Article 20. Shareholder Register

1. A Shareholder Register shall be made and kept in the form of either written document or electronic file or both from the date of VietinBank's equitization. The

Shareholder Register must contain the main contents below:

- a) Name, address of the Head Office of VietinBank.
- b) Total number and types of Shares eligible for sale and total number of shares of each type eligible for sale.
- c) Total number of Shares sold of each type and value of paid-up Share capital.
- d) Full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, Enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder.
- e) Number of Shares of each type owned by each Shareholder and the date of Share registration.

2. The Shareholder Register shall be kept at the head office of VietinBank or other agencies mandated to keep Shareholder Register. Shareholders have the right to check, search, extract or copy names and contact address of VietinBank's Shareholders in the Shareholder Register.

3. Where the Shareholder transfers his or her Shares between the finalization of the list of Shareholders and the time of dividend payment, the transferor shall be entitled to receive the dividends from VietinBank.

4. Where a shareholder changes his or her contact address, such Shareholder must promptly notify VietinBank of such change in order for the latter to update the Shareholder Register. VietinBank is not responsible for failure to contact the shareholder resulting from the fact that VietinBank is not notified of such change.

Article 21. Share certificate

1. Shareholders of VietinBank shall be granted with share certificates corresponding to the number of Shares and types of Shares they own, except for cases stipulated in the Clause 5 of this Article.

2. A Share certificate of VietinBank shall contain the following major contents:

- a) Name, Enterprise code, address of the Head office of VietinBank.
- b) Number and types of Shares.
- c) Par value of each Share and total par value of Shares recorded in the Share certificate.
- d) Full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, Enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder.
- e) Signature of the legal representative of VietinBank.
- f) Registration number in the Shareholder Register of VietinBank and issuing date of share certificates.
- g) Other contents as stipulated in Articles 116, 117 and 118 of the Law on Enterprises in relation to Certificate of Preference Shares, if any.

3. If Shares are issued in the form of certificates, VietinBank must issue Share

certificates to shareholders within 30 days from the date shareholders fully pay the Share subscription amount to VietinBank for the case of Charter capital raising of VietinBank.

4. In case of loss or ruin or damage in other forms of the Share certificate, that Share certificate will be re-issued to the Shareholder by VietinBank at the Shareholder's request. Re-issuance application form shall include following contents:

a) Information on the Share certificate that has been lost, ruined or damaged in other forms;

b) Commitment to taking responsibility for disputes arisen from re-issuance of the Share certificate

5. VietinBank may issue Shares in the form of book-entry. The Board of Directors may issue written regulations on the issuance, transfer and other issues related to these types of Shares as provided for by Law.

Article 22. Other securities certificates

Other securities certificates of VietinBank are issued with the signature of the legal representative and seal of VietinBank.

Article 23. Rights of shareholders

1. Ordinary shareholders shall have the following rights:

a) To attend, express opinions in the General Meeting of Shareholders and vote either directly or through their authorized representatives. Each ordinary share shall carry one vote.

b) To nominate other people as candidates for the Board of Directors, the Supervisory Board in accordance with this Charter. The list of candidates must be sent to the Board of Directors within the deadline prescribed by the Board of Directors.

c) To receive dividends at the rate prescribed in the resolution of the General Meeting of Shareholders.

d) To be given preemptive right to purchase new shares offered for sale in pro-rata to the percentage of ordinary shares held by each shareholder in VietinBank.

e) To transfer shares and share purchase rights to other shareholders of VietinBank or other organizations and individuals according to the provisions of Law and VietinBank's Charter.

f) To view, look up and make an extract of the information on the name and contact address in the list of shareholders having voting rights; to request the amendment of inaccurate self information.

g) To view, look up and make an extract or copy of VietinBank's Charter, the book of minutes of General Meeting of Shareholders and Resolutions of the General Meeting of Shareholders.

h) To be shared the remaining properties corresponding to the number of shares owned at VietinBank when VietinBank is dissolved or goes bankrupt.

i) To authorize in writing to other persons to perform their rights and obligations.

The authorized person is not allowed to stand for election as his/her own.

k) Other rights as provided for by law and this Charter.

2. Shareholders who own shares with voting preferences, dividend preferences, and refund preferences exercise their rights in accordance with the provisions of law and VietinBank's Charter.

3. A Shareholder or a group of Shareholders owning from 05% or more of total ordinary Shares of VietinBank shall have the following rights:

a) To review and make an extract of the book of meeting minutes, resolutions, and decisions of the Board of Directors, bi-annual and annual financial statements, reports of the Supervisory Board, contracts, transactions subject to the Board of Directors' approval and other documents, except for documents related to trade or business secrets of VietinBank.

b) To request the convening of a General meeting of Shareholders in the following cases:

(i) The Board of Directors seriously violates the rights of shareholders, duties of the Managers of VietinBank or makes decision beyond its authority.

(ii) The request for convening a General Meeting of Shareholders must be in writing and contain the following: full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of Shares and Share registration date of each Shareholder, total number of Shares held by a group of Shareholders and the percentage of ownership in the total number of Shares of VietinBank, the grounds and reasons for such request to convene the General meeting of Shareholders. The request for convening a General Meeting of Shareholders must be accompanied with documents and evidence proving the violations of the Board of Directors, the level of violation or the decisions which are made beyond its authority. Shareholders or groups of shareholders shall bear full legal responsibility for the accuracy and truthfulness of the documents and evidence provided to the competent authorities when requesting the convening of the General Meeting of Shareholders.

c) To request the Supervisory Board to examine each specific issue related to the management, running of VietinBank's operations when deemed necessary. The request must be in writing and must contain the following: full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of Shares and Share registration date of each Shareholder, total number of Shares held by a group of Shareholders and the percentage of ownership in the total number of Shares of VietinBank, matter(s) for and purpose of examination.

d) Other rights as provided for by Law and this Charter.

4. A Shareholder or a group of Shareholders holding from 05% or more of total ordinary Shares of VietinBank shall have the right to nominate candidates to the Board of Directors and Supervisory Board. Board of Directors and the Supervisory Board

nomination shall follow the below rules:

a) Ordinary Shareholders who form a group to nominate candidates to the Board of Directors and the Supervisory Board must notify the group meeting to Shareholders attending the meeting prior to the opening of the General Meeting of Shareholders;

b) Based on the number of members of the Board of Directors and the Supervisory Board, a Shareholder or group of Shareholders stipulated in this Clause may nominate one or more people under the decision of the General Meeting of Shareholders as candidate(s) for the Board of Directors and Supervisory Board membership. In case the number of candidates nominated by a Shareholder or group of Shareholders is less than the number of candidates they are entitled to nominate under the decision of the General Meeting of Shareholders, the remaining candidates shall be nominated by the Board of Directors, the Supervisory Board and other Shareholders.

5. The right to appoint an authorized representative of an institutional Shareholder.

a) An authorized representative of an institutional Shareholder of VietinBank must be an individual authorized in writing to act on behalf of such Shareholder to exercise rights and perform obligations in accordance with the provisions of Law and the Charter of VietinBank.

b) An institutional shareholder who owns: From 5% to less than 10% of the total number of Ordinary Shares may authorize up to 01 representative; from 10% to less than 30% of the total number of Ordinary Shares may authorize up to 02 representatives; from 30% to less than 40% of the total number of Ordinary Shares may authorize up to 03 representatives; from 40% to less than 50% of the total number of Ordinary Shares may authorize up to 4 representatives; from 50% or more of the total number of Ordinary Shares may authorize representatives equal to the number of candidates nominated to the Board of Directors.

c) The appointment of an authorized representative of an institutional Shareholder must comply with the provisions of the Law and the Charter of VietinBank.

Article 24. Obligations of shareholders

1. To comply with the Charter and internal regulations of VietinBank; execute Resolutions of the General Meeting of Shareholders and the Board of Directors.

2. To attend the meeting of the General Meeting of Shareholders and exercise the voting right in the following forms:

a) To attend and vote directly at the meeting;

b) To authorize other individuals, organizations to attend and vote at the meeting;

c) To send voting papers to the meeting via post, fax, email;

d) To attend and vote through online conferences, electronic voting or other electronic forms.

3. To make full payment corresponding to the number of shares committed to purchase within the time-limit prescribed by VietinBank, to be responsible for the debts and other liabilities of VietinBank within the paid-up Share capital amount;

4. Not to be allowed to withdraw the paid-up share capital from VietinBank in any form which causes a reduction in Charter capital of VietinBank except for cases specified in Article 65 of the Law on Credit Institutions.

5. To take personal responsibility when acting in the name of VietinBank in any form to undertake any one of the following acts:

a) To violate the law;

b) To conduct business and other transactions for personal benefits or for benefits of other organizations or individuals.

6. To take responsibility before the law for the legality of the sources for fund for capital contribution, purchase and receipt of share transfer in VietinBank; not to use credit facilities granted by credit institutions or foreign banks' branches or proceeds from issuance of corporate bonds for purchase or receipt of shares of VietinBank; Not to contribute capital or purchase shares of VietinBank under the name of other individuals or legal entities in any form, except for cases of entrustment in accordance with the provisions of law.

7. Shareholders who receive investment trusts from other organizations and individuals must provide VietinBank with information on the actual owners of the Shares in VietinBank that they are entrusted to invest in. VietinBank reserves the right to suspend the Shareholder rights of Shareholders as investment trustees in case these shareholders do not provide information or provide incomplete or inaccurate information about the real owners of the Shares.

8. To protect the prestige, assets, benefits of and keep confidential information of the operations of VietinBank.

9. To keep the information provided by VietinBank confidential in accordance with the Charter of VietinBank and the Law; to only use the information provided to exercise and protect self legitimate rights and interests; to strictly refrain from distribution or replication, sending of information provided by VietinBank to other organizations or individuals.

10. To perform other obligations in accordance with the prevailing Law.

CHAPTER V: MANAGEMENT STRUCTURE OF VIETINBANK

Article 25. Management Structure of VietinBank

The management structure of VietinBank comprises:

1. The General Meeting of Shareholders;
2. The Board of Directors;
3. The Supervisory Board;
4. The General Director.

Section 1: General Meeting of Shareholders.

Article 26. General Meeting of Shareholders.

1. The General Meeting of Shareholders is most powerful decision-making body of VietinBank. The General meeting of Shareholders is organized in the form of annual General Meeting of Shareholders, Extraordinary General Meeting of Shareholders, or consulting opinions of shareholders in writing. The General Meeting of Shareholders must be held annually within 4 months from the end of a fiscal year. The Board of Directors may decide to delay the Annual General Meeting of Shareholders when necessary, but no more than 6 months from the end of a fiscal year.

2. The Board of Directors convenes the Annual General Meetings of Shareholders and elects the appropriate venues. The Annual General Meeting of Shareholders decides matters in accordance with the provisions of the Law and this Charter, especially the annual financial statements. In case the audited annual financial statements of VietinBank contain material qualified opinions, adverse opinions or disclaimer of opinion, VietinBank must invite the representative of the audit firm approved to audit the financial statements of VietinBank to attend the Annual General Meeting of Shareholders and the representative of such audit firm shall be responsible for attending the Annual General Meeting of Shareholders of VietinBank.

3. An extraordinary General meeting of Shareholders shall be convened by the Board of Directors in the following cases:

- a) The Board of Directors deems it necessary for the interest of VietinBank;
- b) The quantity and component of members of the Board of Directors, of the Supervisory Board are not in compliance with the provisions of the Law and this Charter;
- c) At the request of a Shareholder or a group of Shareholders owning more than 10% of the total number of Ordinary Shares at the request of a Shareholder or a group of Shareholders owning from 05% or more of the total number of Ordinary shares of VietinBank for the case mentioned in Item (i), Point b, Clause 3, Article 23 of this Charter;
- d) At request of the Supervisory Board;
- e) To decide on the contents at the request of the State Bank upon occurrence of an event that affects the secure operations of VietinBank.
- f) Other cases in accordance with the provisions of the Law.

4. Timeline to convene the Extraordinary General Meeting of Shareholders.

a) The Board of Directors must convene the General Meeting of Shareholders within 60 days from the date of occurring one of the events prescribed in Clause 3 of this Article;

b) Where the Board of Directors fails to convene the General Meeting of Shareholders as prescribed in point a, clause 4 of this Article, the Supervisory Board, within the following 30 days, shall replace the Board of Directors to convene the General Meeting of Shareholders in compliance with the provisions of this Charter and the Law;

c) Where the Supervisory Board fails to convene the General Meeting of Shareholders as prescribed in Clause 3 of this Article, a Shareholder or a group of Shareholders as prescribed in Clause 3 of this Article has the right to represent VietinBank

to convene the General Meeting of Shareholders according to regulations.

5. The venue of the meeting of the General Meeting of Shareholders is determined to be the place where the chair attends the meeting and must be in the territory of Vietnam.

6. All necessary expenses for convening and conducting the General Meeting of Shareholders as specified in clauses 3, 4 of this Article shall be borne or reimbursed by VietinBank. Such expenses shall not consist of expenses incurred by the Shareholders when they attend the General meeting of Shareholders, including meals, accommodation and travel expenses.

7. Where the Board of Directors, Supervisory Board fail to fulfill their duties as specified in Clauses 3 and 4 of this Article, the Chairman of the Board of Directors, the Head of Supervisory Board shall be responsible before the law and compensate for any damages to VietinBank.

Article 27. Powers and duties of the General Meeting of Shareholders

The General meeting of Shareholders has the following powers and duties in accordance with the provisions of this Charter and the Law:

1. To approve the development orientation of VietinBank.
2. To approve the annual financial statements; the plan for distribution of profit after completing tax obligations and other financial obligations of VietinBank.
3. To approve the plan to change the Charter Capital; to approve Share offering plan, including types of Shares and number of new Shares to be offered for sale; To approve the plan to issue convertible bonds.
4. To approve plan on capital contribution, purchase or sale of Shares, contributed capital of VietinBank at other enterprises and credit institutions if the capital contribution value, expected purchase price or book value, in case of selling shares or capital contributions, is 20% or more of VietinBank's charter capital as recorded in the latest audited financial statements;
5. To approve contracts or other transactions according to provisions of Clause 3 Article 62 of this Charter.
6. To approve the decision on investment in, purchase or sale of fixed assets of VietinBank if the investment amount or expected purchase price, in case of selling fixed assets, is worth 20% or more of VietinBank's Charter capital as recorded in the latest audited financial statements.
7. To approve the plan on redemption of the issued Shares.
8. To approve the Charter of VietinBank and the amendments and supplements thereto;
9. To make decisions on the rates of remuneration, bonus and other benefits for the members of the Board of Directors, Supervisory Board and operation budget of Board of Directors and Supervisory Board.
10. To decide on the split, merge, conversion of legal forms, dissolution or request the Court to take bankruptcy proceedings of VietinBank.

11. To decide the number of members of the Board of Directors and Supervisory Board of each term of service; To elect, remove or dismiss, elect for supplement and replacement of members of the Board of Directors and members of Supervisory Board in accordance with qualifications and conditions stipulated by the Law and this Charter.

12. To review and deal with violations of the Board of Directors and the Supervisory Board causing damages to VietinBank and Shareholders of VietinBank.

13. The Annual General Meeting of Shareholders is responsible for approving Reports of the Board of Directors and the Supervisory Board on the performance of their assigned powers and duties;

14. To make decision on remedies for significant financial changes of VietinBank.

15. To make decision on establishing or converting legal forms of commercial presence overseas and Subsidiaries of VietinBank.

16. To make decision on selection of independent auditing firms according to the provisions of Article 59 of the Law on Credit Institutions.

17. To decide the management structure of VietinBank.

18. To approve the internal governance regulations, regulations on the organization and operation of the Board of Directors and the Supervisory Board.

19. To approve the expected remedial plan in case of early intervention according to the provisions of Article 143 of the Law on Credit Institutions.

20. Other rights and duties as prescribed by Law and this Charter.

Article 28. The right to attend the General Meeting of Shareholders

1. Shareholders, authorized representatives of institutional Shareholders may directly attend the meeting or authorize one or a number of other individuals or organizations to attend the meeting or to attend the meeting through one of the forms prescribed in Clause 2, Article 24 of this Charter.

2. Where a Shareholder is an organization recently subject to merger, consolidation or an individual or organization inheriting the rights and obligations of a Shareholder within the period from the date of finalization of the list of Shareholders to the opening date of the General Meeting of Shareholders, such individual, organization that inherits the shareholder rights shall have the right to attend the General Meeting of Shareholders to the extent of the number of shares they legally own.

3. The authorization for representative individuals or organizations to attend the General Meeting of Shareholders must be made in writing. The authorization document is made in accordance with provisions of the Civil Law and must clearly state the name of the authorized individual or organization and the number of Shares authorized to represent. The authorized individual, organization must present the authorization document upon registration to attend the meeting and before entering the meeting room.

4. Votes of the person authorized to attend the meeting within the scope of authorization is still valid upon occurrence of one of the following cases:

a) The principal is dead, has limited civil act capacity or has lost his/her civil act

capacity;

- b) The principal has rescinded the appointment of authorization;
- c) The principal has rescinded the authority of the authorized person.

This provision does not apply in case VietinBank receives notice of one of the above events before the opening of the General Meeting of Shareholders or before the meeting is re-convened.

5. Where shares are transferred in the period between the date of finalization of the list of Shareholders and opening date of the General Meeting of Shareholders, the transferee shall have the right to attend the General meeting of Shareholders.

Article 29. Change of rights

1. Changing or canceling special rights attached to a type of Preference Shares is valid when approved by Shareholders representing 65% or more of the total number of votes of all attending Shareholders. A Resolution of the General Meeting of Shareholders on the content that adversely change the benefits and obligations of Preference Shareholders is only approved if ratified by holders of 75% or more of the total number of same type of Preference Shares who attend the meeting or ratified by holders of 75% or more of the total number of same type of Preference Shares in case of adoption of a resolution in the form of obtaining written opinion.

2. Procedures for conducting such separate meetings shall be similar to those specified in Articles 31 and 33 of this Charter.

3. Unless otherwise specified by the provisions regarding Share issuance, the special rights attached to various types of Shares with privileged rights for some or all of the issues related to the distribution of profit or assets of VietinBank shall remain unchanged when VietinBank issues additional Shares of the same type.

Article 30. Convening, agenda and announcement of the General Meeting of Shareholders

1. The General Meeting of Shareholders shall be convened by the Board of Directors or in the cases stipulated in point b or c of clause 4 of Article 26 of this Charter.

2. The convener of the General Meeting of Shareholders must perform the following tasks:

a) Preparing the list of Shareholders who are eligible to attend and vote in the General Meeting of Shareholders. Such list of Shareholders must contain full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of Shares of each type, number and date of Shareholder registration of each Shareholder. The list of Shareholders eligible to attend the General Meeting of Shareholders is prepared based on the securities holders register of VietinBank. The list of Shareholders entitled to attend the General Meeting of Shareholders shall be made in no more than 10 days prior to the date of the letter of invitation to the General Meeting of Shareholders.

- b) Preparing the agenda and contents of the meeting;

c) Preparing documents for the meeting;

d) Drafting the resolution of the General Meeting of Shareholders according to the expected content of the meeting; preparing the list and details of candidates in case of election of members of the Board of Directors, members of the Supervisory Board;

e) Determining the time and venue of the meeting;

f) Notifying and sending invitation of the General Meeting of Shareholders to all shareholders eligible for attending the meeting;

g) Other work serving the meeting

3. The conveners of the General Meeting of Shareholders must send meeting invitation to all Shareholders eligible to participate in the meeting no later than 21 Days (from the date the invitation letters are duly sent or delivered, paid or put into the postboxes) prior to the opening date of the meeting. The meeting invitation must contain the name, address of the headquarters, and the enterprise code; name, contact address of the Shareholder, time, venue of the meeting and other requests for attendees of the meeting.

The meeting invitation letters are sent to all Shareholders in a way to ensure they reach the Shareholders' contact addresses and at the same time disclosed on website of VietinBank, State Securities Commission and Stock Exchange where VietinBank's shares are listed or registered for trading; VietinBank may publish the invitation on daily central or provincial magazines if deemed necessary,

The meeting agenda, documents related to issues to be voted at the meeting are sent to the Shareholders and/or posted on the VietinBank's website. In cases where the documents are not enclosed with the invitation letters of the General Meeting of Shareholders, the invitation letters must clearly indicate how and where to download the entire meeting materials accessible by Shareholders, including:

a) The agenda and materials used in the meeting;

b) Voting cards.

4. A Shareholder or a group of Shareholders in accordance with clause 3 of Article 23 of this Charter shall have the right to propose matters to be included in the agenda of the General Meeting of Shareholders. Such proposal must be in writing and sent to VietinBank at least 3 Business days prior to the opening of the General Meeting of Shareholders. The proposal must clearly state the name of the Shareholder, the number of shares of each type of Shareholder, and matters proposed to be included in the meeting agenda.

5. The conveners of the General Meeting of Shareholders shall have the right to reject the proposal as specified in Clause 4 of this Article no later than 2 business days prior to the opening of the General Meeting of Shareholders. The rejection must be in writing with reasons clearly stated. The conveners of the General Meeting of Shareholders may only reject the proposals in one of the following cases:

a) The proposal is sent in a way contrary to the provisions of this Article 4;

b) The matters that are proposed to be included in the meeting agenda do not fall

within the jurisdiction of the General Meeting of Shareholders;

c) Other circumstances which are in accordance with provisions of the law and of this Charter.

6. The conveners of the General Meeting of Shareholders must accept and incorporate the proposals specified in Clause 4 of this Article to the tentative meeting agenda except for cases specified in clause 5 of this Article; the proposals shall be officially included in the meeting agenda if they are approved by the General Meeting of Shareholders.

Article 31. Conditions for conducting the General Meeting of Shareholders

1. The General Meeting of Shareholders shall be conducted if the number of participating Shareholders represents for at least 65% of the total votes.

2. If the conditions for the first meeting as per Clause 1 of this Article are not met, the meeting may be reconvened within 30 Days from the proposed opening date of the first meeting. The General Meeting of Shareholders which is reconvened shall only be conducted if the number of participating shareholders and authorized representatives represents at least 51% of the total votes.

3. If the conditions for the second meeting as per Clause 2 of this Article are not met, the meeting may be reconvened within 20 Days from the intended opening date of the second meeting. In this case, the General Meeting of Shareholders shall be conducted regardless of the number of votes of participating shareholders or authorized representatives and shall be deemed valid and shall have the right to decide on all issues which may be approved by the first General Meeting of Shareholders.

4. Only the General Meeting of Shareholders may change the meeting agenda which is enclosed with the meeting invitation in accordance with Article 142 of the Law on Enterprises and the provisions of this Charter.

Article 32. Procedures for the conducting of and voting at the General Meeting of Shareholders

1. On the date of organizing the General meeting of Shareholders, Shareholders eligible to attend the meeting in accordance with the list of shareholders shall register to attend the meeting and such registration procedures shall continue until all shareholders eligible to attend the General Meeting of Shareholders who present at the meeting have registered.

2. Upon Shareholders' registration, VietinBank shall give each Shareholder or each authorized representative with voting rights a voting card which contains registration number, full name of Shareholder, full name of authorized representative and the number of votes of such Shareholder.

3. Chairperson, secretary and vote-counting committee of the General Meeting of Shareholders.

a) The Chairman of the Board of Directors shall act as the chairperson of or authorize a member of the Board of Directors to chair the Meetings of Shareholders which are convened by the Board of Directors; where the Chairman of the Board of Directors is

absent or temporarily loses working capability, the remaining members of the Board of Directors shall elect a Chairperson of the Meeting on the majority principle; in case of failure in electing a Chairperson, Head of the Supervisory Board will guild the General Meeting of Shareholders to elect a Chairperson of the Meeting and the person who receives the highest number of votes shall become the Chairperson of the meeting.

b) Unless otherwise stipulated in point a of this clause, the person who signs the decision to convene the General Meeting of Shareholders shall chair the General Meeting of shareholders to elect a Chairperson of the meeting and the person who receives the highest number of votes shall become the Chairperson of the meeting.

c) The Chairperson of the meeting shall nominate one or several people as the secretary/secretaries to prepare the minutes of the General Meeting of Shareholders.

d) The General Meeting of Shareholders shall elect a Vote-counting Committee at the request of the Chairperson of the meeting.

4. The meeting agenda and content must be approved by the General Meeting of Shareholders during its opening session. The agenda must specify clearly and in detail the time allocated to each subject matter within the meeting content.

5. The General Meeting of Shareholders shall discuss and vote for each of the matters included in the meeting agenda. Upon voting at the meeting, voting cards "for" in favor of the resolution shall be collected first, voting cards "against" shall be collected later on. Finally, votes "for", "against" and "abstention" will be gathered. The result of vote counting will be announced by the Chairperson right before the closing time of the meeting.

6. Shareholders or authorized representatives who come to the General Meeting of Shareholders after the opening of the meeting shall be entitled to register and vote immediately after registration. In this case the validity of previous voting sessions remains intact.

7. The convener or chairperson of the General Meeting of Shareholders has the following rights:

a) To request all participants of the meeting to be checked or subject to other lawful and due security measures to ensure the safety of the meeting.

b) To request a competent authority to maintain the order of the meeting; expel from the meeting any person who fails to abide by the Chairperson's right to control the meeting or intentionally disturbs or obstructs the normal progress of the meeting or fails to comply with the security checking requirements.

8. The Chairperson of the General Meeting of Shareholders may adjourn the General Meeting of Shareholders, for which sufficient participants have registered, to another time within the timeframe of no more than 3 days from the intended opening date. The adjournment and change to the venue of the meeting shall only be allowed in the following cases:

a) The meeting venue fails to sufficiently accommodate all participants;

b) The facilities at the meeting venue fails to ensure the engagement, discussion and

voting of the participants;

c) There is attendee interfering, disrupting, threatening the fair and lawful progress of the meeting.

9. If the General Meeting of Shareholders is adjourned or postponed by the Chairperson contrary to Clause 8 of this Article, the General Meeting of Shareholders shall elect another person among the participants to replace the Chairperson to chair the meeting until the end of the meeting; all resolutions approved at the meeting shall be deemed enforceable.

10. The Chairperson may take measures that he/she deems necessary and reasonable to conduct the meeting in an orderly manner, in accordance with the approved agenda and in a way to ensure that the meeting reflects the desires of the majority of participants.

Article 33. Ratification of decisions of the General Meeting of Shareholders

1. The General Meeting of Shareholders shall ratify resolutions within its jurisdiction in the form of voting at the meeting or obtaining written opinions. The Annual General Meeting of Shareholders shall not be organized by way of obtaining written opinions.

2. Voting at the General Meeting of Shareholders is requested to make decision on the below items:

a) To approve the development orientation of VietinBank.

b) To decide the number of members of the Board of Directors and Supervisory Board of each term of service; To elect, remove or dismiss, elect for supplement and replacement of members of the Board of Directors and members of Supervisory Board in accordance with qualifications and conditions stipulated by the Law and this Charter.

c) Within its jurisdiction, to review and deal with violations of the Board of Directors and the Supervisory Board causing damage to VietinBank and its Shareholders.

d) To decide on the split, merger, conversion of legal forms, dissolution or request the Court to take bankruptcy proceedings of VietinBank.

3. A decision of the General Meeting of Shareholders is ratified at the meeting upon satisfaction of the following conditions:

a) Except for the provisions in point b of this clause, clause 4 and clause 6 of this Article, a decision of the General Meeting of Shareholders is passed if ratified by Shareholders representing more than 50% of the total number of votes of all Shareholders attending the meeting.

b) With respect to the following matters, the decision must be approved by shareholders representing more than 65% of the total votes of all shareholders who attend the General Meeting of Shareholders.

(i) To approve a plan to change the Charter capital; to approve a plan on Share offering, including type and number of new Shares to be offered;

(ii) To make decision on investment in, purchase or sale of fixed assets of VietinBank if the investment amount or expected purchase price, in case of selling fixed

assets, is worth 20% or more of VietinBank's Charter capital as recorded in the latest audited financial statements.

(iii) To make a decision on the split, merger, conversion of legal forms, dissolution or request the Court to take bankruptcy proceedings of VietinBank.

4. The voting to elect members of the Board of Directors and Supervisory Board shall be undertaken in the manner of accumulative voting, whereby the total number of votes given to each Shareholder shall be the number of shares owned by him/her multiplied by the number of members to be elected to the Board of Directors or Supervisory Board, and a Shareholder may cast all of his/her votes to one or several candidates. The elected members of the Board of Directors or members of the Supervisory Board are determined by the number of votes from high to low, starting from the candidate with the highest number of votes until the specified number of members is met in accordance with the provisions of this Charter. In case 2 or more candidates get the same number of votes competing for the last membership of the Board of Directors or the Supervisory Board, re-election will be conducted among the candidates with the same number of votes or selection will be carried out according to the criteria specified in the internal documents of VietinBank.

5. Where a resolution is adopted by obtaining written opinions, such resolution of the General Meeting of Shareholders shall only be passed if it is ratified by Shareholders holding at least 65% of the total votes of all Shareholders who have voting rights.

6. Resolutions of the General Meeting of Shareholders take effect as of the date of ratification or as timing specified whereon the Resolutions. Resolutions which are passed with 100% of the total voting shares shall be deemed lawful and enforceable even if the processes and procedures of convening the meeting and ratifying such decision are in breach of Law and this Charter. In case a Shareholder or group of Shareholders requests the Court or an Arbitration to revoke the resolution of the General Meeting of Shareholders in accordance with the provisions of Article 36 of this Charter, such resolution remains valid until such decision by the Court or Arbitration takes effect ruling for such revocation, except under circumstances where emergency measures adopted by competent authorities requesting such revocation.

7. The valid resolutions of the General Meeting of Shareholders shall be enforceable to all shareholders including those absent at the meeting or opposing to such resolutions. The resolutions must be notified to all Shareholders eligible to attend the General Meeting of Shareholders or published on VietinBank's website within 15 days from the date of passing such resolutions.

Article 34. Authority and procedures for obtaining written opinions of shareholders to approve decisions of the General Meeting of Shareholders

1. The Board of Directors may obtain written opinions of shareholders to approve decisions of the General Meeting of Shareholders if deemed necessary for the interest of VietinBank, except for the matters referred to in clause 2, Article 33 of this Charter .

2. The Board of Directors must prepare opinion forms, draft resolution of the General Meeting of Shareholders and explanatory documents for the draft resolution and send them to all Shareholders who have voting rights at least 10 days prior to the deadline

for returning the opinion forms. The making of the list of Shareholders to send the opinion forms shall comply with the provisions of Clause 2, Article 30 of this Charter. The requirements and the manner of sending the opinion forms and accompanying materials shall be in accordance with clause 3 of Article 30 of this Charter.

3. An opinion form must contain the following main contents:

- a) Name, head office address, enterprise code;
- b) The purpose of obtaining written opinions;
- c) Full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of shares of each type and number of votes of the Shareholder;
- d) Matters to be brought up for opinions for decision approval;
- e) Voting options including approval, disapproval and abstention on each matter brought up for opinion;
- f) The deadline for sending the completed opinion form to VietinBank;
- g) Name, signature of the Chairman of the Board of Directors.

4. In case of postal circulation, a filled opinion form must be signed by the individual Shareholder, the authorized representative or the legal representative of an institutional Shareholder.

5. Opinion form can be sent to VietinBank in the following ways:

- a) By post: The opinion form sent to VietinBank must be in a sealed envelope and no one shall be entitled to open it before vote counting;
- b) By fax or email: Opinion forms sent to VietinBank by fax or email must be kept confidential until the time of vote counting.

Any opinion form received by VietinBank after the deadline specified in the opinion form or opened in the case of sending by post or announced before vote counting in the case of sending over fax or email is not valid. Opinion form which is not sent back shall be considered as non-voting sheet.

6. The Board of Directors shall conduct the counting of the votes and prepare the vote-counting minutes in the witness and under the oversight of the Supervisory Board or shareholders who do not assume managerial positions in VietinBank. The vote-counting minutes must contain following major contents:

- a) Name, head office address, enterprise code of VietinBank;
- b) Purposes and matters to be consulted for passing the resolution;
- c) The number of Shareholders with total votes participated in the voting, specifying the number of valid and invalid votes and the mode of sending the voting forms supported by a list of Shareholders who have voted as an annex;
- d) Total number of votes “for”, “against” and “abstention” on each matter;
- e) The matters which have been approved and the proportion of “approval” votes;

f) Full name, signature of the Chairman of the Board of Directors, vote counters and vote counting supervisors.

Members of the Board of Directors, the vote counters and the vote counting supervisors shall be jointly responsible for the truthfulness and accuracy of the minutes of vote counting; jointly liable for losses arising from decisions passed due to untruthful or inaccurate vote counting.

7. The minutes of vote-counting results and the resolution must be sent to all shareholders within 15 days from the date of completion of vote counting. Instead of sending the minutes, VietinBank may upload it onto VietinBank's website in accordance with the provisions of the Law.

8. The returned written opinion forms, vote-counting minutes, passed resolutions and other related materials that are attached to the written opinion forms must be archived at the Head Office of VietinBank.

9. Resolutions which are passed in the form of obtaining written opinions shall have the same validity as resolutions passed at the General Meeting of Shareholders and must be ratified by sufficient percentage of Shareholders as stipulated in Clause 5 of Article 33 of this Charter.

Article 35. Meeting Minutes of the General Meeting of Shareholders

1. The General Meeting of Shareholders must be recorded into meeting minutes. The minutes must be made in Vietnamese and may be made in English which contain the following main contents:

- a) Name, head office address, enterprise code;
- b) Time and place of the General Meeting of Shareholders;
- c) Agenda and content of the meeting;
- d) Full name of chairperson and secretary;
- e) Summary of the meeting progress and opinions expressed at the General Meeting of Shareholders on each matter in the agenda;
- f) Number of Shareholders and total number of votes of Shareholders, annex on Shareholder registration, representatives of Shareholders attending the meeting with the number of Shares and corresponding votes;
- g) The total number of votes for each matter brought up for voting, clearly stating the mode of voting, the total number of valid, invalid, approval, disapproval and abstention votes; the relevant proportion of the total number of votes of shareholders attending the meeting;
- h) The matter which have been approved and the proportion of "approval" votes;
- i) Name and signature of the chairperson and secretary.

If the chairman or secretary refuses to sign the meeting minutes, this minutes shall be effective if signed by all other members of the Board of Directors attending the meeting and contain all contents as prescribed in this Clause. Minutes of the meeting must clearly state the refusal by the Chairman and secretary to sign the meeting minutes.

The Minutes made in Vietnamese and English shall have the same legal effect. In case of discrepancy in the contents of the minutes in Vietnamese and English, the contents in the Vietnamese version of the minutes shall prevail.

2. The minutes of the General Meeting of Shareholders must be made and approved before the closing time of the meeting. The Chairperson and secretary or other people who sign in the meeting minutes will be jointly responsible for the accuracy and truthfulness of the minutes.

3. The Minutes of a General Meeting of Shareholders must be sent to all Shareholders within 15 days from the date of closing the meeting; Posting the minutes on VietinBank's website in accordance with the provisions of the Law can be an alternative to sending the Minutes.

4. The minutes of the General Meeting of Shareholders, the list of shareholders registering to attend the meeting, the passed resolution and related documents must be kept as record at VietinBank's head office.

Article 36. Request to revoke the decisions of the General Meeting of Shareholders

Within 90 Days from the date of receipt of the minutes of the General Meeting of Shareholders or the minutes of vote-counting results in case of obtaining written opinions, Shareholders, groups of Shareholders referred to in Clause 3 of Article 23 of this Charter shall have the right to request the Court or Arbitration to consider revoking the resolution or a part of the content of the resolution of the General Meeting of Shareholders in the following cases:

1. The order and procedures for convening and decision making of the General Meeting of Shareholders fail to comply with the provisions of this Charter and the law in material respects, except for the cases specified in Clause 6, Article 33 of this Charter.

2. The contents of the resolutions violate the provisions of this Charter and the Law.

Section 2:

The Board of Directors;

Article 37. Nomination of the Members of the Board of Directors:

A Shareholder or a group of Shareholders holding from 05% or more of total Ordinary Shares of VietinBank may nominate candidates to the Board of Directors. Board of Directors nomination shall follow the below rules: A Shareholder or group of Shareholders who holds from 05% to below 30% shall have the right to nominate up to 02 candidates; who holds from 30% to below 40% shall have the right to nominate up to 03 candidates; who holds from 40% to below 50% shall have the right to nominate up to 04 candidates; who holds from 50% or more shall have the right to nominate the maximum number of candidates to the Board of Directors in accordance with the number of members of the Board of Directors of the bank in accordance with the provisions of Law and VietinBank's Charter.

Article 38. The composition, term of service, criteria and conditions to serve as a member of the Board of Directors

1. VietinBank's Board of Directors consists of at least 05 members and no more than 11 members. The number of members of the Board of Directors of each term of service shall be decided by the General Meeting of Shareholders. The Board of Directors consists of at least 02 independent members, 2/3 (two-thirds) of the total number of members being independent members and non-executive officer members of VietinBank.

2. The term of office of the Board of Directors shall not be more than 05 years. The term of office of a member of the Board of Directors shall be in line with the term of office of the Board of Directors. A member of the Board of Directors may be re-elected without any limitation on the number of terms. An individual can only be elected as an Independent Member of the Board of Directors of VietinBank for no more than 2 consecutive terms. The term of office of replacing and supplementing member shall be the remaining duration of the Board of Directors' term of office. The Board of Directors whose term has just ended shall remain active until the Board of Directors of the new term takes over.

3. An individual and Related persons of such individual or representatives for capital contribution of an Institutional Shareholder and related persons of such persons may participate in the Board of Directors of VietinBank but shall not have more than 2 seats in the Board of Directors of VietinBank, except for those who are representatives for contributed capital of the State, the transferee of a forced transfer.

4. A member of the Board of Directors who is not an independent member of VietinBank may not concurrently hold either of the following positions:

(a) VietinBank's executive officer, except for the case of the General Director of VietinBank;

(b) Managers, executive officers of other credit institutions, managers of other enterprises, except in the case of managers, executive officers of VietinBank's subsidiaries or in the case of implementing a forced transfer plan which has been approved;

(c) Supervisors, members of the Supervisory Board of other credit institutions, other enterprises.

5. An independent member of VietinBank's Board of Directors may not concurrently hold either of the following positions:

(a) VietinBank's executive officer;

(b) Managers and executive officers of other credit institutions; managers of more than 02 other enterprises;

(c) Supervisors, members of the Supervisory Board of other credit institutions, other enterprises.

6. A member of the Board of Directors must satisfy all of the following criteria and conditions:

a) Not to be a subject regulated at clause 1, Article 42 of the Law on Credit Institutions and other provisions of the Law;

b) To have professional ethics according the regulations of the Governor of the State Bank;

c) To have university degree or higher;

d) To meet one of the following conditions: To have at least 03 years as a manager or executive officer of the credit institution; To have at least 05 years as a manager of an enterprise operating in the finance, accounting, auditing industry or of another enterprise having its equity of at least equal to the legal capital amount prescribed for the corresponding type of credit institution; Have at least 05 years working directly in the team in banking profession of a credit institution or foreign bank's branch; To have at least 05 years working directly in the team in finance, banking, accounting, and auditing profession.

Independent members of the Board of Directors must meet conditions on independence as specified at clause 22, Article 1 of this Charter.

7. In case the Board of Directors of VietinBank has fewer members than the required minimum number of members according to Clause 1 Article 38 of this Charter, within 90 Days from the date of falling short of the member(s), VietinBank must elect additional members, ensuring a minimum number of members

Information on election of any member of the Board of Directors must be disclosed as regulated by laws on securities and stock market.

8. A member of the Board of Directors may not be a shareholder of VietinBank.

Article 39. Powers and obligations of the Board of Directors

The Board of Directors is a governance body of VietinBank which, in the name of VietinBank, has full authority to make decisions and exercise rights and obligations regarding objectives and benefits of VietinBank except for matters falling within the authority of the General Meeting of Shareholders.

The Board of Directors has the following powers and duties:

1. To be responsible to the General Meeting of Shareholders for executing the assigned powers and duties.
2. To submit to the General Meeting of Shareholders for decision and approval of the contents under the powers and duties of the General Meeting of Shareholders as stipulated in Article 27 of this Charter (except for the matters proposed and recommended by the Supervisory Board.)
3. To make decisions on strategy, plan of medium-term development and annual business plan of VietinBank.
4. To decide the organizational structure of VietinBank, except for the management structure under the authority of the General Meeting of Shareholders.
5. To make decisions on establishment of branches, representative offices and to establishment of non-business units.
6. To elect, dismiss, remove from office the Chairman of the Board of Directors; appoint, dismiss, take disciplinary actions, suspend, sign or terminate contracts with and decide the wage, remuneration, bonus and other benefits of the General Director, Deputy General Directors and other executive officers under the authority of the Board of Directors.
7. To approve plan on capital contribution, purchase or sale of Shares, contributed

capital of VietinBank at other enterprises and credit institutions if the capital contribution value, expected purchase price or book value, in case of selling shares or capital contributions, is less than 20% of VietinBank's Charter capital as recorded in the latest audited financial statements;

8. To appoint representatives of VietinBank's contributed capital to other enterprises and credit institutions.

9. To approve the decision on investment in, purchase or sale of fixed assets of VietinBank if the investment amount or expected purchase price, in case of selling fixed assets, is 10% or more of VietinBank's Charter capital as recorded in the latest audited financial statements, except for the investment, purchase and sale falling within the jurisdiction of the General Meeting of Shareholders

10. To approve contracts and transactions of VietinBank in accordance with Clause 2 Article 62 of this Charter.

11. To inspect, supervise and direct the General Director in performing assigned tasks; to assess the performance of the General Director on annual basis.

12. To issue internal regulations relating to the organization, governance and operation of VietinBank in compliance with the Law, except for those that fall within the jurisdiction of the General Meeting of Shareholders.

13. To make decisions on risk management policies and supervise the implementation of risk prevention measures of VietinBank.

14. To review, approve the annual reports.

15. To make decision on offering new Shares subject to limit of Shares permitted to be offered.

16. To decide the offering prices of Shares and convertible bonds of VietinBank.

17. To decide the redemption of shares of VietinBank in accordance the approved plan.

18. To propose methods of profit distribution, dividend payment rates; to make decisions on timeframe and procedures of paying dividends or handling of loss arising during business operation.

19. To prepare the contents and related materials to submit the General Meeting of Shareholders for approval of matters that fall within the authority of the General Meeting of Shareholders, except for the contents that fall within the powers and duties of the Supervisory Board.

20. To approve the action programs and plans of the Board of Directors; agenda, contents and the materials of the General Meeting of Shareholders; to convene the General Meeting of Shareholders or obtain written opinions of shareholders for purpose of approving the resolutions, decisions of the General Meeting of Shareholders.

21. To arrange the execution, inspect and supervise the implementation of resolutions and decisions of the General Meeting of Shareholders or the Board of Directors.

22. To make decision on granting credit facilities as defined in paragraph 7 of Article 136 of the Law on Credit Institutions, except for other contracts, transactions falling under the jurisdiction of the General Meeting of Shareholders.

23. To promptly notify the State Bank information which negatively affects the membership status of any member of the Board of Directors, Supervisory Board, General Director.

24. To decide market development, marketing and technology solutions.

25. To decide on investment plans and investment projects within power and authority as prescribed by law.

26. To approve other contracts and transactions worth 10% or more of VietinBank's Charter capital as recorded in the latest audited financial statements.

27. To formulate the Regulation on Organization and Operation of the Board of Directors, VietinBank's Internal Governance Regulation for submission to the General Meeting of Shareholders for approval and disclosure on VietinBank's website.

28. To oversee and prevent conflicts of interest among members of the Board of Directors, members of the Supervisory Board, General Director and other managers, including misuse of VietinBank's assets and abuse of related party transactions.

29. Other powers and duties in accordance with the Law, regulations of the State Bank and as authorized by the General Meeting of Shareholders and internal regulations of VietinBank.

30. The Board of Directors shall be responsible for complying with the decisions of the General Meeting of Shareholders, provisions of this Charter and the Law.

Article 40. Wage, remuneration, bonuses and other benefits of the members of the Board of Directors

1. VietinBank has the right to pay remuneration and bonuses to members of the Board of Directors according to business results and efficiency.

2. Members of the Board of Directors are entitled to remuneration and bonuses. Remuneration for the work is calculated based on the number of man days necessary to complete the duties of a member of the Board of Directors and the rate of remuneration per day. The Board of Directors estimates the remuneration for each member on the principle of consensus. The total amount of remuneration and bonuses of the Board of Directors is decided by the General Meeting of Shareholders at the annual meeting.

3. The remuneration of each member of the Board of Directors shall be recorded as business expenses of VietinBank as provided for by the Law on corporate income tax and presented a separate item in the annual financial statements of VietinBank, and shall be reported to the annual General Meeting of Shareholders.

4. Members of the Board of Directors holding executive positions or members of the Board of Directors working at committees of the Board of Directors or performing other assignments outside the scope of normal duties of a member of the Board of Directors may be paid additional remuneration in the form of one-off remuneration, salary, commission, percentage of profit or in other forms as decided by the Board of Directors.

5. Members of the Board of Directors shall be reimbursed for all travel, meals, accommodation and other reasonable expenses that they have had to pay when performing their responsibilities as members of the Board of Directors, including costs incurred for attending meetings of the General Meeting of Shareholders, the Board of Directors or committees of the Board of Directors.

Article 41. Chairman of the Board of Directors

1. Chairman of the Board of Directors shall be elected among members of the Board of Directors, dismissed, removed from office by the Board of Directors. The election of the Chairman must follow the principle of majority. The Chairman of the Board of Directors must reside in Vietnam during his term of office.

2. Chairman of the Board of Directors of VietinBank shall not be concurrently an executive officer, a member of the Supervisory Board of VietinBank or of another credit institution or manager of another enterprise.

3. Powers and obligations of the Chairman of the Board of Directors:

- a) To preside over General Meetings of Shareholders.
- b) To prepare programs and plans for the operations of the Board of Directors; to be responsible for exercising his/her own rights and obligations.
- c) To supervise, arrange for supervision of the implementation of the Board of Directors' resolutions and decisions.
- d) To prepare agenda, contents and materials of the meetings; convene and preside over the meetings of the Board of Directors.
- e) To organize for approval of the resolutions, decisions of the Board of Directors. To sign, on behalf of the Board of Directors, the documents under the authority of the Board of Directors.
- f) To supervise the members of the Board of Directors in implementing their rights, obligations and assigned tasks.
- g) To authorize another member of the Board of Directors to exercise the rights and obligations of the Chairman of the Board of Directors only during periods of absence or inability to perform duties.
- h) To ensure that Members of the Board of Directors receive full, objective and accurate information and have enough time to discuss matters which must be considered by the Board of Directors.
- i) To ensure that employees shall be able to report to the Chairman or members of the Board of Directors on any abnormality relating to the financial situation, the operation and general issues, including the violation of moral rules of VietinBank.
- k) To assign duties to the members of the Board of Directors. The content of duty assignment must be specific and documented with signature of the Chairman of the Board of Directors.
- l) To assess, on annual basis, the performance of each member, Committees of the Board of Directors at and report to the General Meeting of Shareholders the assessment

results.

m) To prepare reports on the evaluation of the performance of the Board of Directors to submit to the General Meeting of Shareholders.

n) Other powers and obligations in accordance with the provisions of this Charter, VietinBank's internal regulations and the Law.

4. The Chairman of the Board of Directors shall authorize in writing another member of the Board to exercise the rights and obligations of the Chairman during his absence and notify such authorization to the remaining members of the Board of Directors and the General Director of VietinBank. In case of unavailability of an authorized person or when Chairman of the Board of Directors dies, is missing, is held in custody, serving a prison sentence, serving administrative handling measures at a compulsory detoxification facility or compulsory education facility, escaping from residence, restricted or incapable of civil acts, having difficulty in understanding, mastering acts, banned by court from incumbency, banned from practicing or assuming certain tasks, the remaining members shall elect one among them to hold the position of Chairman of the Board of Directors on the principle of consent by the majority of the remaining members until a new decision of the Board of Directors is made.

Article 42. Powers and obligations of the members of the Board of Directors

1. To exercise the rights and obligations of a member of the Board of Directors in accordance with the internal regulation of the Board of Directors and the duties assigned by the Chairman of the Board of Directors in an honest and prudent manner and for the interest of VietinBank and shareholders; to promote the independence of independent members of the Board of Directors in exercising rights and obligations; to take responsibility for exercising their rights and obligations.

2. To study the audited financial statements prepared by independent auditors, to provide opinions, to request the executive officers of VietinBank, independent auditors and internal auditors to explain and clarify on any issues related to such statements.

3. To request the Chairman of the Board of Directors to convene an extraordinary meeting of the Board of Directors as regulated by the Law.

4. To attend the meetings of the Board of Directors, to discuss and vote on all matters which are within the duties and powers of the Board of Directors in accordance with the provisions of this Charter and the Law, to be responsible to General Meeting of Shareholders and the Board of Directors for his/her decisions.

In case there is any conflict of interests in voting with any member, that member may not participate in the vote

5. To implement the decisions, resolutions of the Board of Directors and the General Meeting of Shareholders. To undertake the work and tasks as assigned by the Chairman of the Board of Directors.

6. Not to authorize another person to attend a meeting of the Board of Directors to decide on the contents specified in Clauses 2, 4, 6, 7, 8, 9, 10, 12, 13, 14 and 18 of Article 70 of the Law on Credit institutions and in Clauses 2, 6, 7, 9, 10, 12, 13, 14, 18, 22, 26 of Article 39 of this Charter.

7. To be responsible for explaining to the General Meeting of Shareholders and the Board of Directors on the implementation of his/her assigned tasks as required.

8. To have the right to request the General Director, Deputy General Directors, other managers in VietinBank to provide information and documents on the financial situation and business operation of VietinBank and members in VietinBank group.

9. To study and evaluate operation situation and performance of VietinBank and contribute to determining the development orientation and business plan of VietinBank from time to time.

10. To participate in election, dismissal or removal of the Chairman of the Board of Directors and other managerial positions within the authority of the Board of Directors.

11. To duly report to the Board of Directors on remuneration paid by subsidiaries, affiliated companies and other entities.

12. To report to the Board of Directors at the nearest upcoming meeting of transactions between VietinBank, its subsidiaries, companies whose over 50% of charter capital controlled by VietinBank with the member of the Board of Directors and his/her related persons; transactions between VietinBank and a company where the member of the Board of Directors is a founding member or corporate manager for 03 years prior to the transaction time.

13. To carry out information disclosure upon transacting VietinBank shares in accordance with the provisions of the Law.

14. An independent member of the Board of Directors of VietinBank must prepare a report on assessment of performance of the Board of Directors.

15. Other rights and obligations in accordance with the provisions of this Charter, VietinBank's internal regulations and the Law.

Article 43. Meetings of the Board of Directors

1. Chairman of the Board of Directors shall be elected in the first meeting of the Board of Directors within 07 Business days from the completion date of election of such Board of Directors. This meeting shall be convened and presided over by the member of the Board of Directors who got the highest number of votes or highest proportion of votes. If there is more than one member getting the same highest number of votes or proportion of votes, the members shall vote by majority principle one person among them to convene the Board of Directors' meeting.

2. VietinBank's Board of Directors shall meet on a regular and extraordinary basis. Regular meetings of the Board of Directors shall be held at least once every quarter and shall be convened by the Chairman of the Board of Directors or any member of the Board of Directors authorized by the Chairman of the Board of Directors.

3. The Chairman of the Board of Directors must convene an extraordinary meeting at the request of:

- a) The Supervisory Board;
- b) The General Director or at least 5 other managers;

- c) The independent member of the Board of Directors;
- d) At least two members of the Board of Directors;
- e) Other cases as provided for by the Law.

The request shall be made in writing, clearly stating the purpose of the meeting, matters to be discussed and decided within the authority of the Board of Directors. Chairman of the Board of Directors must convene a meeting of the Board of Directors within 07 Business days from the date of receipt of the request. In case of failure in convening a meeting of the Board of Directors at the request, the Chairman of the Board of Directors shall be responsible for any damage occurred to VietinBank; the owner of such request has the right to replace the Chairman of the Board of Directors to convene a meeting of the Board of Directors.

4. The Chairman of the Board of Directors or the convener of the meeting of the Board of Directors shall send a notice of meeting at least 03 business days before the meeting date. The meeting invitation shall be made in Vietnamese language, which clearly states the agenda, time and venue of the meeting, and matters to be discussed and decided. The meeting invitation shall be attached with meeting materials and voting papers of the members of the Board of Directors. The meeting invitation shall be sent as invitation letter, sent by registered mail, fax, electronic mail or other means to ensure that it shall reach the contact address of each member of the Board of Directors as registered with VietinBank. The meeting invitation without attached voting papers must also be guaranteed to reach the members of the Supervisory Board and the General Director.

5. The Board of Directors' meetings shall be held at VietinBank's Head Office or other appropriate locations in the territory of Vietnam or any other location as unanimously agreed by the members of the Board of Directors.

6. A meeting of the Board of Directors shall be held when there is presence of at least $\frac{3}{4}$ (three fourths) of the members of the Board of Directors.

In case there are not enough members attending the meeting as required, another meeting shall be reconvened within 7 Days since the date intended for the original meeting. The reconvened meeting shall be held if there are more than $\frac{1}{2}$ of the Board of Directors' members attending the meeting.

7. The Board of Directors' members must attend all meetings of the Board of Directors. A member of the Board of Directors may authorize another person to attend the meeting and vote if such authorization is approved by a majority of the members of the Board of Directors. Members of the Supervisory Board shall have the right to attend and discuss at the meetings of the Board of Directors but have no voting rights.

A member of the Board of Directors is considered attending and voting at a meeting in the following cases:

- a) To attend and vote directly at the meeting;
- b) To authorize another person to attend the meeting and vote in accordance with the provisions of this Clause;
- c) To attend and vote through online conferences, electronic voting or other electronic

forms;

- d) To send voting papers to the meeting via post, fax, email.

In case of delivery of votes via mail to the meeting, the votes must be contained in a sealed envelope and sent to the Chairman of the Board of Directors at least 01 hour before the opening of the meeting. Votes can only be opened in the witness of all meeting participants.

8. Authority and method of obtaining written opinions or opinions via other electronic means from members of the Board of Directors:

- a) The Chairman of the Board of Directors shall decide to obtain written opinions or opinions via other electronic means from members of the Board of Directors.

- b) The Secretariat to the Board of Directors shall prepare opinion collecting papers and necessary materials relating to the matters in question.

- c) Such opinion collecting papers and attached materials must be sent by registered mail to the contact address of each member of the Board of Directors.

- d) Such votes must consist of main contents as stipulated by the Law. The opinion collecting papers which have been filled in must include signature of the members of the Board of Directors and be sent to VietinBank in accordance with regulations of VietinBank.

- e) The Secretariat to the Board of Directors counts the votes and prepare vote-counting minutes under the supervision of at least one independent member of the Board of Directors (If an independent member of the Board of Directors has not yet been elected, the Secretariat shall count the votes and make the vote-counting minutes under the supervision of at least one member of the Supervisory Board for the case of written opinion collection). The Vote-counting minutes must have main contents as stipulated by the Law.

- f) The Secretariat to the Board of Directors takes part in obtaining written opinions of the members of the Board of Directors and the supervisor of vote counting must be jointly responsible for the honesty and accuracy of the minutes; damages arising from approved decisions due to dishonesty and inaccurate vote-counting.

- g) Resolutions and decisions of the Board of Directors must be sent to the members of the Board of Directors within 15 Days from the date of issuance.

- h) The returned opinion collecting papers, vote-counting minutes, full text of passed resolutions and other related materials that are attached to the opinion collecting papers must be archived at the Head Office of VietinBank.

- i) The decision made via the method of obtaining written opinions or opinions via other electronic means from members of the Board of Directors shall have the same validity as the decision made at the meeting of the Board of Directors.

9. Approval of resolutions and decisions of the Board of Directors

A resolution or decision of the Board of Directors shall be passed if approved by the majority of the meeting participants; Where no majority can be established, the final decision will be approved in favor of the side with the vote of the Chairman of the Board of Directors.

Article 44. Minutes of the meetings of the Board of Directors

1. All meetings of the Board of Directors must be recorded in a book of minutes, and may be audio recorded or visually recorded, if necessary. The minutes shall be made in Vietnamese and may be made in foreign language which contain the following main contents:

- a) Name, head office address, enterprise code;
- b) Meeting time and venue;
- c) Purpose, agenda and content of the meeting;
- d) Full names of each members who attend the meeting or persons authorized to attend the meeting and method of attending the meeting; Full names of members who do not attend the meeting and reasons;
- e) Matters discussed and voted on at the meeting;
- f) Summary of the opinions of each member who attend the meeting in chronological order of the meeting;
- g) Voting results with clear listing of members with their relevant votes of approval, disapproval and abstention
- h) The matters which have been approved and the proportion of "approval" votes;
- i) Full name and signature of the chair and the minutes maker, except for the case specified in Clause 2 of this Article.

2. In case the chair or minutes maker refuses to sign the meeting minutes, the meeting minutes shall be effective if it is signed off by all other members of the Board of Directors and contains all contents as prescribed at Points a, b, c, d, dd, e, g and h of Clause 1 of this Article.

3. The chair, the minutes maker and those who sign the minutes are responsible for the truthfulness and accuracy of the minutes of the meeting of the Board of Directors.

4. The minutes of the Board of Directors' meetings and materials used in the meetings must be archived at the Head Office of VietinBank.

5. The meeting minutes made in Vietnamese and foreign language shall have the same legal effect. In case of discrepancy in the contents of the minutes in Vietnamese and foreign language, the contents in the Vietnamese version of the minutes shall prevail.

Article 45. Automatic disqualification, dismissal and removal of the Board of Directors' titles

1. A member of the Board of Directors shall automatically be deprived of his/her status as a member of the Board Directors in the following cases:

- a) He/she is dead.
- b) Upon termination of the existence of an institutional Shareholder of VietinBank where he/she is a representative for its contributed capital in VietinBank.
- c) He/she falls within the list of those who are not eligible to be members of the Board of Director as stipulated in Clause 1, Article 42, Law on Credit Institutions.

d) He/she is no longer the authorized representative of an institutional Shareholder or a capital contributor.

e) When he/she is expelled from the territory of the Socialist Republic of Vietnam.

f) VietinBank's license for the establishment and operation is revoked.

g) Other cases as provided for by the Law.

2. The Chairman or a member of the Board of Directors shall be dismissed or removed in the following cases:

a) His/her capacity for civil acts is limited.

b) He/she is subject to removal for not involve in the operations of the Board of Directors for 06 consecutive months except for the case of force majeure.

c) He/she is subject to dismissal upon his/her submission of the application for resignation to the Board of Directors of VietinBank.

d) He/she is subject to removal for not meeting the standards and conditions prescribed in Article 41 of the Law on Credit Institutions and the provisions of this Charter.

e) He/she is subject to removal from the position of an independent members of the Board of Directors for not meeting the requirements in Clause 2, Article 41 and Clause 3, Article 43 of the Law on Credit Institutions and the provisions of this Charter.

f) According to a decision of the General Meeting of Shareholders.

g) Other cases as provided for by Law.

3. The Board of Directors must convene a session of the General Meeting of Shareholders to elect additional member(s) of the Board of Directors as specified in clause 3, Article 26 of this Charter. In other circumstances, at the nearest upcoming meeting, the General Meeting of Shareholders shall elect new members of the Board of Directors to replace the dismissed or removed members.

4. Where the Chairman of the Board of Directors is dismissed or removed, the remaining members of the Board of Directors shall elect a member of the Board of Directors to replace him/her on the principle of majority.

5. The Board of Directors must submit a written report and supporting document on automatic disqualification of a Board member as specified at clause 1 of this Article to the State Bank of Vietnam within 5 Business days since the date of confirming such Board member is automatically disqualified, and shall hold responsibility for the accuracy and truthfulness of such report.

Within 10 Days since the decision on the dismissal or removal of the Chairman or member of the Board of Directors is approved as specified in clause 2 of this Article, the Board of Directors must submit a written report and supporting documents to the State Bank.

6. After being dismissed, removed, or automatically disqualified, the Chairman or members of the Board of Directors shall be liable for their decisions during their terms of office.

7. The Chairman or members of the Board of Directors may be suspended or

temporarily suspended from their positions as specified at Article 47 of the Law on Credit Institutions.

Article 46. Assisting committees of the Board of Directors

1. The Board of Directors of VietinBank shall establish and maintain the following Committees:

- a) Risk Management Committee.
- b) Human Resources Committee

The Board of Directors shall decide the powers and duties, number and qualifications of members of such committees as regulated by the Law.

2. Besides assisting committees as set forth in Clause 1 of this Article, the Board of Directors may set up other assisting committees in accordance with the State Bank's regulations, provisions of the Law if necessary.

3. The Board of Directors shall establish a Secretariat Office working on a full time basis at VietinBank. Functions, duties and powers of the Secretariat Office shall be defined by the Board of Directors in accordance with the provisions of the Law.

Article 47. VietinBank's Secretary

1. The Board of Directors shall assign one or more officer(s) to take the role of VietinBank's Corporate Secretary.

2. The role and duties of VietinBank's Corporate Secretary shall be stipulated by the Board of Directors.

Section 3:

General Director And Other Executive Officers

Article 48. Appointment, powers and duties, wage, remuneration and other benefits of the General Director

1. The General Director is the most senior executive officer of VietinBank.

2. The Board of Directors appoints the General Director. The General Director is subject to the supervision of the Board of Directors and is responsible to the Board of Directors and the Law for exercising the assigned rights and obligations. The General Director cannot concurrently be the Chairman of Board of Directors, but can be a member or non-member of the Board of Directors.

3. The term of office of a General Director shall not exceed 05 years and he/she may be re-appointed without any limitation on the number of terms.

4. In case of vacancy of the General Director, the Board of Directors of VietinBank must appoint a General Director within 90 days from the date of vacancy of General Director.

5. Rights and duties of the General Director:

- a) To arrange the implementation of the decisions, resolutions of the Board of Directors and the General Meeting of Shareholders;
- b) To decide matters within his/her authority related to daily business operations

of VietinBank that are not within the authority of the General Meeting of Shareholders, the Board of Directors in accordance with the Law, the Charter and internal regulations of VietinBank;

c) To arrange the implementation of business plans and investment plans of VietinBank;

d) To set up, maintain an efficient system of internal control.

dd) To prepare and submit to the Board of Directors for approval of the six-month financial statements or report to the Board of Directors to submit to the General Meeting of Shareholders for approval of the annual financial statements. To take responsibility for the accuracy and truthfulness of the financial statements, statistical reports, financial settlement data and other financial information;

e) To promulgate, under his/her authority, internal rules and regulations; operational procedures and processes to operate the system of business administration and the system of management information;

f) To report to the Board of Directors, the Supervisory Board, the General Meeting of Shareholders and competent State agencies on the operations and business results of VietinBank;

g) To decide to apply measures beyond his/her authority in case of natural disaster, enemy sabotage, fire or incident and take responsibility for such decision and promptly report to the Board of Directors;

h) To recommend and propose the structure of management organization of VietinBank to the Board of Directors or the General Meeting of Shareholders for decision according to their competence;

i) To request the Board of Directors to hold an extraordinary meeting in accordance with provisions of this Charter;

k) To appoint, dismiss, remove from office the a managerial and executive position of VietinBank, except for the position under the decision making authority of the General Meeting of Shareholders, the Board of Directors in accordance with this Charter and internal regulations of VietinBank;

l) To sign contracts, and other transactions on behalf of VietinBank when being delegated or authorized;

m) To recommend the plan to use of profit and handling of business losses of VietinBank.

n) To recruit and decide salary, bonus of the recruited employees according to his/her authority;

o) Other rights and obligations in accordance with the Law, the Charter of VietinBank, resolutions and decisions of the Board of Directors and internal regulations of VietinBank.

6. The Board of Directors decides the salary, bonus and other benefits of the General Director based on business results and efficiency. Salary and expenses for the activities of the General Director shall be recorded to the business expenses of VietinBank according

to the Law on Corporate Income Tax, relevant Laws and regulations and shall be recorded as a separate item in annual financial statements of VietinBank and reported to the annual General Meeting of Shareholders.

Article 49. Assistants to the General Director

1. The General Director shall be assisted by Deputy General Directors, Chief Accountant, Directors of Divisions, Heads of Departments and centers of VietinBank, Directors of Dependent units.

2. The General Director shall propose to assign duties for Deputy General Directors and submit to the Board of Directors for approval.

3. The Board of Directors shall decide the number of Deputy General Directors. The term of office of a Deputy General Director is 5 years unless otherwise decided by the Board of Directors but shall not exceed 5 years.

4. The Chief Accountant shall assist the General Director in providing instructions for accounting and statistical activities of VietinBank, and have rights and duties as provided for by the Law.

Article 50. Criteria and conditions for the General Director and Deputy General Directors, Chief Accountant, Branch Managers, Directors of VietinBank's subsidiaries

1. The General Director of VietinBank must meet the following criteria and conditions:

b) Not to be a subject ineligible to be General Director as prescribed in Clause 1, Article 42 of the Law on Credit Institutions and other provisions of the Law and provisions of this Charter.

b) To have professional ethics according the regulations of the Governor of the State Bank;

c) To have a university degree or higher in one of the fields of finance, banking, economics, business administration, law, accounting, auditing;

d) To meet one of the following conditions: To have at least 05 years of experience as an executive officer of the credit institution; to have at least 05 years of experience as a General Director (Director), Deputy General Director (Deputy Director) of an enterprise having owner's equity of at least equal to the Legal capital prescribed for the equivalent type of credit institution and at least 05 years of experience in finance, banking, accounting and auditing; to have at least 10 years of experience working directly in the field of finance, banking, accounting, auditing.

e) To reside in Vietnam during the term of his/her office.

2. Deputy General Director, Chief Accountant, Branch Managers, Directors of Subsidiaries of VietinBank must meet the following standards and conditions:

a) Not to fall within the cases ineligible to hold a position specified in Clause 2, Article 42 of the Law on Credit Institutions, other provisions of the Law, and provisions of this Charter; For the Deputy General Director, he/she must not be a subject ineligible to hold a position specified in Clause 1, Article 42 of the Law on Credit Institutions and

provisions of this Charter;

b) To meet one of the following conditions: To have a university degree or higher in one among finance, banking, economics, business administration, or law, accounting, auditing or other professional areas of which he/she shall be in charge; or to have a university degree other than the above-mentioned areas and fields but to have at least 3 years of experience working directly in the field of banking, finance or the professional field of which he or she shall be in charge of.

e) To reside in Vietnam during the term of his/her office.

f) The chief accountant must also meet the standards and conditions prescribed by accounting law.

3. The General Director and a Deputy General Director cannot be concurrently a manager, executive officer, supervisor, or member of the Supervisory Board of another credit institution or enterprise, except for the cases where the Deputy General Director and equivalent positions are managers or executive officers of subsidiaries of VietinBank.

4. The following persons shall not be eligible to be Chief Accountant, Branch Managers or Directors of Subsidiaries of VietinBank:

a) Minors; those who have difficulty in cognition and behavior control; and those with restricted civil act capacity or having lost civil act capacity;

b) Those who are currently examined for penal liability, serving a prison sentence; are serving administrative measures at compulsory detoxification facilities or compulsory educational establishments; being banned by the Court from holding certain positions, practicing certain professions or doing certain jobs;

c) Convicts of serious or more serious crimes;

d) Convicts of crimes of infringement upon ownership whose criminal records have not been written off;

e) State Officials, civil servants, public employees, managers at department level or higher in enterprises where the State holds 50% or more of the Charter capital, except those appointed as representative for managing the State's capital contribution in VietinBank or those nominated, designated, or appointed to participate in the management, administration, and control of credit institutions according to task requirements;

f) Officers, non-commissioned officers, professional army men and defense workers and employees of an agency and unit under the Vietnam People's Army; officers, professional non-commissioned officers, police workers in an agency and unit under the Vietnam People's Police, except those appointed to represent the State's capital contribution, of the enterprises where the State holds 50% or more of the Charter capital in VietinBank

5. Spouse, parents, children, siblings of members of the Board of Directors, General Director of VietinBank and their spouses are not eligible to be Chief Accountant or person in charge of finance of VietinBank.

Article 51. Automatic disqualification, dismissal and removal of the General Director, Deputy General Directors

1. The General Director shall automatically be disqualified in the following circumstances:

- a) He/she is dead;
- b) He/she is a subject ineligible to hold a position as specified in Article 42 of the Law on Credit Institutions and provisions in this Charter;
- c) He/she is expelled from the territory of the Socialist Republic of Vietnam;
- d) VietinBank's establishment and operation license is revoked;
- e) Upon the expiry of his/her engagement contracts.

2. The General Director, Deputy General Directors shall be dismissed or removed upon occurrence of one of the following cases:

- a) His/her capacity for civil acts is limited;
- b) He/she is subject to dismissal upon his/her submission of the application for resignation to the Board of Directors of VietinBank.
- c) He/she is subject to removal for failure in meeting the criteria and conditions specified in Article 41 of the Law on Credit Institutions;
- d) At the decision of the Board of Directors;
- e) Other cases as regulated by Law and specified in VietinBank's internal regulations.

3. The Board of Directors shall dismiss or remove the General Director when approved by the majority of the members of the Board of Directors as participants of the meeting who having voting right and appoint a new General Director in replacement.

4. The Board of Directors must submit a written report and supporting documents on automatic disqualification of the General Director as specified in clause 1 of this Article to the State Bank of Vietnam within 05 Business days since the date of confirming the General Director is automatically disqualified, and shall hold responsibility for the accuracy and truthfulness of such report. The Board of Directors shall carry out procedures to fill in the vacant position by electing, appointing as regulated by the Law.

Within 10 Days since the decision on the dismissal or removal of the General Director is approved as specified in clause 2 of this Article, the Board of Directors must submit written report and supporting documents to the State Bank.

5. After being dismissed, removed, or automatically disqualified, the General Director and Deputy General Directors shall be still liable for their decisions during their terms of office.

6. The General Director, Deputy General Directors may be suspended or temporarily suspended as specified at Article 47 of the Law on Credit Institutions.

Section 4: **The Supervisory Board**

Article 52. Nomination for membership of the Supervisory Board

A Shareholder or a group of Shareholders holding from 05% or more of total

Ordinary Shares of VietinBank shall have the right to nominate candidates to the Supervisory Board. Supervisory Board nomination shall follow the below rules: A Shareholder or a group of Shareholders who holds from 05% to less than 30% shall have the right to nominate up to 02 candidates; who holds from 30% to less than 40% shall have the right to nominate up to 03 candidates; who holds from 40% to less than 50% shall have the right to nominate up to 04 candidates and who holds from 50% and more shall have the right to nominate the entire number of maximum candidates.

Article 53. Members of the Supervisory Board

1. The Supervisory Board must comprise of at least 05 members.

The term of office of the Supervisory Board shall not be more than 05 years. The term of office of the members follows the term of the Supervisory Board. The member of the Supervisory Board may be re-elected without any limitation on the number of terms. The term of office of an added or replacing member of the Supervisory Board shall be the remaining term of office of the Supervisory Board. The Supervisory Board whose term has just ended shall remain active until the Supervisory Board of the new term takes over.

A member of the Supervisory Board of VietinBank shall not concurrently hold either of the following positions except for being a manager, executive, or employee of VietinBank in case VietinBank takes over a forced transfer according to the forced transfer plan that has been approved:

(i) Manager, executive officer of VietinBank, another credit institution or enterprise; employee of VietinBank or VietinBank's subsidiaries

(ii) Employee of an enterprise where members of the Board of Directors or Members' Council of VietinBank are members of the Board of Directors, executive officers or major shareholders of that enterprise.

2. A member of the Supervisory Board shall have to satisfy all of the following criteria and conditions:

a) Not to be a subject regulated at clause 1, Article 42 of the Law on Credit Institutions.

b) To have professional ethics according the regulations of the Governor of the State Bank.

c) To have university degree or higher in finance, banking, economics, business administration, law, accounting, auditing. To have at least 3 years of working directly in the field of banking, finance, accounting or auditing.

d) Not to be a Related person of a Manager of VietinBank.

e) Head of the Supervisory Board must reside in Vietnam during his/her term of service.

f) Not to be a family relative of any member of the Board of Directors, Branch Manager or General Director and any other manager of VietinBank;

g) Not to be a manager of VietinBank.

h) Other qualifications and conditions as required by regulations of the relevant

Law.

3. Members of the Supervisory Board shall have the following rights and obligations:

a) To comply with the Law, this Charter, the internal regulations of the Supervisory Board and to perform tasks as assigned by the Head of the Supervisory Board to implement the duties and powers of the Supervisory Board in a truthful and prudent manner, for the interest of VietinBank and shareholders; to take responsibility for exercising their rights and obligations.

b) To elect one member among them to be the Head of the Supervisory Board.

c) To request the Head of the Supervisory Board to convene an extraordinary meeting of the Supervisory Board.

d) To inspect the business operations, to check the accounting books, assets, financial statements and to provide recommendations to overcome the shortcomings, if any.

e) To report to the Head of the Supervisory Board on the unusual financial activities of VietinBank and to be personally responsible for his/her own judgments and conclusions.

f) To attend the Supervisory Board meetings, to discuss and vote for matters under the scope of duties and powers of the Supervisory Board, except conflict-of-interest matters.

g) To be entitled to require managers, executive officers, officers and employees of VietinBank to provide data and explain business activities to perform assigned duties.

h) To request managers to report and explain the financial status, business results of subsidiaries, plans, projects, development investment programs and other decisions in the management of and administering VietinBank.

i) Other powers and duties as regulated by this Charter and the law.

4. The members of the Supervisory Board shall elect 01 person among them to become the Head of Supervisory Board in the principle of majority. The Supervisory Board must have more than half of its members permanently residing in Vietnam.

The Head of the Supervisory Board shall have the following rights and obligations:

a) To organize the exercise of duties and powers of the Supervisory Board as specified at Article 54 of this Charter, the provisions of the Law and to be responsible for exercising his/her rights and obligations

b) To convene and to chair the meetings of the Supervisory Board.

c) To prepare the work plans of the Supervisory Board and to assign specific duties to each Supervisory Board member in accordance with the Regulation on organization and operation of the Supervisory Board.

d) To supervise and instruct the Supervisory Board members in implementing their assigned tasks, powers and duties of the Supervisory Board.

e) To ensure that the Supervisory Board members shall receive sufficient, objective,

and accurate information and have sufficient time to discuss the issues to be reviewed by the Supervisory Board.

f) To only authorize one of the members of the Supervisory Board to perform the rights and obligations of the Head of Supervisory Board during his/her absence or inability in performing the duties.

g) On behalf of the Supervisory Board to sign document under the authority of the Supervisory Board.

h) On behalf of the Supervisory Board to convene an extraordinary General Meeting of Shareholders or to request the Board of Directors to organize an extraordinary meeting as stipulated by the Law.

i) To attend the Board of Directors' meeting and may raise his/her opinions but shall not vote.

k) To request his/her opinions to be noted in the minutes of the Board of Directors' meeting if such opinions differ from the Board of Directors' resolution or decision, and to report the same to the General Meeting of Shareholders.

l) Other rights and obligations provided herein and according to the provisions of the Laws.

5. A member of the Supervisory Board shall be automatically disqualified in the following cases:

a) He/she is dead.

b) He/she is a subject ineligible to hold a position as specified in Article 42 of the Law on Credit Institutions.

c) Upon termination of the existence of an institutional Shareholder of VietinBank where he/she is a representative for its contributed capital in VietinBank.

d) He/she is no longer the authorized representative of an institutional Shareholder.

e) He/she is expelled from the territory of the Socialist Republic of Vietnam;

f) VietinBank's establishment and operation license is revoked.

6. The head, a member of the Supervisory Board shall be dismissed or removed in the following cases:

a) His/her capacity for civil acts is limited;

b) He/she is subject to dismissal upon his/her submission of the application for resignation to the Supervisory Board of VietinBank.

c) He/she is subject to removal for not involve in the operations of the Supervisory Board for 06 consecutive months except for the cases of force majeure.

He/she fails to delivery assigned tasks or jobs.

She/he is found committing multiple misconducts of severity in breach of obligations as member of the Supervisory Board as prescribed by the Law and this Charter.

f) He/she is subject to removal for no longer meeting the criteria and conditions to

act as a member of the Supervisory Board as specified in the Law on Credit Institutions and this Charter.

g) According to a decision of the General Meeting of Shareholders.

h) Other cases as prescribed by the Law.

7. The Board of Directors must submit a written report and supporting documents on automatic disqualification of a member of the Supervisory Board as specified in this Article to the State Bank of Vietnam within 5 Business days since the date of confirming a member of the Supervisory Board is automatically disqualified, and shall hold responsibility for the accuracy and truthfulness of such report. The Board of Directors shall carry out procedures to fill in such vacant position by electing or appointing as regulated by the Law.

Within 10 Days since the decision on the dismissal or removal of the head or a member of the Supervisory Board is approved as specified in this Article, the Board of Directors must submit a written report with supporting documents to the State Bank.

8. After being dismissed, removed, or automatically disqualified, the head and members of the Supervisory Board shall be still liable for their decisions during their terms of service.

9. The head and members of the Supervisory Board may be suspended or temporarily suspended as specified at Article 47 of the Law on Credit Institutions.

10. In case the Supervisory Board or a member of the Supervisory Board seriously violates its obligations and causes damage to VietinBank, the Board of Directors shall convene the General Meeting of Shareholders to consider and dismiss the incumbent Supervisory Board or its member and elect new Supervisory Board or a new member in replacement.

11. Within 15 Days from the date the Head of the Supervisory Board is disqualified, dismissed or removed, the members of the Supervisory Board shall be responsible for organizing a meeting of the Supervisory Board to elect a member of the Supervisory Board satisfying all the criteria and conditions required by the Law and this Charter to assume the role of the Head of the Supervisory Board. Where the remaining members of the Supervisory Board are not Shareholders, the remaining members of Supervisory Board shall elect a member who meets the requirements of professional morality, management capability and professional ability as regulated by the Law to temporarily take over the work of the Head of the Supervisory Board and request the Board of Directors to convene the General Meeting of Shareholders for the purpose of electing additional members of the Supervisory Board and electing a head of the Supervisory Board

12. In other cases, the nearest upcoming General Meeting of Shareholders shall elect new members of the Supervisory Board to replace the members of the Supervisory Board who are automatically disqualified, dismissed and removed or to fill the vacancies.

13. In case the Supervisory Board of Directors of VietinBank has fewer members than the required minimum number of members according to the Law and this Charter, within 90 Days from the date of falling short of the member(s), VietinBank must elect additional members, ensuring a minimum number of members Information on election of

any member of the Supervisory Board must be disclosed as regulated by securities law and stock market.

Article 54. Duties and powers of the Supervisory Board

1. To supervise VietinBank's governance and operations in compliance with the Law, internal regulations, this Charter and resolutions and decisions of the General Meeting of Shareholders and the Board of Directors; to be responsible to the General Meeting of Shareholders for performing the assigned duties and powers according to the provisions of the Law on Credit Institutions and VietinBank's Charter.

2. To issue internal regulations of the Supervisory Board. To review, on an annual basis, internal regulations of the Supervisory Board, internal regulations of VietinBank on accounting and reporting.

3. To supervise the financial situation, to appraise the first half and annual financial statements of VietinBank, to evaluate reports on management activities of the Board of Directors; To report to the General Meeting of Shareholders on the appraisal results of the financial statements and reports on management activities of the Board of Directors; To evaluate the fairness, legality, truthfulness and diligence in the accounting and statistical activities and the financial statement preparation. The Supervisory Board may consult the Board of Directors before submitting its reports and recommendations to the General Meeting of Shareholders.

4. To inspect the accounting ledgers, other materials, the governance and management of VietinBank's operation if deemed necessary or in the following cases:

a) According to a decision of the General Meeting of Shareholders.

b) At the request of the State Bank or of the Major Shareholder or major group of Shareholders in accordance with the provisions of Law. The inspection must be carried out within a time-limit of 7 business days from the date of receiving the request. Within 15 Days from the end of the inspection, the Supervisory Board must make a report and explanations on matters requested for inspection to the requesting organizations and individuals.

5. To prepare a list of founding shareholders within 05 years from the date of being a founding shareholder, shareholder owning 01% or more of the Charter capital and related persons of members of the Board of Directors, members of the Supervisory Board, General Director of VietinBank, shareholder owning 01% or more of charter capital; To keep record and update changes to this list.

6. To recommend the measures to amend, supplement and improve the structure of organization for management and administration of business operations of VietinBank to the Board of Directors or the General Meeting of Shareholders.

7. To promptly notify the General Meeting of Shareholders and the Board of Directors upon detection of the acts of violation of the Law, VietinBank's Charter, internal regulations, resolutions and decisions of the General Meeting of Shareholders and the Board of Directors by VietinBank managers and executive officers; To request the violator to immediately cease the act of violation and take measures to address consequences (if any).

8. To request the Board of Directors to convene an extraordinary meeting of the Board of Directors or an extraordinary General Meeting of Shareholders as stipulated by the Law and this Charter.

9. To convene an extraordinary General Meeting of Shareholders in case the Board of Directors has made decisions in serious violation of the provisions of the Law or beyond its assigned authority or other cases as stipulated in this Charter.

10. To appoint, dismiss, take disciplinary action, suspend and decide salary and other benefits of internal audit titles.

11. To organize the implementation of internal audit; to have access to and be provided with information and documents related to the management and operation of the credit institution in a full, accurate and timely manner, and to have the right to leverage the credit institution's resources to implement assigned duties and powers; to hire experts, independent consultants and external agencies to perform its duties but still be responsible for the performance of the Supervisory Board's duties.

12. Members of the Supervisory Board shall keep confidential information obtained from the documents they are eligible to get access to, VietinBank may enter into an agreement/contract of responsibilities with each member of the Supervisory Board.

14. To attend and participate in discussions at the General Meetings of Shareholders, the meetings of the Board of Directors and other meetings of VietinBank.

15. To verify the relevance, legality, fairness and prudence degree in the management and administration of business activities; integrity, consistency and appropriateness of accounting, statistics and financial reporting.

16. To review, inspect and assess of the effectiveness and efficiency of the internal control system, internal audit, risk management and early warning functions of VietinBank.

17. To supervise the approval and implementation of investment projects, purchase and sale of fixed assets, contracts and other transactions of VietinBank under the decision authority of the General Meeting of Shareholders and the Board of Directors. Annually, to prepare and send reports on monitoring results to the General Meeting of Shareholders and the Board of Directors

18. To supervise compliance with regulations in Chapter VII of the Law on Credit Institutions on restrictions to ensure safety in VietinBank's operations.

19. To promptly report to the SBV on violations specified in Clauses 7, 10 and 19 of this Article and breaches in relation to ratios of share ownership ratio, capital contribution, and related persons according to provisions of the Law on Credit Institutions and provisions of this Charter .

20. To formulate the Regulation on Operation of the Supervisory Board for submission to the General Meeting of Shareholders for approval.

21. Other powers and duties in accordance with the decision of the General Meeting of Shareholders, VietinBank's Charter and internal regulations and the provisions of the Law.

Article 55. Right of the Supervisory Board to be provided with information

1. Documents and information must be sent to members of the Supervisory Board at the same time and by the same method as to the members of the Board of Directors, including:

- a) Meeting invitation, opinion collection papers of members of the Board of Directors and attached documents;
- b) Resolutions, decisions and minutes of the General Meeting of Shareholders, meetings of the Board of Directors;
- c) Report by the General Director submitted to the Board of Directors or other documents issued by VietinBank.

2. Members of the Supervisory Board have the right to access VietinBank records and documents kept at the Head Office, branches and other locations; have the right to visit the workplace of the managers and employees of VietinBank during working hours.

3. The Board of Directors, members of the Board of Directors, Director or General Director and other managers must provide sufficiently, accurately and in a timely manner the information and documents on the management, administration and business operations of VietinBank at the request of the Supervisory Board or its members.

Article 56. Salary, remuneration, bonus and other benefits of members of the Supervisory Board

1. Members of the Supervisory Board shall be entitled to receive salary, remuneration, bonus and other benefits as decided by the General Meeting of Shareholders. The General Meeting of Shareholders shall decide the total amount of salary, remuneration, bonus and other benefits and annual budget for the operation of the Supervisory Board.

2. Members of the Supervisory Board shall be reimbursed expenses for meals, accommodation, and travel, and the expenses for the use of independent consultancy services at reasonable rates. Total remuneration and such expenses shall not exceed the total annual budget for the operation of the Supervisory Board which has been approved by the General Meeting of Shareholders, unless otherwise decided by the General Meeting of Shareholders.

3. The salary and operation expenses of the Supervisory Board shall be recorded as business expenses of VietinBank as provided for by the Law on corporate income tax and presented as a separate item in the annual financial statements of VietinBank.

Article 57. Meetings, adoption of decisions and minutes of meetings of the Supervisory Board

1. The Supervisory Board must meet at least twice a year and the meeting is conducted when 2/3 of the members of the Supervisory Board attend the meeting. The minutes of the Supervisory Board meeting should be detailed and concise. The Minutes maker and members of the Supervisory Board as meeting participants must sign on the minutes of the meeting. Minutes of meetings of the Supervisory Board must be filed for purposes of holding each member of the Supervisory Board accountable.

2. The Supervisory Board may request members of the Board of Directors, General Director and representatives of the accepted auditing firm to attend such meeting for clarification on issues in question.

CHAPTER VI: SYSTEM OF INTERNAL CONTROL AND INTERNAL AUDIT

Article 58. System of internal control

1. Internal control system is a collection of internal mechanisms, policies, processes, regulations and organizational structure of VietinBank that is organized to ensure prevention, timely detection of and dealing with risks.

2. VietinBank must develop an internal control system to meet the following requirements:

a) Efficiency and safety in operation; protection, management, and safe and efficient use of assets and resources;

b) Truthful, adequate, complete financial and management information systems which provides timely information;

c) Compliance with the Law, mechanisms, policies, and internal regulations, processes and regulations.

d) Application of technology in internal control activities according to regulations of the Governor of the State Bank.

3. The State Bank may request VietinBank to hire an independent auditing firm to evaluate part or the entire internal control system when deemed necessary. VietinBank builds an internal control system and deploys technology applications in internal control activities according to the regulations of the Governor of the State Bank.

Article 59. Internal Audit

1. VietinBank sets up a dedicated internal audit team under the Supervisory Board to perform internal audit of VietinBank.

2. The internal audit conducts independent and objective review and assessment of the compliance with mechanisms, policies, processes and internal regulations of VietinBank; making recommendations to improve the efficiency of the systems, processes, regulations, contributing to ensuring that VietinBank operates safely, effectively and in accordance with the Law.

3. Internal audit results must be promptly reported to the Supervisory Board and sent to the Board of Directors and the General Director of VietinBank.

CHAPTER VII: OBLIGATIONS OF THE MEMBERS OF THE BOARD OF DIRECTORS, MEMBERS OF THE SUPERVISORY BOARD, GENERAL DIRECTORS AND OTHER EXECUTIVE OFFICERS

Article 60. Public disclosure of related interests

1. VietinBank must gather and update the list of related persons of VietinBank in

accordance with the provisions of Clause 20, Article 1 of this Charter and their respective contracts and transactions with VietinBank.

2. The members of the Board of Directors, members of the Supervisory Board, the General Director, Deputy General Directors of VietinBank must provide the following information to VietinBank:

a) Name, business code, address of the head office, field of business, number and date of issuance of the Business Registration Certificate, the place of business registration of the enterprise or economic entity where he/she or he/she and related person(s) own the contributed capital or shares of 05% or more of the charter capital, including the contributed capital, the shares under the name of other individuals or organizations as entrusted by him/her of 5% or more of the charter capital

b) Name, business code, address of the head office of the enterprise or other economic entity where his/her and Related persons are members of the Board of Directors, Members' Council, supervisors, members of the Supervisory Board, General Director (Director).

c) Information about related persons as individuals includes: Full name; personal identification number; Nationality, passport number, date of issue, place of issue for foreigners; relationship with the informant;

c) Information about related persons as organizations includes: name, business code, address of head office of the enterprise, number of Business Registration Certificate or equivalent legal documents; Legal representative, relationship with information provider.

dd) Shareholders, authorized representatives of shareholders, members of the Board of Directors, Supervisory Board, Director or General Director and other managers have the right to review, extract and reproduce a part or full copy of such declaration. VietinBank must enable access by such persons to review, extract and reproduce the list of related persons and related interests in the fastest and most convenient way. Any misconduct of hindering or barring them to exercise the right is prohibited.

3. Shareholders owning 01% or more of VietinBank's charter capital must provide VietinBank with the following information:

a) Full name; personal identification number; Nationality, passport number, date of issue, place of issue for foreign shareholders; Number of Business Registration Certificate or equivalent legal documents of the institutional shareholder; Date of issue and place of issue thereof;

b) Information about related persons as prescribed in Points c and d, Clause 2 of this Article;

c) Number and percentage of shares owned in VietinBank;

d) Number and percentage of shares owned by related person in VietinBank.

4. The disclosure of information specified in Clause 1 of this Article and the change of relevant information must be made in writing within 07 Business days from the date of occurrence or change the information.

5. VietinBank must disclose the information specified in Clause 1 of this Article annually to VietinBank's General Meeting of Shareholders and the information must be kept public and kept as record at the head office of VietinBank.

6. VietinBank must notify the State Bank in writing of the information specified in Clause 1 of this Article within 7 Business days from the date on which VietinBank receives the information for disclosure as prescribed in Clause 4 of this Article.

7. Members of the Board of Directors, General Director who to act at their own roles or on behalf of others in performing their assigned tasks in any form within the scope of the business of VietinBank must be held accountable before the Board of Directors, the Supervisory Board for justification on nature and scope of work; and shall only be entitled to proceed upon approval by the majority of remaining members of the Board of Directors. Full amount of income as proceeds from unauthorized actions or actions without consent by the Board of Directors, must be payable to VietinBank

8. Any member of the Board of Directors, member of the Supervisory Board, General Director, Deputy General Director of VietinBank and Shareholder owning 01% or more of VietinBank's charter capital must send to VietinBank a written information declaration for the first time and upon any change in this information within 07 Business days from the date of occurrence or change in information. For information at Points c and d, Clause 3 of this Article, a shareholder must only provide information to VietinBank when there is a change in share ownership ratio or in the share ownership ratio of such shareholder and related persons by 01% or more of VietinBank's charter capital compared to the previous information provision.

9. VietinBank must post and store the information specified in Clauses 2 and 3 of this Article at its head office and send a written report to the State Bank within 07 Business Days from the date VietinBank receives the provided information. Annually, VietinBank discloses information specified in Points a, b, d, Clause 2 and Points a, c, d, Clause 3 of this Article to the General Meeting of Shareholders of VietinBank.

10. VietinBank must publicly disclose information about the full names of individuals and organizations that are shareholders owning 01% or more of VietinBank's charter capital and information specified in Points c and d, Clause 3 of this Article on VietinBank's website within 07 Business days from the date VietinBank receives the provided information.

11. Subjects providing and publicly disclosing information must ensure that the information provided and publicly disclosed is truthful, accurate, complete, and on-time and take responsibility for their information provision and disclosure.

Article 61. Rights and obligations of managers and executive officers of VietinBank

1. To comply with the Law, the Charter of VietinBank, resolutions and decisions of the General Meeting of Shareholders of VietinBank.

2. To exercise rights and perform obligations as assigned in an honest, prudent manner for the legitimate interests of VietinBank, VietinBank's Shareholders and owners.

3. Not to take advantage of business information, know-how and business

opportunities of VietinBank, abuse the status, position and the properties of VietinBank for self-benefit or for the interest of other organizations and individuals or harm the interests of VietinBank, VietinBank's Shareholders.

4. To ensure that VietinBank's records are kept in order to provide data for the purposes of management, administration and control of all activities of VietinBank, inspection, supervision and investigation of the State Bank.

5. To be knowledgeable about the types of risk in the operations of VietinBank.

6. To promptly, fully and accurately notify VietinBank of their interests at other organizations, transactions with other organizations or individuals that may conflict with the interests of VietinBank and may only engage in transaction upon approval by the Board of Directors.

7. Not to facilitate themselves or their Related Persons in borrowing from or using other banking services of VietinBank with more favorable conditions than the general regulations of VietinBank.

8. Not to be subject to remuneration, salary raise or to request bonus payment to managers and executive officers when VietinBank suffers a loss.

9. To be responsible for complying with restrictive regulations to ensure safety in VietinBank 's banking operations according to the provisions of the Law on Credit Institutions 2024 .

10. Within the scope of assigned rights and obligations, to be responsible for implementing written requests of the State Bank for contents falling under the authority of the State Bank. To implement recommendations, warnings of risks and operational safety, warnings of risks of breaches of monetary and banking laws; inspectorate conclusions, recommendations, and decisions.

11. The responsibilities for staying honest and avoiding conflicts of interests of managers of VietinBank shall be in accordance with the provisions of the Law and internal regulations of VietinBank.

12. Other obligations in accordance with this Charter and the provisions of the Law.

Article 62. Approval of contracts and transactions between VietinBank and Related Persons

1. The General Meeting of Shareholders or the Board of Directors approves the contracts and transactions between VietinBank and the following Related Persons:

a) A major shareholder, an authorized representative of a major shareholder and their related persons;

b) Members of the Board of Directors, General Director, Deputy General Director and their related persons;

c) Enterprises to be declared by the members of the Board of Directors, members of the Supervisory Board, the General Director, Deputy General Directors of VietinBank as required in Clause 1, Article 60 of this Charter.

d) Subsidiary and affiliated companies of VietinBank

e) Members of the Supervisory Board and their related persons

2. The Board of Directors approves the contracts and transactions as prescribed in Clause 1 of this Article which are worth less than 20% of the Charter Capital of VietinBank as recorded in the latest audited financial statements. In this case, the signatory to a contract or transaction as representative of VietinBank must notify the members of the Board of Directors, members of the Supervisory Board of the parties related to such contract or transaction and send the draft contract or main terms and conditions of the transaction to them. The Board of Directors decides to approve the contracts, transactions within 15 Days from the date of receiving the notice; members of the Board of Directors who have interests related to the parties to a contract or transaction shall not have the right to vote.

3. The General Meeting of Shareholders approves contracts and transactions as stipulated in Clause 1 of this Article which are worth 20% or more of the Charter Capital of VietinBank as recorded in the latest audited financial statements;

4. In case the contract or transaction specified in Clause 3 of this Article is approved, the representative of VietinBank to sign the contract, transaction must notify the members of the Board of Directors, members of the Supervisory Board of the parties related to such contract or transaction and send the draft contract or the notice on the main terms and conditions of the transaction to them. The Board of Directors shall submit the draft contract, transaction or explain the major contents of the contract, transaction at the General Meeting of Shareholders or collect written opinions from the shareholders. In this case, the Shareholder who has interests related to the parties to the contract, transaction does not have the right to vote; the contract or transaction is approved according to the provisions of Article 62 of this Charter.

5. A contract or transaction shall become null and void according to the Court's decisions and be handled according to the provisions of the Law when it is executed in contravention of the provisions of this Article; The signatory of the contract, transaction, the Shareholders, members of the Board of Directors or the General Director who involve in such execution must jointly compensate for any damage arising, and refund to VietinBank the benefits earned from the performance of such contract, transaction.

6. VietinBank must disclose related contracts and transactions in accordance with provisions of the Law.

Article 63. Liabilities for the damages and compensation

Members of the Board of Directors, members of the Supervisory Board, General Director, Deputy General Directors are responsible for exercising their assigned rights and obligations in accordance with relevant Law, the Charter of VietinBank, resolutions of the General Meeting of Shareholders of VietinBank; To exercise the assigned rights and obligations in an honest, prudent and best effort manner in order to ensure the maximum lawful interests of VietinBank; Other responsibilities in accordance with provisions of the Law and internal regulations of VietinBank. In case of violation, they will be personally or jointly responsible for compensating for lost benefits, returning benefits received and compensating for all damages to VietinBank and the third party.

CHAPTER VIII: RELATIONSHIP BETWEEN VIETINBANK

AND ITS MEMBER UNITS

Section 1:

Dependent Units, Subsidiaries and Affiliated Companies of VietinBank

Article 64. Dependent Units, Subsidiaries and Affiliated Companies of VietinBank

1. VietinBank has its Dependent Units, Subsidiaries and Affiliated Companies, which are incorporated and operate in accordance with the provisions of the Law.

2. VietinBank may establish its domestic or overseas Dependent Units to support the operations of VietinBank in accordance with the decisions of the Board of Directors and within the scope permitted by the Law.

Section 2:

Relations between VietinBank and its Dependent Units

Article 65. Relations between VietinBank and its Dependent Units

The Dependent Units of VietinBank carry out business operations, accounting, personnel management and organization, and other activities in accordance with the mechanism of decentralization and authorization of VietinBank which are concretized in the regulations on the organization and operations of such units. The regulations on operations of the Dependent Units shall be developed by the General Director and submitted to the Board of Directors for approval.

Section 3:

Relations between VietinBank and the Related Companies

Article 66. The management of VietinBank's capital contributions and shareholdings in Related Companies

1. VietinBank shall authorize its representatives to exercise the rights and fulfill the responsibilities of VietinBank with respect to its capital contributions and shareholdings in Related companies.

2. VietinBank shall decide on that rate of capital contribution and share acquisition in newly established Related Companies, the adjustment of rate of capital contribution and share acquisition in the existing Related Companies in accordance with the business strategies and plans of VietinBank and the Law.

3. The rights and obligations of the Representatives of VietinBank in a Related Company shall be determined in accordance with the regulations issued by the Board of Directors and in each specific decision on the appointment of each representative.

Article 67. Controlling, associating and supporting the Related Companies

1. Where VietinBank holds controlling rights in a Related Company, its controlling and supporting rights shall be defined in the Charter and Financial statute of such Related Company, which may cover the following areas:

- a) To vote on the approval of the Charter on operation.
- b) To vote on the approval of the business orientation and strategy.

- c) To vote on the approval of the annual operation plans.
- d) To vote on the approval of business plans of the Related Company for the investments outside the Related Company
- e) To receive and approve management reports and audited annual financial statements of the Related Company.
- f) To receive profits and reimbursed expenses and take risks with respect to the VietinBank's amount of capital invested in the Related Company.
- g) Other areas in accordance with the Charter of the Related Company and the Law.

2. VietinBank shall not directly decide or directly participate in the management of the Related Companies. This provision does not prevent VietinBank's authorized representatives from performing management or executive roles in the Related Companies.

CHAPTER IX: RIGHT TO INVESTIGATE BOOKS AND BANKING RECORDS

Article 68. Right to investigate books and records

1. Ordinary shareholders shall have the following rights:
 - To review, look up and make an extract of the information on the name and contact address in the list of Shareholders having voting rights; to request the amendment of inaccurate self information;
 - To review, look up and make an extract or copy of VietinBank's Charter, minutes of General Meeting of Shareholders and Resolutions of the General Meeting of Shareholders.
2. In addition to the access right as stipulated in Clause 1 of this Article, a Shareholder or a group of Shareholders holding from 05% or more of the total Ordinary Shares of VietinBank shall have the right: To review and make an extract of the book of meeting minutes, resolutions, and decisions of the Board of Directors, bi-annual and annual financial statements, reports of the Supervisory Board, contracts, transactions subject to the Board of Directors' approval and other documents, except for documents related to trade or business secrets of VietinBank.
3. The members of the Board of Directors and the members of the Supervisory Board shall have the right to examine the Shareholder Register of VietinBank, the list of Shareholders and other books, records and documents of VietinBank for the purpose of their duties in VietinBank and shall be responsible to keep confidentiality of such provided information and documents.

Article 69. Regulations on document storage of VietinBank

1. Depending on each type, VietinBank must keep record of the following documents:
 - a) Charter of VietinBank; internal management regulations of VietinBank; member register or Shareholder Register;
 - b) Protection title of industrial property rights; certificate of product, goods and service quality registration; other licenses and certificates (if any);

- c) Documents and papers establishing VietinBank's ownership of assets;
- d) Voting papers, minutes of vote counting, minutes of the General Meeting of Shareholders, minutes of the Board of Directors; decisions of VietinBank;
- (dd) Prospectus for offering or listing securities;
- e) Reports of Supervisory Board, conclusions of inspection authorities, conclusions of the auditing firms.
- f) Accounting books, accounting documents, annual financial statements.

2. VietinBank must keep the documents specified in Clause 1 of this Article at the location and for the retention period determined by the Board of Directors of VietinBank, in accordance with relevant laws and regulations.

Article 70. Disclosure of information and announcement to the public

1. VietinBank must prepare annual financial statements and the annual financial statements must be audited in accordance with the provisions of the Law. VietinBank publishes annual financial statements that have been audited in accordance with the Law and submits them to competent authorities.

2. Annual financial statements must incorporate all reports, appendices and notes according to the provisions of the Law. Annual financial statements must be a truthful and fair reflection of the performance of VietinBank.

3. VietinBank must prepare and publish reviewed semi-annual financial statements and quarterly financial statements in accordance with the Law and submit them to competent authorities.

CHAPTER X: PROFIT DISTRIBUTION

Article 71. Profit Distribution

1. After fund appropriation, the remaining profit of VietinBank shall be used to pay dividend in accordance with the decision of the General Meetings of Shareholders and as provided for by Law.

2. Dividends shall be distributed in accordance with the decision of the General Meeting of Shareholders based on the proposal of the Board of Directors. VietinBank shall pay dividends to Shareholders after fulfilling its tax obligations and other financial obligations as provided for by Law; appropriating to the funds of VietinBank and fully covering previous losses in accordance with this Charter and the Law; and after payment of all intended dividends, VietinBank must still be able to make payment for all debts and other liabilities (if any) which become due.

3. Payment of dividends for preference shares shall be implemented in accordance with the separate conditions applicable to each type of preference shares.

4. Dividends paid to Ordinary Shares shall be determined based on the retained profits of VietinBank as decided by the General Meeting of Shareholders.

5. Dividends may be paid in cash, by shares of VietinBank or by other assets as proposed by the Board of Directors and decided by the General Meeting of Shareholders.

Where payment is made in cash, it shall be made in Vietnamese Dong and may be made by bank transfer at the request of the Shareholders.

The payment of dividends may be made by bank transfer when VietinBank has sufficient information of the Shareholder's bank to be able to transfer directly to such Shareholder's bank account. VietinBank shall not be responsible for any losses arising from this bank transfer if it has made the bank transfer based on the exact banking details provided by the Shareholder. Where the shares are listed on the Stock Exchange, the payment of dividends for these Shares may be carried out through securities companies or the depository center.

6. Dividends must be paid in full within 6 months from the closing date of the Annual General Meeting of Shareholders. The Board of Directors must prepare a list of shareholders who are entitled to receive dividends, determine the rate of dividend paid for each Share and the time-limit and method of payment at least 30 days prior to the date of each dividend payment. The notice on dividend payment must be sent by a method guaranteed to reach the registered addresses of all Shareholders no later than 15 Days prior to the actual payment of dividends.

The notice must clearly specify the name of VietinBank; full name, permanent address, nationality, the Identification card number, passport number or any other valid personal identification of the shareholder for individual shareholders; name, permanent address, nationality, the number of the establishment license or the number of the business registration of the Shareholder for institutional Shareholders; quantity of shares by each type of the Shareholder, dividend rate for each Share and the total amount of dividends to be paid to such Shareholder, and time and method for dividend payment; full name and signatures of the Chairman of the Board of Directors and the General Director of VietinBank.

7. Where the Shareholder transfers his or her shares between the time of finalization of the list of Shareholders and the time of dividend payment, the transferor shall be entitled to receive the dividends from VietinBank.

8. In case of stock dividend, VietinBank shall not have to carry out Share offering procedures in accordance with provisions of the Law on Enterprises. VietinBank must register to increase its Charter capital in accordance with the total par value of Shares used to pay dividends within 10 Days from the date of completion of dividend payment.

9. The Board of Directors may decide a mid-term payment of dividends when such payment is considered appropriate with the solvency and profitability of VietinBank.

10. Except for the case of Shares carrying accompanying rights or otherwise stipulated in the Share issuance provisions, the dividends of the Share Certificates that are not yet fully paid for shall be paid in proportion with the amount of payment made for the purchase of such Shares up to the time of the dividend payment. Additional dividend shall not be paid by VietinBank upon the full payment for such shares.

11. VietinBank shall not pay any interests on the dividends or any other sums which the Shareholders have not yet received when the payment of dividend is due.

CHAPTER XI: FINANCE, ACCOUNTING, REPORTING

Article 72. Appropriation to reserves

1. VietinBank shall set aside funds and reserves as provided for by Law.
2. VietinBank's profit after recovering the loss incurred in the previous year as regulated by the Law on Corporate Income Tax and after paying corporate income tax as required by Law, shall be allocated as follows:
 - a) To distribute profit to affiliated capital-contributing parties according to the signed economic contracts (if any).
 - b) To cover losses accumulated in the previous years, where the validity period allowing deduction of profit before tax for such coverage has already expired.
 - c) To set aside funds according to the provisions of Law.
3. VietinBank may pay stock dividend for Charter capital raising. The stock dividend rates are decided by the Prime Minister.

Article 73. Fiscal year

The fiscal year of VietinBank commences from the 01st January each year and end on the 31st December of the same year (calendar year). The first fiscal year begins from the date of issuance of the Business registration certificate and ends on 31st December of the same year.

Article 74. Financial regime, accounting and bookkeeping

1. VietinBank's financial regime follows the provisions of the Law. The Board of Directors shall promulgate VietinBank's financial statute in compliance with the provisions of law.
2. VietinBank's accounting follows the provision of the Law on accounting; is responsible before the law for the accuracy and truthfulness of revenues and expenditures and complies with regulations on invoices and accounting documents.

Article 75. Reporting

1. Reporting
 - a) VietinBank must implement a reporting and information provision regime according to the provisions of law on accounting, statistics, and statistical investigation.
 - b) VietinBank must periodically report its operational activities according to the regulations of the Governor of the State Bank of Vietnam.
 - c) In addition to the reports specified in Points a and b of this Clause, VietinBank is responsible for promptly reporting to the State Bank of Vietnam in the following cases:
 - (i) Unusual developments in professional operations may seriously affect VietinBank's business situation in accordance with specific legal provisions applicable to such business operations;
 - (ii) Changes in organization, governance, administration, financial situation of major shareholders and other changes that seriously affect VietinBank's business operations; Sale, purchase and transfer of shares and capital contributions of major shareholders;
 - (iii) Changes in VietinBank branch name; Temporary suspension of transactions for less than 05 Business days; Share listing on the domestic stock market.

d) Subsidiaries and affiliated companies of VietinBank are responsible for sending financial reports and operational reports to the State Bank of Vietnam when requested.

e) Within 90 Days from the end of the fiscal year, VietinBank must submit an annual report to the State Bank of Vietnam in accordance with the provisions of law.

2. Submission of Annual Reports

a). At the end of a fiscal year, the Board of Directors must submit the following reports to the General Meeting of Shareholders:

i) Report on business performance of VietinBank;

ii) Financial statements;

iii) Report on assessment of the management and administration of VietinBank;

iv) Assessment report of the Supervisory Board

b) Where an audit is required by Law, the annual financial statements of VietinBank must be audited before submission to the General Meeting of Shareholders for consideration and approval.

c) The reports specified at items (i), (ii), (iii), point a of this Clause must be sent to the Supervisory Board for appraisal at least 30 Days before the opening date of the Annual General Meeting of Shareholders.

d) The reports specified in points a, b, c of this Clause, the appraisal report of the Supervisory Board and the audit report must be kept at the head office of VietinBank at least 10 Days before the opening of the General Meeting of Shareholders. Shareholders holding shares of VietinBank for at least 01 year have the right to, by themselves or together with lawyers, accountants and certified auditors, directly review the report as provided for in this Article.

Article 76. Handling of asset losses

In the event of asset losses, VietinBank must determine the cause, responsibility, and handle the losses in the following order:

1. In cases where the loss is due to subjective reasons, the person causing the loss must compensate for the damage. The handling of responsibility and compensation for damages by the person causing the loss shall be carried out in accordance with the provisions of law. The authority to decide the level of compensation shall comply with the Regulations on labor discipline and material responsibility within the VietinBank system and any amendments or supplements thereto from time to time.

2. In cases where the asset is insured, the handling shall be in accordance with the insurance contract.

3. Provisions set aside as expenses shall be used to offset the loss in accordance with the provisions of law.

4. The value of the loss, after being offset by compensation from individuals, collectives, insurers, and the use of provisions set aside as expenses, if still insufficient, shall be covered by VietinBank's financial reserve fund. If the financial reserve fund is not

sufficient to cover the shortfall, the remaining amount shall be recorded as other expenses in the period.

CHAPTER XII: AUDITING

Article 77. Auditing

1. Before the end of the fiscal year, VietinBank decides to select an independent audit firm that meets the requirements according to the regulations of the Governor of the State Bank of Vietnam to audit financial statements and provide assurance services for operations of the internal control system in preparing and presenting financial statements in the following fiscal year

Within 30 Days from the date of decision to select an independent audit firm, VietinBank must notify the State Bank of Vietnam of the selected independent audit firm.

2. A copy of the audit report must be attached to every annual financial statement of VietinBank.

3. VietinBank shall prepare and send its annual financial statements to the independent auditing firm after the end of a fiscal year.

4. The independent auditing firm shall examine and certify the annual financial statements of VietinBank and prepare an audit report and submit the same to the Board of Directors within a time-limit of 3 months from the end of the fiscal year. The employees of the independent auditing firm that audits VietinBank must be approved by the competent State authority, if required by the Law.

5. The auditors who audit VietinBank's financial statements shall be permitted to attend all General Meetings of Shareholders and shall be entitled to receive notices and other information relating to the General Meeting of Shareholders which the Shareholders are entitled to receive, and shall have the right to express their opinions at the General Meeting of Shareholders about the auditing-related matters.

CHAPTER XIII: REORGANIZATION, DISSOLUTION, LIQUIDATION AND BANKRUPTCY OF VIETINBANK

Article 78. Reorganization

The division, separation, consolidation, merge and conversion of VietinBank shall be undertaken in accordance with the provisions of the relevant Law.

Article 79. Dissolution of VietinBank

1. VietinBank shall be dissolved in the following cases:

a) Voluntarily applying for dissolution if being able to repay all debts and approved in writing by the State Bank;

b) Upon the expiration of the operation period without applying for extension or

applying for extension of the operation period but not permitted in writing by the State Bank;

- c) Upon revocation of the license.
- e) Other cases as provided for by the Law.

2. Decisions on dissolution of VietinBank shall be approved by the General Meeting of Shareholders and reported to competent Authorities as provided for by the Law. The liquidation of assets of VietinBank as a result of dissolution shall be undertaken under the supervision of the State Bank.

3. Within 7 Business days from the date of approval, the resolutions, decisions on dissolution and the meeting minutes must be sent to the Business registration agency, tax authority, and employees in VietinBank. Resolutions and decisions on dissolution must be posted on the National Portal on Business Registration and publicly posted at the head office, branches and representative offices of VietinBank.

In case VietinBank still has outstanding financial obligations that are unpaid, resolutions, decisions on dissolution and debt settlement plans must be sent to creditors and stakeholders. A debt settlement plan must include the name and address of the creditor; debt amount, deadline, location and method of repayment of such debt; method and time limit for the settlement of creditors' claims;

4. VietinBank's debts shall be paid in the following order of priority:

- a) Unpaid salary, severance pay, social insurance, health insurance, unemployment insurance as prescribed by Law and other benefits of the employees under the collective labor agreement signed labor contracts;
- b) Unpaid tax;
- c) Other debts.

5. Other procedures and regulations related to the dissolution of VietinBank shall be undertaken in accordance with the relevant provisions of the Law.

Article 80. Bankruptcy of VietinBank

The bankruptcy of VietinBank shall be undertaken in accordance with the provisions of the Law on bankruptcy.

CHAPTERXIV: INTERNAL DISPUTES SETTLEMENT

Article 81. Internal Disputes Settlement

1. Where disputes or complaints related to the operation of VietinBank or to the rights of Shareholders arising from this Charter or from any rights or obligations regulated by the Law, between:

- a) One or more Shareholders and VietinBank.
- b) One or more Shareholders and the Board of Directors, Supervisory Board, the General Director or Managers of VietinBank.

The concerned parties shall try to resolve such disputes through negotiation and

reconciliation. Except where such disputes involve the Board of Directors or the Chairman of the Board of Directors, the Chairman of the Board of Directors will preside over the settlement of such disputes and request each party to present the actual factors relating to the disputes within 10 Business days from the date on which the disputes arise. Where a dispute is related to the Board or Directors or the Chairman of the Board of Directors, any party may require the appointment of an independent expert to act as an arbitrator for the settlement of the dispute.

2. If no decision on reconciliation is made within 06 weeks from the beginning of the reconciliation process or if the decision of reconciliation intermediary is not accepted by the parties, any party may bring such disputes to the competent Arbitration or Court.

3. Each party shall bear its own costs arising from the negotiation and reconciliation procedures. The expenses of arbitration or court shall be borne by the party that is decided by the arbitration or court.

CHAPTER XV: AMENDMENT AND SUPPLEMENT TO THE BANK'S CHARTER

Article 82. Amendment and supplement to the Charter

1. Any amendments or supplements to this Charter shall be considered and decided by the General Meeting of Shareholders.

2. Where any provisions of Law related to the operations of VietinBank are not referred to in this Charter or if any new provisions of the Law are different from the provisions of this Charter, such provisions of Law shall automatically apply and govern the operation VietinBank.

CHAPTER XVI: ENFORCEMENT TERMS

Article 83. Effective date

1. This Charter consisting of 16 Chapters, 84 Articles is unanimously approved by the General Meeting of Shareholders of VietinBank on/...../2026 in Hanoi, with full text of this Charter also approved by the Board of Directors.

2. The official language which is used in the General Meeting of Shareholders, meetings of the Board of Directors, meetings of Supervisory Board shall be Vietnamese; the language used for documents such as Charter, regulations, decisions of VietinBank as well as in the minutes of the above mentioned meetings shall be Vietnamese. Foreign shareholders (if any) shall make arrangement for their own interpreter/translator and bear all expenses of translation and interpretation from Vietnamese into a foreign language.

3. This Charter takes effect from/...../2026

4. All units and individuals of VietinBank shall be responsible for complying with the provisions of this Charter.

5. The Charter is made into 10 originals in Vietnamese and may be translated into foreign languages if requested by the Board of Directors. In case this Charter is translated into another language, the Vietnamese version and the foreign language version will have

the same validity and effect. In the event of any inconsistency between Vietnamese and foreign language versions, the Vietnamese version shall prevail. This Charter is archived and submitted to the competent State authorities as provided for by Law.

Article 84. Transition clause

1. Managers, executive officers and other titles of VietinBank elected and appointed before July 01, 2024 who do not meet the provisions of Clause 4, Clause 5, Clause 6, Article 38; Article 50; Clause 1, Clause 2, Article 53 of this Charter may continue to their incumbency until the end of the term or until the expiration of the term of election or appointment.

2. The Board of Directors of VietinBank elected before July 01, 2024 that does not meet the provisions of Clauses 1 and 3, Article 38 of the Charter may continue to operate until the end of the term of the Board of Directors.

3. As of July 01, 2024, the Supervisory Board of VietinBank whose number of members fails to meet the requirement in Clause 1, Article 53 of this Charter may continue to maintain the number of Supervisory Board members as prescribed in Clause 2, Article 44 of the Law on Credit Institutions No. 47/2010/QH12, as amended and supplemented according to the Law No. 17/2017/QH14 until the end of the terms of the Supervisory Board and members of the Supervisory Board, except in cases where VietinBank elects, appoints additional or replaces members of the Supervisory Board.

**LEGAL REPRESENTATIVE OF VIETINBANK
CHAIRMAN OF BOARD OF DIRECTORS**

Tran Minh Binh



ANNEX - PROPOSED AMENDMENTS TO THE CHARTER OF VIETINBANK IN 2026

No.	Existing Charter		Draft Text of the Revised Charter		Ground for amendments
	Article	Content	Article	Content	
1	INTRODUCTION	This Charter was duly approved in accordance with the Resolution of the General Meeting of Shareholders No.29/NQ-DHDCD dated April 18, 2025 and the Resolution of VietinBank's Board of Director No. 11/NQ-HDQT-NHCT-VPHDQT1 dated January 19, 2026	INTRODUCTION	This Charter was duly approved in accordance with the Resolution of the General Meeting of Shareholders No/NQ-DHDCD dated/...../2026	Amended to reflect the actual issuance of the Charter after approval by the General Meeting of Shareholders.
2	Article Interpretation	2. "Law on Credit institutions" means the Law on Credit Institutions No. 32/2024/QH15 dated 18th January 2024.	Article Interpretation 1.	2. "Law on Credit institutions" means the Law on Credit Institutions No. 32/2024/QH15 dated January 18, 2024, and its amending and supplementing documents.	Amended to align with the amendments and supplements to relevant legal documents from time to time.
3		3. "Law on Enterprises" means the Law on Enterprises No.59/2020/QH13 dated 17th June 2020, amended and supplemented according to the Law No.03/2022/QH15 dated January 11, 2022.		3. "Law on Enterprises" means the Law on Enterprises No.59/2020/QH13 dated June 17, 2020, and its amending and supplementing documents.	
4		21. "Law" means any document listed in Article 4 of the Law on Promulgation of Legal Documents passed by the National Assembly of Vietnam on June 22, 2015, and if it is amended or		21. "Law" means any document listed in Article 4 of the Law on Promulgation of Legal Documents in 2025, and if it is amended or supplemented, the documents then defined as legal normative documents under	Amended due to the replacement of the Law on Promulgation of Legal Documents 2015 by the Law on Promulgation of



No.	Existing Charter		Draft Text of the Revised Charter		Ground for amendments
	Article	Content	Article	Content	
		supplemented, the documents then defined as legal normative documents under such amendments or supplements shall be included.		such amendments or supplements shall be included.	Legal Documents 2025.
5		Not available yet		22. <i>"Electronic means" means hardware, software, information systems or other means operating based on information technology, electrical technology, electronics, digital technology, magnetic technology, wireless transmission technology, optical technology, electromagnetic technology or other similar technologies.</i>	Supplemented the definition of "Electronic means" as stipulated in Clause 2, Article 3 of the Law on Electronic Transactions 2023, because Clause 8, Article 43 of the draft Charter adds the form of obtaining the Board of Directors' opinion by other electronic methods.
6	Article 2. Name, Head office, branches, representative offices and duration of operation of VietinBank	2. Head office of VietinBank: - Address: 108 Tran Hung Dao, Cua Nam Ward, Hoan Kiem District, Hanoi City	Article 2. Name, Head office, branches, representative offices and duration of operation of VietinBank	2. Head office of VietinBank: - Address: 108 Tran Hung Dao, Cua Nam Ward, Hanoi City	Amended to update the head office address in accordance with the new administrative boundaries.
7	Article 5. VietinBank's seals	3. The management and keeping of the seals shall comply with the internal regulations of VietinBank.	Article 5. VietinBank's seals	3. The management, use, and preservation of seals shall be carried out <i>in accordance with the provisions of law</i> and VietinBank's internal regulations.	Amended to conform with Clause 3, Article 43 of the Law on Enterprises 2020.
8	Article 6. Development standpoint, lines of	2. Field of business of VietinBank consists of	Article 6. Development standpoint, lines of	2. Field of business of VietinBank consists of banking	Amended to conform with Clause 17,

No.	Existing Charter		Draft Text of the Revised Charter		Ground for amendments
	Article	Content	Article	Content	
	business and mission of VietinBank	financial—and banking activities and other business activities in accordance with the Law on Credit Institutions.	business and mission of VietinBank	activities and other business activities in accordance with the Law on Credit Institutions.	Article 4 of the Law on Credit Institutions 2024.
9	Article 8. Main activities of VietinBank	<p>Commercial banking activities</p> <p>a) Fund mobilization</p> <p>VietinBank is entitled to mobilize funds from domestic and overseas organizations and individuals in Vietnamese Dong, foreign currencies, gold and other financial instruments in the following forms as provided for by Law:</p> <p>(i) Taking deposits;</p> <p>(ii) Issuing certificates of deposit</p> <p>(iii) Borrowing funds from other credit institutions, the State Bank and other organizations; and</p> <p>(iv) Other forms of fund mobilization as provided for by law.</p> <p>b) Credit activities</p> <p>VietinBank is entitled to extend credit to domestic and overseas organizations and individuals in Vietnamese Dong, foreign currencies and gold in the following forms as regulated by Law:</p>	Article 8. Main activities of VietinBank	<p><i>VietinBank is entitled to conduct the activities of a commercial bank in accordance with the provisions of law and the regulations of the State Bank of Vietnam, including the following activities:</i></p> <p>1. Banking Activities</p> <p><i>a) Taking demand deposits, term deposits, savings deposits, and other types of deposits.</i></p> <p><i>b) Issuing certificates of deposit.</i></p> <p><i>c) Granting credit in the following forms:</i></p> <p><i>(i) Loans;</i></p> <p><i>(ii) Discounting and rediscounting;</i></p> <p><i>(iii) Bank guarantees;</i></p> <p><i>(iv) Issuing credit cards;</i></p> <p><i>(v) Domestic factoring; international factoring;</i></p> <p><i>(vi) Letters of credit;</i></p> <p><i>(vii) Other forms of credit granting as prescribed by the Governor of the State Bank of Vietnam.</i></p> <p><i>d) Opening payment accounts for customers.</i></p> <p><i>e) Providing payment instruments.</i></p>	Amended to comply with the provisions of the Law on Credit Institutions 2024 (Articles 107 to 114) and VietinBank's License for Establishment and Operation No. 13/GP-NHNN dated June 17, 2022, its subsequent amending and supplementing decisions

No.	Existing Charter		Draft Text of the Revised Charter		Ground for amendments
	Article	Content	Article	Content	
		<p>(i) Short-, medium- and long-term loans to meet the demand for capital for purposes of production, business, services, livelihood and implementation of development investment projects;</p> <p>(ii) Guarantees;</p> <p>(iii) Financial leasing through Financial Leasing Company;</p> <p>(iv) Discounting, re-discounting transferable instruments and other valuable papers;</p> <p>(v) Factoring;</p> <p>(vi) Letters of credit;</p> <p>(vii) Other forms of credit extension.</p> <p>c) Payment and cash services</p> <p>(i) Opening accounts, providing payment and cash services for domestic and foreign customers as provided for by Law.</p> <p>(ii) Setting up its internal payment system and participating in domestic and overseas payment systems; participating in international payment systems upon approval by the State Bank.</p> <p>(iii) Trading and providing foreign exchange services, trading on domestic and</p>		<p><i>f) Providing payment services through accounts:</i></p> <p><i>(i) Performing domestic payment services including checks, payment orders, payment authorizations, collection orders, collection authorizations, money transfers, bank cards, collection and disbursement services;</i></p> <p><i>(ii) To provide international payment services after obtaining written approval from the State Bank of Vietnam; and other payment services as prescribed by the Governor of the State Bank of Vietnam.</i></p> <p>2. Borrowing, depositing, buying, and selling valuable documents</p> <p><i>a) Borrowing from the State Bank of Vietnam in the form of refinancing; buying and selling valuable documents with the State Bank of Vietnam in accordance with the Law on the State Bank of Vietnam.</i></p> <p><i>b) Lending, borrowing, depositing, receiving deposits, buying and selling on a forward contract of valuable documents with credit institutions and branches of foreign banks in accordance with the regulations of the Governor of the State Bank</i></p>	

No.	Existing Charter		Draft Text of the Revised Charter		Ground for amendments
	Article	Content	Article	Content	
		<p>overseas financial and monetary markets upon approval by the State Bank.</p> <p>(iv) Engaging in gold trading on domestic and international markets upon approval by the State Bank;</p> <p>(v) Providing trust services and acting as an agent in banking activities and in areas related to banking operation, including the management of assets, investment capital of domestic and overseas organizations and individuals in accordance with trust contracts and agent contracts.</p> <p>(vi) Providing the following services:</p> <ul style="list-style-type: none"> - Directly providing financial and monetary consultancy services to customers or indirectly so doing by means of setting up a related company. - Providing safekeeping services with respect to precious properties and valuable papers, providing vaults for rent, pawn services and other services. <p>(vii) Other businesses and banking services.</p> <p>2. Other banking activities</p>		<p><i>of Vietnam;</i></p> <p><i>c) Borrowing from foreign sources in accordance with the law.</i></p> <p>3. Opening Accounts:</p> <p><i>a) Open an account at the State Bank of Vietnam and maintain the required reserve amount in this account.</i></p> <p><i>b) Open an account at a credit institution that provides payment services through accounts.</i></p> <p><i>c) Open a payment account abroad in accordance with the law on foreign exchange.</i></p> <p>4. Organizing and Participating in Payment Systems:</p> <p><i>a) Organize internal payment systems and participate in the national interbank payment system.</i></p> <p><i>b) Participate in international payment systems when meeting the conditions stipulated by the Government and receiving written approval from the State Bank of Vietnam.</i></p> <p>5. Capital Contribution, Share Acquisition</p> <p><i>a) Subsidiaries and affiliated companies must be established or acquired when conducting the following business activities:</i></p> <p><i>(i) Underwriting securities, securities brokerage; managing</i></p>	

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		<p>vaults for rent, pawn services and other services.</p> <p>(vii) Other businesses and banking services.</p> <p>2. Other banking activities</p> <p>VietinBank is entitled to directly undertake investment banking activities or indirectly do so through its Subsidiaries or Affiliated Companies as regulated by Law. Investment banking activities comprise of:</p> <p>a) Financial investments:</p> <p>(i) Investing in and trading of valuable papers and securities.</p> <p>(ii) Making capital contribution, purchasing shares in enterprises, credit institutions, projects; making capital investments in subsidiaries; other forms of capital contribution or capital investment as provided for by law.</p> <p>(iii) Purchasing and selling all kinds of bonds, of which purchase and sales of corporate bonds must carried out on the basis of conformity with provisions of prevailing laws.</p> <p>b) Bond issuance</p>		<p><i>companies must be established or acquired when conducting the following business activities:</i></p> <p><i>(i) Underwriting securities, securities brokerage; managing and distributing securities investment fund certificates; managing securities investment portfolios and buying and selling shares;</i></p> <p><i>(ii) Financial leasing;</i></p> <p><i>(iii) Insurance</i></p> <p><i>b) Establishing or acquiring subsidiaries or affiliated companies operating in the fields of debt management and asset exploitation, remittances, gold, factoring, credit card issuance, consumer credit, payment intermediary services, and credit information.</i></p> <p><i>c) Capital contribution or share acquisition of enterprises operating in the following fields:</i></p> <p><i>(i) Insurance, securities, remittances, gold, factoring, credit card issuance, consumer credit, payment intermediary services, and credit information;</i></p> <p><i>(ii) Other areas not specified in point a of this point after obtaining written approval from the State Bank of Vietnam.</i></p> <p>6. Foreign exchange trading,</p>	

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		<p>c) Securities services:</p> <p>(i) Securities brokerage and proprietary trading, securities issue underwriting, securities issue agent, securities issue consultancy, corporate finance consultancy, investment consultancy and other consultancy services;</p> <p>(ii) Managing and distributing investment fund certificates;</p> <p>(iii) Securities custody services, and acting as a supervisory bank;</p> <p>(iv) Providing clearing and settlement services for securities transactions according to the provisions of Point a, Clause 4, Article 56 of the Law on Securities;</p> <p>(v) Other securities services.</p> <p>d) Managing investment fund, investment portfolio, investment trust service.</p> <p>e) Consultancy on mergers and acquisitions, corporate restructuring, debt trading as provided for by Law.</p> <p>f) Trading in and providing domestic and overseas customers with derivative products of interest, foreign exchange, currencies and</p>		<p><i>provision of foreign exchange services and derivative products</i></p> <p><i>Trading and providing the following services and products to domestic and foreign customers after obtaining written approval from the State Bank of Vietnam:</i></p> <p><i>a) Foreign exchange;</i></p> <p><i>b) Derivatives on interest rates, foreign exchange, currencies and other financial assets.</i></p> <p>7. Trust and Agency Operations, Delegation of Agency</p> <p><i>a) Trust, receiving trust, agency in banking activities, delegation of payment agency as prescribed by the Governor of the State Bank of Vietnam;</i></p> <p><i>b) Conducting insurance agency activities in accordance with the law on insurance business, consistent with the scope of insurance agency activities as prescribed by the Governor of the State Bank of Vietnam.</i></p> <p>8. Other Business Activities</p> <p><i>a) Conduct the following other business activities as prescribed by the Governor of the State Bank of Vietnam:</i></p> <p><i>(i) Cash management services; treasury services for credit</i></p>	

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		<p>insurance company which is VietinBank's subsidiary and affiliated company or acts as an insurance agent (including insurance brokerage) for insurance companies as stipulated by the Law, including:</p> <p>a) Life insurance;</p> <p>b) Non-life insurance;</p> <p>c) Re-insurance;</p> <p>d) Other insurance services.</p> <p>4. Other activities</p> <p>a) Derivative financial products upon approval by the State Bank;</p> <p>b) Other financial, banking and investment services. Establishment of subsidiaries operating in the fields of assets management, exploitation, sales during the process of disposal of security assets for loans and of assets assigned by the State to VietinBank for debt recovery;</p> <p>c) Being entitled to rent out assets under VietinBank's ownership, management and usage in accordance with the Law to ensure effectiveness, safety and capital development.</p> <p>d) VietinBank is entitled to</p>		<p>(ii) <i>Buying and selling State Bank of Vietnam treasury bills, corporate bonds; buying and selling other securities except for buying and selling securities specified in point a, clause 22 of this Article.</i></p> <p>(iv) <i>Gold trading.</i></p> <p>(v) <i>Consulting on banking activities and other business activities as prescribed in the License.</i></p> <p>b) <i>Conduct the following other business activities as prescribed by relevant laws:</i></p> <p>(i) <i>Buying and selling government debt instruments, government-guaranteed bonds, and local government bonds;</i></p> <p>(ii) <i>Issuing bonds;</i></p> <p>(iii) <i>Securities depository services.</i></p> <p>(iv) <i>Supervisory banking operations;</i></p> <p>(v) <i>E-wallet services.</i></p> <p>(vi) <i>Providing clearing and settlement services for securities transactions as prescribed at Point a, Clause 4, Article 56 of the Law on Securities.</i></p> <p>9. <i>Other activities as prescribed by law and VietinBank's Establishment and Operation License from time to time.</i></p>	

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		undertake other activities as provided for by Law.			
10	Article 12. Charter capital	2. Charter capital is accounted in Vietnamese Dong (VND).	Article 12. Charter capital	2. Charter capital is accounted in Vietnamese Dong (VND).	Amended to conform with Clause 1, Article 10 of the Law on Accounting 2015.
11	Article 16. Redemption of Shares	1. Redemption of Shares at the request of VietinBank	Article 16. Redemption of Shares	Redemption of Shares at the <i>decision</i> of VietinBank	Amended to conform with Article 133 of the Law on Enterprises 2020.
12	Article 23. Rights of shareholders	3. A Shareholder or a group of Shareholders owning from 05% or more of total ordinary Shares of VietinBank shall have the following rights: ... b) To request the convening of a General meeting of Shareholders in the following cases: ...(ii) The request for convening a General Meeting of Shareholders must be made in writing and contain full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of Shares and Share registration date of each Shareholder,	Article 23. Rights of shareholders	3. A Shareholder or a group of Shareholders owning from 05% or more of total ordinary Shares of VietinBank shall have the following rights: b) To request the convening of a General meeting of Shareholders in the following cases: ...(ii) The request for convening a General Meeting of Shareholders <i>must be in writing</i> and contain <i>the following</i> : full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of Shares and Share registration date of each Shareholder, total number of Shares held by a group of Shareholders and the percentage	Amended to conform with Clause 18, Article 1 of the amended and supplemented Law on Enterprises 2025.

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		total number of Shares held by a group of Shareholders and the percentage of ownership in the total number of Shares of VietinBank, the grounds and reasons for such request to convene the General meeting of Shareholders. The request must be accompanied with documents and evidence proving the violations of the Board of Directors, the level of violation or the decisions which are made beyond its authority.		of ownership in the total number of Shares of VietinBank, the grounds and reasons for such request to convene the General meeting of Shareholders. The request <i>for convening a General Meeting of Shareholders</i> must be accompanied with documents and evidence proving the violations of the Board of Directors, the level of violation or the decisions which are made beyond its authority. <i>Shareholders or groups of shareholders shall bear full legal responsibility for the accuracy and truthfulness of the documents and evidence provided to the competent authorities when requesting the convening of the General Meeting of Shareholders.</i>	
13	Article 27. Powers and duties of the General Meeting of Shareholders	5. To approve contracts or other transactions worth 20% or more of VietinBank's Charter capital as recorded in the latest audited financial statements, signed between VietinBank and the members of the Board of Directors, the members of the Supervisory Board, the General Director, the Major Shareholders of VietinBank, Related persons of the managers, the	Article 27. Powers and duties of the General Meeting of Shareholders	5. To approve contracts or other transactions <i>according to provisions of Clause 3 Article 62 of this Charter.</i>	Amended to ensure consistency with the authority of the Board of Directors as stipulated in Clause 10, Article 39 of the VietinBank Charter.

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		members the Supervisory Board, the Major shareholders of VietinBank; the subsidiaries or the affiliated companies of VietinBank and other persons according to Clause 1 Article 62 of this Charter.			
14	Article 30. Convening, agenda and announcement of the General Meeting of Shareholders	2. The convener of the General Meeting of Shareholders must perform the following tasks: a) Preparing the list of Shareholders who are eligible to attend and vote in the General Meeting of Shareholders. Such list of Shareholders must contain full name, contact address, nationality, number of legal papers of the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of Shares of each type, number and date of Shareholder registration of each Shareholder. The list of Shareholders eligible to attend the General Meeting of Shareholders is prepared based on the Shareholder	Article 30. Convening, agenda and announcement of the General Meeting of Shareholders	2. The convener of the General Meeting of Shareholders must perform the following tasks: a) Preparing the list of Shareholders who are eligible to attend and vote in the General Meeting of Shareholders. Such list of Shareholders must contain full name, contact address, nationality, number of legal papers of the individual for the individual Shareholder; name, enterprise code or number of legal papers of the organization, address of the headquarters for institutional Shareholder; number of Shares of each type, number and date of Shareholder registration of each Shareholder. The list of Shareholders eligible to attend the General Meeting of Shareholders is prepared based on the <i>securities holders register</i> of VietinBank. The list of Shareholders entitled to attend the General Meeting of Shareholders shall be made in no	Amended to conform with Clause 21, Article 1 of the amended and supplemented Law on Enterprises 2025 and to reflect the fact that VietinBank is a listed company, with the shareholder list being the securities holders register provided by the Vietnam Securities Depository and Clearing Corporation.

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		Register of VietinBank. The list of Shareholders entitled to attend the General Meeting of Shareholders shall be made in no more than 10 days prior to the date of the letter of invitation to the General Meeting of Shareholders.		more than 10 days prior to the date of the letter of invitation to the General Meeting of Shareholders.	
15	Article 43. Meetings of the Board of Directors	<p>8. Authority and method of obtaining written opinions of members of the Board of Directors:</p> <p>a) The Chairman of the Board of Directors shall decide to obtain written opinions of the members of the Board of Directors.</p> <p>b) The Secretariat to the Board of Directors shall prepare opinion collecting papers and necessary materials relating to the matters in question.</p> <p>c) Such opinion collecting papers and attached materials must be sent by registered mail to the contact address of each member of the Board of Directors.</p> <p>d) Such votes must consist of main contents as stipulated by the Law. The opinion collecting papers which have been filled in must include</p>	Article 43. Meetings of the Board of Directors	<p>8. Authority and method of obtaining written opinions or <i>opinions via other electronic means</i> from members of the Board of Directors:</p> <p>a) The Chairman of the Board of Directors shall decide to obtain written opinions or <i>opinions via other electronic means</i> from members of the Board of Directors.</p> <p>b) The Secretariat to the Board of Directors shall prepare opinion collecting papers and necessary materials relating to the matters in question.</p> <p>c) Such opinion collecting papers and attached materials must be sent by registered mail to the contact address of each member of the Board of Directors.</p> <p>d) Such votes must consist of main contents as stipulated by the Law. The opinion collecting papers which have been filled in</p>	Supplemented with other forms of electronic consultation in accordance with Clause 2, Article 3 of the Law on Electronic Transactions 2023.

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		<p>signature of the members of the Board of Directors and be sent to VietinBank in accordance with regulations of VietinBank.</p> <p>e) The Secretariat to the Board of Directors counts the votes and prepare vote-counting minutes under the supervision of at least one independent member of the Board of Directors (If an independent member of the Board of Directors has not yet been elected, the Secretariat shall count the votes and make the vote-counting minutes under the supervision of at least one member of the Supervisory Board for the case of written opinion collection). The Vote-counting minutes must have main contents as stipulated by the Law.</p> <p>f) The Secretariat to the Board of Directors takes part in obtaining written opinions of the members of the Board of Directors and the supervisor of vote counting must be jointly responsible for the honesty and accuracy of the minutes; damages arising from approved</p>		<p>must include signature of the members of the Board of Directors and be sent to VietinBank in accordance with regulations of VietinBank.</p> <p>e) The Secretariat to the Board of Directors counts the votes and prepare vote-counting minutes under the supervision of at least one independent member of the Board of Directors (If an independent member of the Board of Directors has not yet been elected, the Secretariat shall count the votes and make the vote-counting minutes under the supervision of at least one member of the Supervisory Board for the case of written opinion collection). The Vote-counting minutes must have main contents as stipulated by the Law.</p> <p>f) The Secretariat to the Board of Directors takes part in obtaining written opinions of the members of the Board of Directors and the supervisor of vote counting must be jointly responsible for the honesty and accuracy of the minutes; damages arising from approved decisions due to dishonesty and inaccurate vote-counting.</p> <p>g) Resolutions and decisions of</p>	

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		<p>decisions due to dishonesty and inaccurate vote-counting.</p> <p>g) Resolutions and decisions of the Board of Directors must be sent to the members of the Board of Directors within 15 Days from the date of issuance.</p> <p>h) The returned opinion collecting papers, vote-counting minutes, full text of passed resolutions and other related materials that are attached to the opinion collecting papers must be archived at the Head Office of VietinBank.</p> <p>i) The decision made via the method of obtaining written opinions of the members of the Board of Directors shall have the same validity as the decision made at the meeting of the Board of Directors.</p>		<p>the Board of Directors must be sent to the members of the Board of Directors within 15 Days from the date of issuance.</p> <p>h) The returned opinion collecting papers, vote-counting minutes, full text of passed resolutions and other related materials that are attached to the opinion collecting papers must be archived at the Head Office of VietinBank.</p> <p>i) The decision made via the method of obtaining written opinions or <i>opinions via other electronic means</i> from members of the Board of Directors shall have the same validity as the decision made at the meeting of the Board of Directors.</p>	
16	Article 48. Appointment, powers and duties, wage, remuneration and other benefits of the General Director	<p>5. Rights and duties of the General Director:</p> <p>dd) To prepare and submit to the Board of Directors for further submission to the General Meeting of Shareholders for approval the financial statements. To take responsibility for the accuracy and truthfulness of the financial statements,</p>	Article 48. Appointment, powers and duties, wage, remuneration and other benefits of the General Director	<p>5. Rights and duties of the General Director:</p> <p>dd) To prepare and submit to the Board of Directors <i>for approval of the six-month financial statements or report to the Board of Directors to submit to the General Meeting of Shareholders for approval the</i> annual financial statements. To take responsibility for the</p>	Amended to conform with Clause 4, Article 56 of the Law on Credit Institutions 2024.

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		statistical reports, financial settlement data and other financial information;		accuracy and truthfulness of the financial statements, statistical reports, financial settlement data and other financial information;	
17	Article 62. Approval of contracts and transactions between VietinBank and Related Persons	1. The General Meeting of Shareholders or the Board of Directors approves the contracts and transactions between VietinBank and the following Related Persons: a) A shareholder, an authorized representative of a institutional shareholder holding from 5% of the total ordinary shares of VietinBank and their related persons; b) Members of the Board of Directors, General Director and their related persons;	Article 62. Approval of contracts and transactions between VietinBank and Related Persons	1. The General Meeting of Shareholders or the Board of Directors approves the contracts and transactions between VietinBank and the following Related Persons: a) A <i>major</i> shareholder, an authorized representative of a <i>major</i> shareholder and their related persons; b) Members of the Board of Directors, General Director, <i>Deputy General Director</i> and their related persons;	Amended to conform with Clause 9, Article 70 of the Law on Credit Institutions and the definition of "Manager" in this Charter.
18	Article 62. Approval of contracts and transactions between VietinBank and Related Persons	2. The Board of Directors approves the contracts and transactions as prescribed in Clause 1 of this Article which are worth less than 20% of the Charter Capital of VietinBank as recorded in the latest financial statements. In this case, the signatory to a contract or transaction as representative of VietinBank must notify the members of the Board of Directors, members of the Supervisory	Article 62. Approval of contracts and transactions between VietinBank and Related Persons	2. The Board of Directors approves the contracts and transactions as prescribed in Clause 1 of this Article which are worth less than 20% of the Charter Capital of VietinBank as recorded in the latest <i>audited</i> financial statements. In this case, the signatory to a contract or transaction as representative of VietinBank must notify the members of the Board of Directors, members of the Supervisory Board of the parties	Supplemented to conform with Clause 9, Article 70 of the Law on Credit Institutions and the actual implementation at VietinBank.

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		Board of the parties related to such contract or transaction and send the draft contract or main terms and conditions of the transaction to them. The Board of Directors decides to approve the contracts, transactions within 45 Days from the date of receiving the notice; members of the Board of Directors who have interests related to the parties to a contract or transaction shall not have the right to vote.		related to such contract or transaction and send the draft contract or main terms and conditions of the transaction to them. The Board of Directors decides to approve the contracts, transactions within 15 Days from the date of receiving the notice; members of the Board of Directors who have interests related to the parties to a contract or transaction shall not have the right to vote.	
19		3. The General Meeting of Shareholders approves contracts and other transactions in addition to those stipulated in Clause 2 of this Article.		3. The General Meeting of Shareholders approves <i>contracts and transactions as stipulated in Clause 1 of this Article which are worth 20% or more of the Charter Capital of VietinBank as recorded in the latest audited financial statements.</i>	Amended to conform to point r, clause 3, Article 67 of the Law on Credit Institutions and clause 5, Article 27 of the draft of VietinBank Charter.
20	Article 66. The management of VietinBank's capital contributions in Related Companies	1. VietinBank shall empower its Authorized Representatives to directly, on behalf of VietinBank, manage the investments of VietinBank in the Related Companies to the extent permitted by the Charters of such Related Companies.	Article 66. The management of VietinBank's capital contributions and shareholdings in Related Companies	1. VietinBank shall <i>authorize its representatives to exercise the rights and fulfill the responsibilities of VietinBank with respect to its capital contributions and shareholdings in Related companies.</i>	Amended to comply with the provisions of Clause 16, Article 4 of the Law on Credit Institutions 2024 and Clause 5, Article 3 of the Law on Management and Investment of State Capital in Enterprises No. 68/2025/QH15.
21		2. VietinBank shall decide the investment rate in the		2. VietinBank shall decide on that rate of <i>capital contribution</i>	

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		newly established Related Companies, the adjustment of the investment rate in the existing Related Companies in accordance with the business strategies and plans of VietinBank and the Law.		<i>and share acquisition</i> in newly established Related Companies, the adjustment of rate of <i>capital contribution and share acquisition</i> in the existing Related Companies in accordance with the business strategies and plans of VietinBank and the Law.	
22	Article 69. Regulations on document storage of VietinBank	2. VietinBank must keep the documents specified in Clause 1 of this Article at the head office or at another location decided by the Senior Management of VietinBank; The storage period shall comply with the provisions of the Law.	Article 69. Regulations on document storage of VietinBank	2. VietinBank must keep the documents specified in Clause 1 of this Article <i>at the location and for the retention period determined by the Board of Directors of VietinBank, in accordance with relevant laws and regulations.</i>	Amended “Senior Management” to “Board of Directors” as the Board of Directors of VietinBank has now issued the Regulation on the management of records and archived documents of VietinBank.
23	Article 70. Disclosure of information and announcement to the public	1. VietinBank must prepare annual financial statements and the annual financial statements must be audited in accordance with the provisions of the Law. VietinBank publishes annual financial statements that have been audited in accordance with the Law on disclosure of information on the stock market and submits them to competent authorities.	Article 70. Disclosure of information and announcement to the public	1. VietinBank must prepare annual financial statements and the annual financial statements must be audited in accordance with the provisions of the Law. VietinBank publishes annual financial statements that have been audited in accordance with the Law and submits them to competent authorities.	Omitted the content as the disclosure of financial statements must comply with the regulations of laws on credit institutions, accounting, taxation, and state capital management; therefore, specific legal citations are omitted.
24		2. Annual financial statements must incorporate		2. Annual financial statements must incorporate all reports,	Omitted the content to conform with legal

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		all reports, appendices and notes according to the provisions of the Law on enterprise accounting. Annual financial statements must be a truthful and fair reflection of the performance of VietinBank.		appendices and notes according to the provisions of the Law. Annual financial statements must be a truthful and fair reflection of the performance of VietinBank.	regulations: Articles 152, 153, and 154 of the Law on Credit Institutions 2024; Article 7 of Circular 49/2014/TT-NHNN dated 31 December 2014 on the financial reporting regime for credit institutions; Decision No. 04/VBHN-NHNN dated 21 January 2022 of the State Bank of Vietnam.
25		3. VietinBank must prepare and publish reviewed semi-annual financial statements and quarterly financial statements in accordance with the Law on disclosure of information on the stock market and submit them to competent authorities.		3. VietinBank must prepare and publish reviewed semi-annual financial statements and quarterly financial statements in accordance with the Law and submit them to competent authorities.	Omitted the content as the disclosure of financial statements must comply with the regulations of laws on credit institutions, accounting, taxation, and state capital management; therefore, specific legal citations are omitted.
26	Article 74. Accounting, booking	1. VietinBank's financial regime follows the provisions of the Law	Article 74. Financial regime, accounting and bookkeeping	1. VietinBank's financial regime follows the provisions of the Law. <i>The Board of Directors shall promulgate VietinBank's financial statute in compliance with the provisions of law.</i>	Amended to conform with Article 151 of the Law on Credit Institutions 2024 and Article 37 of Decree 135/2025/ND-CP.

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27	Article 75. Reporting	<p>1. Reporting</p> <p>c) In addition to the reports specified in Points a and b of this Clause, VietinBank is responsible for promptly reporting to the State Bank of Vietnam in the following cases:</p> <p>(i) Unusual developments in professional operations may seriously affect VietinBank's business situation;</p>	Article 75. Reporting	<p>1. Reporting</p> <p>c) In addition to the reports specified in Points a and b of this Clause, VietinBank is responsible for promptly reporting to the State Bank of Vietnam in the following cases:</p> <p>(i) Unusual developments in professional operations may seriously affect VietinBank's business situation <i>in accordance with specific legal provisions applicable to such business operations</i>;</p>	Amended to conform with Circular No. 83/2025/TT-NHNN on regulations regarding the internal control system of commercial banks and branches of foreign banks, promulgated on 31 December 2025.
28	Not available yet	Not available yet	Article 76. Handling of asset losses	<p><i>In the event of asset losses, VietinBank must determine the cause, responsibility, and handle the losses in the following order:</i></p> <p><i>1. In cases where the loss is due to subjective reasons, the person causing the loss must compensate for the damage. The handling of responsibility and compensation for damages by the person causing the loss shall be carried out in accordance with the provisions of law. The authority to decide the level of compensation shall comply with the Regulations on labor discipline and material responsibility within the VietinBank system and any amendments or supplements thereto from time to time.</i></p>	Supplemented with an article on the handling of asset losses to conform with Article 9 of Decree No. 135/2025/ND-CP and the actual operations of VietinBank.

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				<p>2. In cases where the asset is insured, the handling shall be in accordance with the insurance contract.</p> <p>3. Provisions set aside as expenses shall be used to offset the loss in accordance with the provisions of law.</p> <p>4. The value of the loss, after being offset by compensation from individuals, collectives, insurers, and the use of provisions set aside as expenses, if still insufficient, shall be covered by VietinBank's financial reserve fund. If the financial reserve fund is not sufficient to cover the shortfall, the remaining amount shall be recorded as other expenses in the period.</p>	
29	CHAPTER XIII: REORGANIZATION, DISSOLUTION, TERMINATION OF OPERATION, LIQUIDATION AND BANKRUPTCY OF VIETINBANK		CHAPTER XIII: REORGANIZATION, DISSOLUTION, LIQUIDATION AND BANKRUPTCY OF VIETINBANK		Removed the phrase "termination of operation" from the title as the content of the chapter does not provide for this matter.
30	Article 82. Effective date	1. This Charter consisting of 16 Chapters, 83 Articles is unanimously approved by the General Meeting of Shareholders of VietinBank on April 18, 2025. and	Article 83. Effective date	1. This Charter consisting of 16 Chapters, 84 Articles is unanimously approved by the General Meeting of Shareholders of VietinBank on/...../2026 in Hanoi, with	Amended to reflect the actual issuance of the Charter after approval by the General Meeting of Shareholders.

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		subsequently amended and supplemented by the VietinBank's Board of Directors on January 19, 2026 in Hanoi, with full text of this Charter also approved by the Board of Directors.		full text of this Charter also approved by the Board of Directors.	
31		3. This Charter takes effect from January 19, 2026		3. This Charter takes effect from/...../2026	
32	Article 83. Transition clause	1. Managers, executive officers and other titles of VietinBank elected and appointed before the effective date of this Charter who do not meet the provisions of Clause 4, Clause 5, Clause 6, Article 38; Article 50; Clause 1, Clause 2, Article 53 of this Charter may continue to their incumbency until the end of the term or until the expiration of the term of election or appointment.	Article 84. Transition clause	1. Managers, executive officers and other titles of VietinBank elected and appointed before <i>July 01, 2024</i> who do not meet the provisions of Clause 4, Clause 5, Clause 6, Article 38; Article 50; Clause 1, Clause 2, Article 53 of this Charter may continue to their incumbency until the end of the term or until the expiration of the term of election or appointment.	Amended to comply with the transitional provisions in Article 210 of the Law on Credit Institutions 2024.
33		2. The Board of Directors of VietinBank elected before the effective date of this Charter that does not meet the provisions of Clauses 1 and 3, Article 38 of the Charter may continue to operate until the end of the term of the Board of Directors.		2. The Board of Directors of VietinBank elected before <i>July 01, 2024</i> that does not meet the provisions of Clauses 1 and 3, Article 38 of the Charter may continue to operate until the end of the term of the Board of Directors.	
34		3. Until the effective date of this Charter , the Supervisory Board of VietinBank whose		3. As of <i>July 01, 2024</i> , the Supervisory Board of VietinBank whose number of	

No.	Existing Charter		Draft Text of the Revised Charter		Ground for amendments
	Article	Content	Article	Content	
		number of members fails to meet the requirement in Clause 1, Article 53 of this Charter may continue to maintain the number of Supervisory Board members as prescribed in Clause 2, Article 44 of the Law on Credit Institutions No. 47/2010/QH12, as amended and supplemented according to the Law No. 17/2017/QH14 until the end of the terms of the Supervisory Board and members of the Supervisory Board, except in cases where VietinBank elects, appoints additional or replaces members of the Supervisory Board.		members fails to meet the requirement in Clause 1, Article 53 of this Charter may continue to maintain the number of Supervisory Board members as prescribed in Clause 2, Article 44 of the Law on Credit Institutions No. 47/2010/QH12, as amended and supplemented according to the Law No. 17/2017/QH14 until the end of the terms of the Supervisory Board and members of the Supervisory Board, except in cases where VietinBank elects, appoints additional or replaces members of the Supervisory Board.	